COMMAND PRESENCE TRAINING

August 19, 2026
8:00 am–5:00 pm

De-Escalation: Strategies for Best Possible Outcomes

De-escalation is a word that is frequently discussed by community members, politicians, and the media, but it is rarely defined and often misunderstood. This course empowers participants to have intelligent, evidence-informed conversations with the public and provides valuable tools for engaging with people in crisis. Not all situations can be "de-escalated," but this course focuses on tools to help achieve the best possible outcomes.

Through guided discussions, small group exercises and practical tools, participants will:

- Explain the truths of de-escalation to members of the public
- Learn to self-regulate their emotions in high-stress environments
- Explore the foundational elements of all human mental functions (thoughts, emotions, behaviors)
- Learn effective tools for dealing with persons in crisis
- Explore response tactics for best possible outcomes

8 hours

Who should attend?
This course is designed for Sworn Personnel, Correctional Officers, Dispatchers, Trainers, Supervisors, and Investigators.

Hosted by:
DeWitt Township Police Department

Location:
DeWitt Township Fire Station #1
16164 Old US 27
Lansing, MI 48906

Cost: $149

Early Bird: $99 *until 6/24/26*

Groups 4+: $99

Registration: https://bit.ly/4b9nvAc

Contact Us!

(833) LE-TRAIN
(833) 538-7246

info@commandpresence.net

Scan the QR code to view our entire training schedule.