

Frequently Asked Questions:

- Do I need to buy a ticket for my infant or toddler that will on my lap during the trolley ride? A ticket is required for any passenger or car seat/carrier that requires a seat on the trolley. If your child will be on your lap, they do not require a ticket.
- What is the age requirement for passengers on the trolley? Our general guideline is passengers 3+ years of age require a ticket. Please note that the trolleys do not have seat belts to fasten the car seats in place.
- Are the trolleys ADA accessible? Trolleys are not wheelchair accessible. There are no ramps, lifts or means to fasten a wheelchair in place on the trolleys. We request that wheelchairs be parked at the Visitor Information Center during your trolley tour.
- Can I bring my stroller on the trolley? We request that stroller remain at the Visitor Information Center during your trolley ride. Please note that there are no seat belts on the trolley to fasten car seats/carriers.
- Does everyone in my group need to sign a waiver? The booking party can sign one waiver and serve as the representative and responsible party for everyone in the group. With that understanding, one signed waiver per group is sufficient.
- Can I change the date of my ticket(s)? Passengers can reschedule their reservation **one time only** based on availability.