

# Ogden Music Festival 2026

## Gates Team Job Overview

*Thank you for volunteering to be an Ogden Music Festival Volunteer! This guide will provide a simple outline of your role, responsibilities, and resources.*

**Role:** To greet each guest with a warm and enthusiastic welcome and a smile! We are so grateful and very happy to have guests join us. We want to thank them for their support. It is our pleasure to host ticket holders. To check wristbands and not allow alcohol in or out. To actively support security with bag checks by guiding attendees and sorting those with bags that need to be checked and those that can pass through quickly.

e.g., say “Welcome to the Ogden Music Festival! Please empty your cups and bottles of all liquids and have your bags ready and open for a security check.”

OFOAM reserves the right to refuse admittance to or eject any individual whose conduct poses a direct threat to the health or safety of other individuals or service animals.

**Check In:** Please check in at the Volunteer HQ before your shift and pick up an orange vest. Please wear the orange vest during your entire shift. After your shift, please return your vest to Volunteer HQ.

### Gate Names and Locations:

- ❖ **Main Gate-** Main gate volunteers will need to ensure that the lines flow smoothly
- ❖ **Camping Gate-** Camping gate entrance/exit
- ❖ **Vendor Access Gate-** located west of the sandhill near the river. This gate is for vendors/staff only, and also helps to restrict access to backstage.

### Duties:

**DO NOT LET ANYONE IN THE GATES WITHOUT A VALID WRISTBAND.** Please send anyone without a wristband to the ticket booth. It doesn't matter what they say or who they are; there is no wristband, no entrance.

**Wristbands - check for one of the following:** (*An example of each wristband will be provided for visual recognition*)

- 3-Day Festival wristband
- 3-Day Festival with Camping
- Youth 3-Day Festival wristband
- Youth 3-Day Festival with Camping
- Youth single-day wristband
- Friday wristband
- Saturday wristband
- Sunday wristband
- Backstage - *all access*

### Bag Check:

**ALL bags will be checked by the Security team. There will be security officers at all gates.**

Volunteers will need to **ensure that the following items are not allowed within the festival gates:**

- Glass
- Coolers
- Weapons of any kind
- Pets (service animals are allowed with a wristband matching the owner)
- No umbrellas or shade tents - OFOAM provides tents
- **Alcohol- *This is a violation of our Beer Permit, and we could lose our ability to serve alcohol due to a DABS violation (this can't be stressed enough). We do this by having attendees empty any liquid from cups and bottles; ice is okay***

### **Lanyards:**

Ogden Music Festival team leads, vendors, and approved guests will have lanyards with gate access (no bag check) and backstage access (all access or by appointment only) described on the back of their lanyard. An example of the various lanyards will be available. If you have any questions about attendees wishing to access gates or have special requests, please radio Lisa or Carrie for assistance and permission. *Add a lanyard guide here and create a visual guide as well.*

### **Gates Opening Time:**

- Friday - 5:00 PM
- Saturday - 11:00 AM
- Sunday - 11:00 AM

### **Policy and Procedure for Service Animals:**

If you are wondering why you can't bring your pet or non-service animal to the festival, these animals compromise the health and safety of festival patrons and legitimate service animals. We have therefore developed a service animal policy and procedure. The policy and procedure will be strictly enforced and implemented in the interest of ensuring that bona fide service animals are permitted, and all other animals are prohibited from the Ogden Music Festival. By law, if an animal's purpose or task is to provide protection, emotional support, well-being, comfort, or companionship, it is NOT considered a service animal and may NOT come to the festival.

### **Service Animal Policy**

Qualified and bona fide service animals are welcome at the Ogden Music Festival. Pets and non-service animals are NOT permitted. It is a crime to misrepresent a pet as a service animal. Those who bring their non-service animals to the festival will be ejected from the festival site without refund. All service animals must be trained for a specific function, related to a disability, housebroken, leashed, and under the direct control of their handler at all times. If any handler does not adhere to these conditions, the handler will be asked to remove the animal from the site. The handler then may return without the animal.

### **Service Animal Procedure**

Any Ogden Music Festival patron arriving at the festival with a service animal will need to have their service animal credentialed at the Ticket Booth. Credentialed service animals will have a festival wristband on their halter/collar.

### **Resources:**

- Each gate should have a two-way radio to communicate any issues or questions with the other team leads. Please make sure you or your co-volunteer has the radio and pass it to the next volunteer when your shift ends.
- Wristband legend for identifying valid wristbands.

- Security will be at the main gate (3 guards), campground gate (2), and vendor gate (1)