

UFE BEAUTY

FAQ (Frequently Asked Questions)

I can't do the show. Can I get a refund or transfer?

Because we must hire our staff and commit to them well in advance of each event, and because this is based on the number of people booked, deposits are non-refundable. Deposits are transferable to another UFE event during the same year until 30 days in advance of the event. After that time, deposits are non-transferable.

How far in advance of the show do I need to book my services?

We recommend booking as soon as possible. Hair and makeup bookings will close once we have received the maximum number of bookings we can take for a show and have filled up all of our staff (for some shows, we have had to close bookings 2 weeks before the show). We will guarantee availability 2 weeks before the show, but cannot guarantee bookings will be available less than 2 weeks out. As such, it is best to book early to avoid disappointment!

Why use UFE Beauty over another provider?

UFE Beauty is the only authorized service provider allowed to provide services directly within the host hotel. Services are provided in a hotel meeting room for convenience. The UFE Beauty team is comprised of artists and stylists that are experts in their craft. Moreover, in most cases they have been working at UFE events and within the fitness/bodybuilding competition industry for several years and are aware of exactly what the best look is for each category and what the judges like. Our team will also be directly backstage to oil our clients up and fix any tanning issues. You work so hard to bring your best to the stage. Don't leave this final piece up to chance!

How does payment work?

When booking your services, you must provide a non-refundable 50% deposit. Final payment will be made on the Friday when you come for your tanning appointment in cash. Services will not be provided unless payment is received in full prior to service performance.

Do makeup and hair services include touch-ups?

No – hair stylists and makeup artists will not be backstage throughout the show day, so we recommend that you do have lip gloss on hand that can be reapplied when necessary.

Do you provide lashes when I book makeup services?

Yes we do. You also have the option to bring your own lashes to apply should you wish.