



**COMMAND  
PRESENCE**  
TRAINING

**October 13, 2026  
8:00 am – 5:00 pm**

## **De-Escalation: Strategies for Best Possible Outcomes\***

De-escalation is a word that is frequently discussed by community members, politicians, and the media, but it is rarely defined and often misunderstood. This course empowers participants to have intelligent, evidence-informed conversations with the public and provides valuable tools for engaging with people in crisis. Not all situations can be “de-escalated,” but this course focuses on tools to help achieve the best possible outcomes. Through guided discussions, small group exercises and practical tools, participants will:

- Explain the truths of de-escalation to members of the public
- Learn to self-regulate their emotions in high-stress environments
- Explore the foundational elements of all human mental functions (thoughts, emotions, behaviors)
- Learn effective tools for dealing with persons in crisis
- Explore response tactics for best possible outcomes

**8 hours**

### **Who should attend?**

This course is designed for Sworn Personnel, Correctional Officers, Dispatchers, Trainers, Supervisors, and Investigators.

**Hosted by:**  
Mississippi Law Enforcement Officers Training Academy



**Location:**  
MLEOTA  
3791 Highway 468 West  
Pearl, MS 39208

\*End user course only - does not include train-the-trainer

**Cost: \$229**  
**Early Bird: \$199**  
*(until August 17)*  
**Groups 4+: \$199**  
**Registration: <https://bit.ly/4w5zmsS>**

### **Contact Us!**

**(833) LE-TRAIN**  
**(833) 538-7246**

**[info@commandpresence.net](mailto:info@commandpresence.net)**

**Scan the QR code to view our entire training schedule.**

