

## **Is Camping Allowed?**

Yes – Camping upgrades can be purchased on the Legend Valley website. Camping is in a separate part of the venue.

## **Who is allowed in the Campground?**

Only people who have purchased a camping pass will be allowed to enter the campground.

## **Are RVs allowed?**

Yes -- A limited amount of RV spots are available in the campground and can be purchased at [legendvalleymusic.com](http://legendvalleymusic.com). These are primitive RV spots NO hookups of any kind.

## **Can we purchase the extra tickets when we arrive at the gate?**

Since we are operating at a limited capacity, we expect many of these events to sell out. It is **STRONGLY** encouraged to purchase your add on tickets in advance to ease and quicken entry into the venue, and to help limit any unnecessary points of contact.

If you do decide at the last minute there is an extra person in your party, additional pod add-on tickets will be available at the box office, while supplies last.

## **Is there re-entry?**

There is no re-entry.

## **What forms of payment do we accept?**

Credit Card and Cash payments will be accepted. We strongly encourage everyone to use credit card payments whenever possible.

## **Can we have campfires in the camping area?**

Yes, but you must purchase firewood from the campground due to Emerald Ash Borer protocol  
– No outside firewood permitted.

## **What is the Alcohol Policy?**

No outside alcohol is permitted in the concert area. You are allowed to bring your own alcohol, food and beverages into the campground but it must remain there. Anyone caught with outside alcohol it will result in the ejection of your entire pod group.

## **DO I HAVE TO WEAR A MASK?**

**Yes, masks are mandatory at all times other than when you are in your pod.** We ask that you arrive wearing your mask and keep it on until you return to your vehicle or campsite after the show. If you are caught abusing the mask policy, you and your entire party will be asked to leave. The safety of our staff, artists and patrons are our number one priority. We take this very seriously at Legend Valley.

## **WILL THERE BE A HEALTH SCREENING?**

All guests will receive a temperature check prior to entry. Any guest who has a fever over 100.4 degrees fahrenheit or has been in contact with a known case of COVID-19 in the last 14 days will not be permitted to enter Legend Valley.

## **WHAT COVID-19 SAFETY PRECAUTIONS ARE YOU TAKING FOR THE SHOW?**

Health and Safety is our number one priority at Legend Valley. We are following COVID-19 guidelines set by local health officials, CDC and the State of Ohio. All Patrons, Staff, and Artists will receive health screenings upon arrival. Hand sanitizer stations will be available throughout the property and as well as routine cleaning and disinfecting of all facilities and high-traffic areas. Masks and social distancing measures will be implemented and strictly enforced by Legend Valley staff.

## **WHAT WILL VENUE STAFF BE DOING TO KEEP US SAFE?**

Safety is our number one priority. Everyone will pass the same COVID-19 health screening before entering the venue. Security will be there to ensure social distancing rules are followed and masks are being worn when outside of the pod. All staff will wear masks 100% of the time. All restroom facilities and high traffic areas will be routinely cleaned and sanitized. Producing shows for you is our favorite thing to do, it takes all of us working together for these shows to continue to happen. Our staff will make sure you have a safe and healthy concert experience, just make sure you help us by following our simple rules.

## **WHAT IS THE SETUP OF THE VENUE SO WE CAN STAY SOCIALLY DISTANT?**

We have gridded off the venue into 8'x8' pods, surrounded by a 6' socially distant buffer on all sides. One way walkways are marked on the ground to the front and rear of each pod. Restrooms are strategically placed around the venue to avoid overcrowding and are routinely cleaned. Markings on the ground at merchandise and food vendors will show patrons where to stand while waiting in line to shop. Signage explaining the venue rules will be posted at high traffic areas around the venue. Our security guards will be patrolling and enforcing our rules. Not following the rules or causing problems will result in the ejection of the entire party.

## **TELL ME MORE INFORMATION ON THE POD SETUP.**

Each pod is an 8'x8' square. Four posts mark the corners of the pod and rope lines three sides. The backs of the pods are open for entering and exiting. One way walkways will be marked in the front and back of your pods.

## **WHERE WILL MY POD BE?**

When you purchased your ticket you selected which pod you wanted. At the end of each row will be signage that tells you what pods are in the row. I.e. "Pods 41-60". On your ticket you will see your pod number. Using this number you can then find where your pod is upon arrival. If you are having trouble you can flag down any staff member and they can assist you in finding your pod.

## **CAN WE COMBINE PODS?**

No.

## **DOES EVERYONE IN MY POD NEED TO ARRIVE AT THE SAME TIME?**

Yes, we ask that all of your party arrive together. You may arrive in separate vehicles, as long as you arrive at the same time. Your health screening and event check-in will be done while you are in your vehicle BEFORE you park. We all have that one friend that is always late. Unfortunately, due to safety protocols, we need the group to arrive together, party together and then leave together. We want to thank you in advance for your understanding and patience. There is a "park-n-ride" just off of I-70, on State Route 13, located a quarter mile before the venue entrance. That is a good place to wait and caravan with your pod mates.

