



January 26, 2027
8:00 AM – 5:00 PM

De-Escalation: Strategies for Best Possible Outcomes

De-escalation is a word that is frequently discussed by community members, politicians, and the media, but it is rarely defined and often misunderstood. This course empowers participants to have intelligent, evidence-informed conversations with the public and provides valuable tools for engaging with people in crisis. Not all situations can be “de-escalated,” but this course focuses on tools to help achieve the best possible outcomes.

Through guided discussions, small group exercises and practical tools, participants will:

- Explain the truths of de-escalation to members of the public
- Learn to self-regulate their emotions in high-stress environments
- Explore the foundational elements of all human mental functions (thoughts, emotions, behaviors)
- Learn effective tools for dealing with persons in crisis
- Explore response tactics for best possible outcomes

8 hours

Who should attend?

This course is designed for Sworn Personnel, Correctional Officers, Dispatchers, Trainers, Supervisors, and Investigators.

Hosted by:
Morgantown Police Department



Location:
Morgantown Public Safety Training Center
1389 Earl Core Rd.
Morgantown, WV 26505

Cost: \$229

Early Bird: \$199 (until 12/1/26)

Groups 4+: \$189 (until 12/1/26)

Registration: <https://bit.ly/4bZTzbd>

Contact Us!

(833) LE-TRAIN
(833) 538-7246

info@commandpresence.net

Scan the QR
code to view
our entire
training
schedule.

