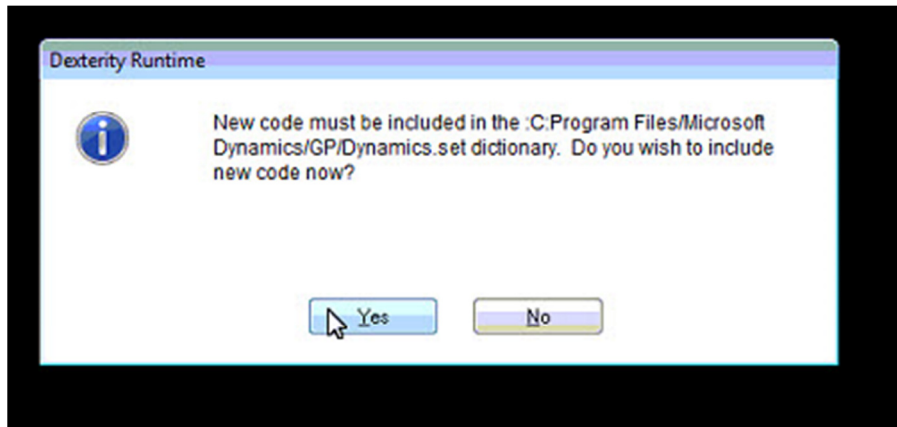


Great Plains Installation/Update:

- 1.) Does the program need to be installed on both the server and workstation?
 - a. Aatrix needs to be installed on any pc where payroll reports will be run, the same pc where the Great Plains application is installed.
- 2.) What are the requirements to initially install and update the Aatrix Program?
 - a. Before any software installation the user that is logged in should have a profile with administrator rights
 - b. ALL GP user profiles on a PC where Aatrix Software is installed MUST be at least a power user
 - c. All instances of Great Plains must be closed when updating and installing
 - d. In the 3rd screen displayed during the installation/update process you will be asked where Dynamics.exe resides. Use the Browse button to locate the folder where Dynamics.exe resides.
 - e. After installation, if you are on a VISTA or Win 7 PC, open GP by right-clicking on the GP icon and selecting to run-as-administrator. You will be prompted to include new code: click yes here



- f. Log into Great Plains a browse window will may appear. If it does, browse to Program Files/ Aatrix Software/Aatrix Forms/ and select the file: AatrixForms.exe.

Common Error Messages:

- 1.) Dexterity runtime error: This is a privilege error, if the user is running Vista or Windows 7, they should right click the icon and run as administrator
- 2.) Dex.ini- this is when a user installs a newer version of Great Plains and did not delete the older version Aatrix before installation, the ini is looking for the old directory which no longer exists
- 3.) There was an error opening the FORMS.TXT file examine the Dex.Ini file ,find the two lines of code that reference Aatrix Software and ensure the paths are correct.

