

Volunteers agree to be professional and courteous to all guests, staff, volunteers, contractors, vendors and others at the festival at all times. Volunteers understand that as a volunteer they cannot solicit nor accept monetary gratuities from any patron or vendor.

CONCERNS/ISSUES:

Should a volunteer have a problem or concern, he/she agrees to immediately discuss the matter with a festival staff person in the spirit of helping the festival improve service to patrons and treatment of volunteers and will not speak negatively in the community about their festival experience unless he/she have first spoken with a staff person.

Volunteers of minor age will have a parent/guardian sign the Parental Consent Form.

Filling volunteer positions happens at the discretion of the Volunteer Coordinator. While he/she will do his/her best to place each volunteer in a preferred position, volunteers must understand that placements are based on several factors, including previous experience at the festival, self-identified skills, date application is submitted, and other factors.

Volunteers are prepared to work their entire shift and understand that they are expected to arrive at the Volunteer Check-In station at least 15-30 minutes before their shift begins.

If for some reason a volunteer cannot keep his/her commitment, the volunteer agrees to let the Volunteer Coordinator know in advance, with as much time as possible, ideally 3 days before the scheduled shift.

Some volunteer positions may require lifting or other physical tasks. If volunteers do not feel physically capable or know that they have other physical limitations, volunteers will let that be known to the festival at the time of completing the online Volunteer Application.

AGREEING WITH THE POLICIES:

Volunteers understand that by agreeing to volunteer at the Festival and accepting a volunteer assignment, they will abide by these statements listed in this volunteer policy.

LIABILITY WAIVER:

Volunteers agree that no one –Scotts Valley Chamber or the City of Scotts Valley, their officers or staff, sponsors, contractors, vendors, other volunteers – will be held liable for personal injury or property damage. They furthermore agree to indemnify the Scotts Valley Art & Wine Festival, the Scotts Valley Chamber and the City of Scotts Valley of no liability.