

## **Frequently asked questions about our trips:**

### **What time do we depart?**

We ask that you arrive around 7am for complimentary refreshments. This will also give the bus driver plenty of time to load luggage. We will depart promptly at 8am.

### **Where do we depart from?**

We will load the bus at Proclaim FM's Korakas Event Center located at 7112 Angola Rd. Holland, OH.

### **Where can I park my car? / Do I need to pay for parking?**

We have plenty of space for parking at our event center, free of charge! Please leave valuables at home or in the trunk of your vehicle. When you arrive, please park on the side lot to your left. There will be cones and signs to guide you.

### **How many luggage bags can I bring?**

We ask each passenger to bring one bag that is to be placed underneath the bus. There will be limited overhead bins inside that can hold an additional carry-on item if needed.

### **How do I check in? / Do I need a ticket?**

When you arrive, please visit the check-in table and sign our sign-in sheet. You do not need to bring a ticket with you. During sign in, you will receive a name tag, two luggage tags, and an Emergency Medical Form to fill out and keep with you during the trip.

### **Are there restrooms on the bus?**

Yes, the bus will be equipped with a restroom in the back of the bus.

### **Can I bring food on the bus?**

Absolutely! Feel free to bring snacks and beverages with you.

### **Will there be a lot of walking?**

There is often a considerable amount of walking involved during our trips, so please bring some comfortable shoes for sightseeing!

### **Can I bring a walker or a wheelchair?**

Yes! Please plan to bring a walker or wheelchair that is collapsible and can be put underneath the bus during transit.

### **Do we need to dress up?**

I recommend you bring comfortable clothes for traveling and activities! We typically won't be doing/attending anything that would require fancy attire.

**Do I need to bring cash for tips?**

The tips for the bus driver, step on guides, and prepaid meals are already taken care of in the cost of your registration. For the meals not covered by the registration fee (often lunches that you choose on your own time) you will need to cover gratuities. If you would like to go above and beyond to bless our driver or guides, it is welcomed but not required.

**What if the trip gets cancelled due to weather conditions/ect?**

The safety of our passengers is very important to us. If a trip is cancelled due to unsafe weather conditions or something beyond our control, you will be notified and you will receive a full refund for your trip.

**Additional questions?**

Email Morgan at [morgan@proclaimfm.com](mailto:morgan@proclaimfm.com) or call 419-865-9767 ext. 210 Mon-Fri 9am-3pm.