

## **Ticketing Terms & Conditions**

- You are purchasing your tickets for this Event from: NZMCA Motorhome, Caravan & Leisure Show
- Classic Events and /or NZMCA Motorhome, Caravan & Leisure Show ("Event Organiser" or "Seller")
- Email: office@classicevents.co.nz

The transaction is being processed and facilitated through the third-party website ticketing website of:

- Ticket Spice
- All transactions are in New Zealand Dollars (NZD) unless otherwise stated

Any ticket issued is subject to the following conditions and may be revoked by Classic Events, for breach of any of the specified conditions. Classic Events may change or amend these Ticketing Terms & Conditions at any time.

### **You agree and acknowledge that:**

1. Classic Events reserves the right to add, withdraw, reschedule, or substitute exhibitors and/or vary advertised programs, prices, venues in respect of the Event;
2. Classic Events reserves the right to reschedule, postpone or cancel the Event;
3. This ticket is sold for a single or multi-entry admission only dependant on the ticket you purchased;
4. Entry may be refused if tickets are damaged, defaced in any way or are not purchased from authorised points of sale.
5. By entering the NZMCA Motorhome, Caravan & Leisure Show, you agree that you may be filmed or photographed, and these images/video may be in future marketing or promotional purposes;
6. The Ticket is issued subject to the terms and conditions of Classic Events.

### **Delivery of Your Tickets**

- Your tickets will be delivered electronically via email. (E-tickets)
- You can then print these or bring them on your phone or tablet to the event so we can scan you in at the door.
- We will send you your e-ticket as soon as you complete your purchase.

### **Processing and Credit Card Fees**

- If there are any processing or credit card fees, these will be calculated and shown to you during purchase.
- If there is a \$ amount shown in 'Fees' column or fields, that means there are fees applicable to your purchase.

### **Refund and Returns**

Refunds are not permitted, except as required by law. In the case of an event cancellation, refunds will be provided to patrons who have purchased tickets for the cancelled event.

Refunds and returns are covered under the terms below and do not limit your rights under New Zealand consumer law: All transactions are final.

In the event that the NZMCA Motorhome, Caravan & Leisure Show needs to be postponed tickets will automatically be valid for the new date. If 60 days has passed since the NZMCA Motorhome, Caravan & Leisure Show was postponed and no rescheduled dates have been announced, a 30-day window for refunds will open at that time.

In the event the NZMCA Motorhome, Caravan & Leisure Show is cancelled you will be refunded your ticket (less a processing fee of \$5 per transacted purchase or \$5 per ticket).

### **Security**

- All transactions with us are protected with encryption to ensure the security of your personal information and credit card data.
- All payments are processed via Stripe with ASB and none of your credit card details are stored on our servers.

### **Privacy Policy**

- You consent to Classic Events dealing with your personal information in accordance with its privacy policy.
- Your information is used by Classic Events, to enable them to communicate to you regarding the event.
- If you wish to be removed from any lists please email [office@classicevents.co.nz](mailto:office@classicevents.co.nz)

### **Definitions:**

(a) "web" or "web site" or "site" means the system or database on which the personal information is stored;

(b) "Us" or "our" means Classic Events and /or NZMCA Motorhome, Caravan & Leisure Show

(c) "You" or "your" means the person who has entered information into any electronic form on a site

(d) "information" or "personal information" means any information entered into any electronic form that is provided that may identify a person

(e) "Event", "Show" or "Expo" means the event for which you registered

(f) "The Organiser" means Classic Events and /or NZMCA Motorhome, Caravan & Leisure Show

### **GENERAL**

I confirm that the information I have entered is completely accurate, and in particular I have taken care to ensure that my email address is correctly entered.