

## **MotoAmerica Frequently Asked Questions**

*Note: These answers are specific to Ridge Motorsports Park and only apply to MotoAmerica, June 26<sup>th</sup>-28<sup>th</sup>*

### **Q: What time do gates open for spectators?**

A: Gates will open 1 hour prior to the start of the first event of the day (approximately 8am).

### **Q: Where is this event?**

A: Ridge Motorsports Park. 1060 W Eells Hill Rd, Shelton, Washington 98584.

### **Q: Can I bring my pet?**

A: Pets are strictly prohibited from attending this event and will not be let onto the property. Only registered service animals (trained to perform a designated task(s) for a person with a disability) are allowed to attend this event so long as they remain on a leash at all times. Guests are responsible for cleaning up after their service animals and disposing of any waste they produce.

### **Q: Is there onsite parking?**

A: Yes, we have two parking lots on site.

- General Parking is **\$10 per car and is free for motorcycles** and is located onsite, however it can be a 5-10 minute walk to the front gates. Parking is available to purchase online and in person.
- Preferred Parking is **\$20 per car and \$10 per motorcycle** and is located in the closest lot to the event gates. Available to purchase online and in person.
- ADA parking is located within the Preferred Parking lot and is \$10 per car. Please note this is only available to purchase in person at the event. ADA parking is limited.

### **Q: Where do we watch the racing?**

A: There are 2 main areas to sit and watch the races.

- You can walk across the Gatorade Bridge into the Fan Zone to see turns 6-13 of the track. Bleachers are available in this section. This is an uphill walk. ADA transportation is available.

- You can walk down to Turn 15 and watch the racers go through Turns 13-16 of the track. Bleachers are available in this section.

**Q: Do you have fan shuttles?**

A: We provide **golf cart shuttles** in our GA parking lot to the front gates and within the race paddock. There is no designated drop off/pick up for shuttles – If you see a golf cart and would like a ride, make sure to flag them down. Shuttles run nonstop all day. We also offer an **ADA van shuttle** from the foot of the Gatorade Bridge up into the Fan Zone. This only operates in between each race and does have designated pick up/drop off areas.

**Q: Is there food/drink available to purchase?**

A: Yes. We have multiple food trucks located near the GA entrance and in the Fan Zone.

**Q: Can I bring in my own food/water?**

A: Yes, you can bring in store-bought water bottles and food items. Alcohol of any kind is prohibited to bring to the event but may be purchased onsite.

**Q: Can I buy tickets onsite?**

A: Yes, you can purchase both parking and event admission tickets on site. Tickets may be more expensive if bought on site; it is encouraged to buy tickets online. Tickets purchased onsite are eligible for a Military Discount.

**Q: Does my confirmation receipt get me into the event?**

A: No, if you purchase tickets online you will immediately be emailed your tickets to the email address you provided. Tickets will have a QR code that will need to be scanned to enter the event.

**Q: I purchased a 3-Day GA Ticket / 3-Day Parking Ticket / 4-Pack of tickets, but I only received one Ticket/QR code, is that correct?**

A: Yes, those tickets will give you a single QR code that will need to be scanned multiple times. If it is a 3-Day ticket, please use the same ticket each day. If it is a 4-Pack of tickets, it will need to be scanned 4 times at the gate.

**Q: Can I purchase camping?**

A: Yes, we have Premium Track Side RV Camping & GA camping available to purchase. Please note, spaces are limited and sell out quickly. Camping is only available to purchase online.

**Q: Can I exit and re-enter the event?**

A: Yes, but make sure you have your hand stamped at the gates before you exit and that you have your ticket ready to be re-scanned when you return.

**Q: Is other entertainment such as Go Karts or Ridge Concerts included with my MotoAmerica ticket?**

A: No, those specific activities are available at an additional fee. Free activities will be listed inside the fan guide that you can get at the event gates.

**Q: Can I bring a stroller or wheelchair into the event?**

A: Yes.

**Q: Can I bring my own method of transportation like a skateboard, bicycle, electric scooter, golf cart, pike bike, etc.?**

A: No, personal transportation is prohibited at this event.

**Q: Can I bring a canopy for shade?**

A: No, canopies are prohibited. It is encouraged that you wear a sun hat or bring a small umbrella to protect you from the sun.

**Q: I have more questions that are not answered above, who can I contact?**

A: Please reach out to Ridge Ticketing Department by calling 360-427-7223 or email [ticketing@ridgemp.com](mailto:ticketing@ridgemp.com)