## **DO I HAVE TO PAY FOR PARKING?**

No, parking is free. **Please carpool!**

## **WHAT IS YOUR BAG POLICY?**

No bags are permitted in the concert area. A small clutch or fanny pack is permitted provided it's 5" x 6" or smaller. Please remove chairs from any bags before leaving your car.

## **CAN I BRING MY OWN CHAIRS?**

Yes. Chairs are permitted. However, they must be removed from any bag or container before entry. **No chairs will be provided by the venue.**

## **CAN I BRING IN MY OWN COOLER WITH FOOD AND BEVERAGES?**

No outside food and beverages are allowed into the concert area. Food and beverages will be available for purchase throughout the venue.

In the campground you are allowed to bring your own cooler, food and beverages. They must remain at your campsite and will not be permitted into the concert area. Anyone caught with outside food or drink in the concert area will result in their group being ejected.

## **CAN I BRING A UMBRELLA?**

Yes! But please be respectful to everyone around you. No tents. No canopies.

## WHAT ITEMS CAN I BRING IN AND WHAT ITEMS ARE PROHIBITED?

You can bring in the following items:

- Phone
- Unbagged chair
- Small clutch 4.5" by 6.5" (clear not required)
- Items related to childcare
- Small Blankets 6'x6' or smaller (will be searched upon entry)
- Umbrella, as long as it does not impede visibility of patrons behind or around you

The following items are explicitly prohibited:

- All weapons (with or without a permit)
- Aerosols
- Audio recording devices (unless special written permission is granted)
- Backpacks
- Bags
- Beach balls
- Bladed items of any kind
- Bull horns
- Cameras with telephoto or removable zoom lenses
- Confetti
- Coolers
- Glitter (any items that may be thrown)
- Drones or any other remote controlled moving object
- Fireworks
- Flammable Liquids
- Explosive materials
- Hula hoops
- Illegal drugs
- Inflatable items
- Juggling sticks
- Laptops/tablets
- Laser pens
- Face paint
- Monopods
- Musical instruments
- Noisemakers
- Outside alcohol

- Outside food and beverage
- Pepper/mace spray
- Selfie sticks
- Tents
- Totems/walking sticks
- Tripods
- Video cameras
- Any other item deemed inappropriate by management/staff

The Prohibited items list is subject to change. At the discretion of the General Manager, items may be added to, or removed from the Prohibited Items List. Legend Valley may deny entry to, or remove, any individual in possession of Prohibited List items (or any item deemed inappropriate by management/staff), at any time before, during, and after an event. We want everyone to be safe and enjoy the show!

## **WHAT IF IT RAINS?**

All shows are rain or shine events. In the event of severe weather, messaging will be broadcasted on the video screens throughout the venue on our social media platforms.

## **ARE THESE CONCERTS HANDICAPPED ACCESSIBLE?**

Yes. ADA spots are marked on the ticketing map. All of these spots are chair accessible and located near ADA Restrooms.

## **WHERE IS LEGEND VALLEY?**

Legend Valley is located on Rt 13 just south of I-70 in Thornville, Ohio. Exit 132 off of I-70. Just south of the BP Station the entrance is located on the left hand side of the road.

## **HOW CAN I PURCHASE TICKETS?**

Tickets to all shows can be found on our website at [legendvalleymusic.com](http://legendvalleymusic.com) to all of our upcoming shows.

## **WHAT TIME ZONE IS LEGEND VALLEY?**

Eastern Time.

## **HOW DO I GET MY CONCERT TICKETS?**

All tickets are emailed to you. Please print your tickets prior to coming to the venue or have them downloaded and saved to your phone.

## **I BOUGHT CONCERTS TICKETS & WANT TO TRANSFER THEM TO A FRIEND?**

If you would like to transfer your concert ticket to a friend, please email your request to [support@cincyticket.com](mailto:support@cincyticket.com).

## **CAN I BRING MY ANIMAL TO LEGEND VALLEY?**

NO. Only service animals will be allowed on-site, no dogs or other pets will be permitted into the event. **Must have service papers and current shot records for any service animal.**

## **DOES LEGEND VALLEY RECYCLE?**

Yes!

## **IS THE SHOW ALL AGES?**

Yes, Legend Valley shows are All Ages. Every patron must have a valid ticket, including children 12 and under.

## **WHAT IS THE CAMERA/PHOTO POLICY?**

We encourage fans to take pictures at our events. No flash photography. Digital, disposable or 35mm cameras are allowed. Professional cameras with detachable or telephoto lenses are prohibited.

Use hashtags “#legendvalley” and/or “#legendvalleymusic” & tag us @legendvalleymusic when possible. Please respect those around & behind you and do not block anyone’s view.

## **I HAVE NOT FOUND THE ANSWER TO MY QUESTIONS, CAN I email someone?**

For all ticket related questions, please email [support@cinciticket.com](mailto:support@cinciticket.com).

For all other questions, please email [legendvalleyinfo@gmail.com](mailto:legendvalleyinfo@gmail.com)

We strive to answer all email and phone inquiries within 48 business hours.