

Partners Quality & Safety Symposium | March 2, 2018

Tentative Agenda

7:15am	Registration/Continental Breakfast		
7:45am	Welcome Tom Sequist, MD, MPH Assembly Rooms ABC, 1 st Floor		
8:00am	Keynote Stephen Swensen, MD, Intermountain Healthcare Assembly Rooms ABC, 1 st Floor		
9:05am	Presentation of the Partners Quality & Safety Awards TBD Assembly Rooms ABC, 1 st Floor		
9:20am	Networking Transition		
9:40am	A1) Optimizing Provider & Patient Care - Improving timeliness of Receiving Lab Results via In-basket Management (NWH) - Creating an EPIC Process for Timely Colonoscopy Recalls (NSPG) - Addressing Social Determinants of Health in Primary Care with Medicaid PCC Patients (BWH) - PHO Wide Ambulatory Epic Optimization Project (NWP/PCPO)	A2) Improving Communication Strategies - ICARE: Using design thinking to improve safety through communication training (MGH) - Building an Accountable Care Unit (BWFH) - I-PASS: Implementation of Standardized Handoffs on the Resident Service (NSMC) - Anatomy of a Safety Event: an interdisciplinary approach to advancing safety culture (MGH)	A3) Process Efficiency - Sterile Processing Centralization (MGH) - Implementation of Continuous Virtual Monitoring System (Spaulding Hospital Cambridge) - Driving More Efficient Care by Increasing Discharges Before Noon (BWFH) - High Cost Radiology Prior Authorization and Scheduling (NSMC)
11:00am	Networking Transition		
11:20am	B1) Innovations in Reporting & Analytics - MGH Readmissions Equity Analysis (MGH) - IBM Watson Implementation at EPHO (EPHO) - Organizational Analytics Strategy to Improve Cancer Care & Drive Value (DFCI) - Transparency with Ambulatory Patient Experience (BWH)	B2) Addressing the Opioid Crisis at Partners HealthCare* Panel: Partners Opioid Steering Committee Work	B3) Handoffs & Transitions - Care Transitions: Improving the PHH Referral Process (PHH) - Handing Off Follow Up Testing Post Discharge from Hospitalist to PCP (NSMC) - ED Handoff Work (MGH) - ED Handoff Tool (BWH)
12:40pm	Networking Transition (pick up lunch)		
1:00pm	Lunch Keynote: Provider Wellness Panel		
2:00pm	Adjourn		

Accreditation

Partners HealthCare System is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

Partners HealthCare System designates this live activity for a maximum of 5 *AMA PRA Category 1 Credits™*. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

This activity is designed to meet the criteria for risk management study in Massachusetts.

*1 credit is designed to meet the criteria for risk management study in Massachusetts including for effective pain management

Nursing Continuing Education

Norman Knight Nursing Center for Clinical & Professional Development at Massachusetts General Hospital is an approved provider by the Ohio Nurses Association an accredited approver of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation. (OBN-001-91) (OH-239, 10/1/2020).

Criteria for successful completion include attendance at the entire event and submission of a completed evaluation.