



Service Professor, Inc.
4770 50th St. SE
Grand Rapids, MI 49512
(616) 871-1900

BILL TO

Danielle Bigelow
4901 Buchanan Avenue Southwest
Grand Rapids, MI 49548 USA

INVOICE
65529522

INVOICE DATE
Dec 04, 2020

JOB ADDRESS

Danielle Bigelow
4901 Buchanan Avenue Southwest
Grand Rapids, MI 49548 USA

Completed Date:

DESCRIPTION OF WORK

Emergency Service Call: Danielle pinpointed a small gas leak by the furnace, by simply tightening the loose fitting, the leak is now stopped. Emergency trip charge was charged with a \$70.00 credited for the leak not being found on the last visit Per Chris W. Thanks for choosing Service Professor- Matt.

SUB-TOTAL \$88.59

TAX \$0.00

TOTAL DUE \$88.59

PAYMENT \$88.59

BALANCE DUE **\$0.00**

CUSTOMER SERVICE IS OUR #1 PRIORITY

If you are not completely satisfied for any reason, please call and ask to speak with the Customer Service Manager. Your feedback is very important to us.

CUSTOMER AUTHORIZATION

I authorize Service Professor to collect manufacturer data and to tag my equipment, allowing them to assist in warranties, recalls and future maintenance. Please note, residential builders, electricians, plumbers, and mechanical contractors are required to be licensed. Service Professor is licensed as required above and our specific license numbers are listed below.

Information will only be held in the customer's file and never shared with a third party. If Service Professor must take legal action to recover any amounts owing under this agreement or to enforce, in any way, this agreement, you agree to pay and reimburse Service Professor for any court or litigation costs including, but not limited to, all attorney fees incurred.

Electrical License #6103075
Plumbing License #8004097
Mechanical License #7117896

Verbal

Sign here

Date 12/4/2020

CUSTOMER ACKNOWLEDGEMENT

I acknowledge satisfactory completion of the above described work and that the premises has been left in satisfactory condition. I agree to the cost of \$88.59.

CANCELLATION & REFUND POLICY

The consumer has three business days to cancel this transaction and request a refund relating to their sold work or installation of which a 1/3 down payment was collected.

In the event that sold work or install work is no longer needed or cancelled, a refund may be issued at the manager's discretion.

The approved refund will be awarded in full, less a 3% cancellation fee, any applicable diagnostic charges, and material restocking fees from the equipment manufacturer.

Refunds going back on a credit card will take 24-48 hours to process while mailed checks can take 3-5 business days to be printed and mailed via USPS.

Credits can be issued to accounts as well as applied and used for MVP monthly billing until depleted.

Verbal

Sign here

Date 12/4/2020

I authorize Service Professor, Inc. to charge the agreed amount to my credit card provided herein. I agree that I will pay for this purchase in accordance with the issuing bank cardholder agreement.

Verbal

Sign here

Date 12/4/2020
