

Cancellation, Substitution and Refund Policy

Registration cancellations received on or before September 4, 2026, will receive a full refund less a \$50 administrative fee.

Registration cancellations received between September 5 and September 18, 2026, will receive a 50% refund of registration fees paid.

No refunds will be issued for cancellations received after September 18, 2026, or for no-shows.

Substitutions

Delegate substitutions from the same organization may be made at any time prior to the conference at no additional charge. All substitution requests must be submitted in writing to CAF-FCA.

Conference Changes or Cancellation

CAF-FCA reserves the right to modify the conference program, speakers, schedule, venue, or format if circumstances require.

Should the conference be cancelled by CAF-FCA, registered delegates will receive a full refund of registration fees paid. CAF-FCA is not responsible for any travel, accommodation, or other expenses incurred by delegates.

Code of Conduct

CAF-FCA is committed to providing a safe, respectful, inclusive, and welcoming environment for all conference participants. Harassment, discrimination, intimidation, or disruptive behaviour of any kind will not be tolerated.

This policy applies to all attendees, speakers, sponsors, exhibitors, contractors, staff, volunteers, and guests participating in National Apprenticeship Conference 2026 activities. CAF-FCA reserves the right to remove any participant whose behaviour violates this policy without refund.

Contact

All cancellation and substitution requests must be submitted in writing to info@caf-fca.org.