

EVENT TERMS AND CANCELLATIONS:

Cancellation and Refund Policy – The right to a refund, if a Participant changes plans, is limited.

All requests must be sent via email to info@brcmagic.com, with subject "REFUND PRELOHA CHOIR-". BRC Event Management Services LLC is the event and on-site manager. The Event Manager will remit any refund to the Participant(s) within 14 business days after receipt of the cancellation request.

AS SOON AS THE EVENT REGISTRATION IS PROCESSED,

THE FOLLOWING CANCELLATION FEES APPLY:

-As soon as registration is processed to 30 days prior to the event –25% of the registration fee per person.

-29-0 days prior to the event – nonrefundable per person.

-NO shows are not refundable.

-Deposit Option administration fee of \$50.00 is NOT refundable

Note: *If the event is canceled for any reason, you will receive a refund minus a 10% administrative fee.*

Payment Transaction:

Business name that appears on card statements is BRC EVENT MANAGEMENT SERVICES LLC

Note: There are no refunds outside the refund policy for the event. If a speaker listed on the schedule is unable to attend due to an Act of God, we will do everything in our power to find a replacement for that speaker.

Travel Insurance is highly recommended. We reserve the right to cancel an event due to low enrollment, extreme weather, or other circumstances which would make the event non-viable. If the event cancels, *If the event is canceled for any reason, you will receive a refund minus a 10% administrative fee* within 30 business days. Should circumstances arise that result in the postponement of an event, participants will have the option to either receive a refund or transfer registration to the same event at the new, future date if available. The organizer bears no responsibility for travel arrangements or any other actual or perceived loss due to cancellation of the retreat. Travel Insurance is highly recommended.

COVID-19 CANCELLATION POLICY 10% Administration fee

• **Participants seeking refunds due to COVID-19 HIGH RISK OR CONTRACTING** consent to the disclosure of private, confidential medical information/records to process a refund claim due to contracting COVID 19, and further agree that the documents/information submitted complies with HIPAA's rules and regulations.

Documents required for refund claim a letter, declaration or affidavit from a licensed medical provider.

EXTRAORDINARY CONDITIONS CANCELLATION POLICY FULL REFUNDS

• Sudden injury; a pregnancy emergency; an emergency surgery, or similar unplanned medical procedure within the seven (7) days prior to the event, death in immediate family.

• Consent to the disclosure of private, confidential medical information/records to process of a refund claim due to Sudden injury; a pregnancy emergency; an emergency surgery, or similar unplanned medical procedure within the seven (7) days prior to the event, and further agree that the documents/information submitted complies with HIPAA's rules and regulations.

Documents required for claim: In the case of an emergency medical procedure, a letter, declaration or affidavit from a licensed medical provider, or a treatment record from the procedure itself. In the case of death, a copy of the death certificate or other official documentation confirming the date and time of death.

Note: *BRC EVENT MANAGEMENT Services LLC does not store credit card information*

For Questions Please Email: info@brcmagic.com