

UNIQUE Curbside Communicator

Safe & Efficient Curbside Communication Tool for Libraries



A patron places an item on hold via the library website as normal. Once your staff fills the hold, the patron will be notified and they will come to the library in order to pick up their items. However, instead of coming into the library to pick up their items, the patron will pull into a designated spot outside your branch.



Next, the patron sends a text message to the designated Curbside Communicator number with their name and library card number. The program will ask the patron a few questions, and once the patron answers, a notification will be sent to via the Unique system.



Inside the library, the Unique system will display the patrons name, and other information as desired (ie library card, parking spot, etc...) online or via email notification. After that, a librarian can two-way message additional instructions to the patron from the safety of the building.



When your staff is ready, all you have to do is carry the items out to the patron's car keeping face to face interaction to a minimum. Curbside Communicator provides your staff with the ability to provide excellent service via a simple "hand off" interaction.

Get started today by emailing sales@uniquelibrary.com
or calling **800-879-5453**