

# Online Training Center Course List

## CORRECTIONS

- Alcohol Abuse Emergencies in Jails
- Basic Jail Security Principles
- Booking and Admissions
- Classification of Inmates
- Drug Withdrawal in Jail
- Escorting Inmates
- Ethical Behavior for Corrections Officers
- Fire Prevention and Response for Jails
- Handling Medical Related Issues
- Inmate Correspondence
- Jail Risk Management
- Juvenile Corrections
- Mental Health in Jails
- Patrol Procedures in Jails
- Supervising Inmates
- Suicide Prevention
- Use of Force: Corrections
- Written Communications and Reporting

## CUSTOMER SERVICE

- A Welcoming Customer Culture
- Handling Difficult Customers

## FIRE FIGHTING

- Fire Behavior: Fire Growth & Fire Stages
- Fire Behavior: Fire Basics
- Fire Behavior: Types of Fires
- Fire Control: Structural Fires
- Fire Control: Wildfire and Non-Structural

## GRANT WRITING ASSISTANCE

- Turbo Grants: Fire Grants Help - Grant Writing 101
- Turbo Grants: Police Grants Help - Grant Writing 101

## HUMAN RESOURCES

- Bullying in the Workplace
- Dealing With Angry Employees
- Diversity in the Workplace
- Employee Retention
- Ethical Behavior for Elected Officials
- Ethical Behavior for Local Government
- FMLA Training for Supervisors
- Handling Angry Employees
- Leadership vs. Management
- Managing Risk in an Aging Workforce
- Recruiting Excellent Employees
- Sexual Harassment Awareness for Managers
- Sexual Harassment in the Workplace
- The Risks of Social Media
- Violence in the Workplace
- Volunteers Working with Children & Adolescents
- Workplace Bullying
- Workplace Harassment

## INFORMATION TECHNOLOGY

- Cyber-security Threats to Public Entities

## LAW ENFORCEMENT

- Bexar Sexual Harassment Training - Harassment Awareness for Law Enforcement
- Body Worn Cameras for Law Enforcement
- Community Policing
- Conflict and Dispute Resolution -- Law Enforcement
- Crisis Management for Law Enforcement
- Critical Incident Response
- De-escalation and Minimizing Use of Force
- Dealing with Intoxicated Individuals
- Ethics in Law Enforcement
- Excited Delirium
- Implementing a Body-Worn Camera Program
- K9 Operations
- Law Enforcement Liability
- Off-Duty Conduct and Powers of Arrest
- Responding to People with Mental Illness
- Risk Management for Law Enforcement
- Sexual Harassment Training: Harassment Awareness for LE
- Social Media and Law Enforcement
- Suicide Awareness for Law Enforcement
- Use of Force: Law Enforcement

## MANAGEMENT

- Business Continuity
- Crisis Management
- Dealing with the Media
- Disciplinary Action & Procedures
- Drug and Alcohol Awareness
- Meeting Management
- Performance Management
- Press Conference & Briefing Basics
- Providing Effective Orientations
- Running an Effective Board Meeting
- Supervisor Skills101
- Supervisor Skills201
- Training for Small Communities
- Transition from Peer to Supervisor (update)

## SAFETY & ENVIRONMENT

- Advanced Defensive Driving Techniques
- Advanced Defensive Driving Techniques - Bexar County, TX
- Bexar County, TX - Defensive Driving Basics
- Commercial Motor Vehicle Safety
- Defensive Driving Basics
- Designing & Maintaining Safe Playgrounds
- Distracted Driving For Local Government
- Electrical and Fire Safety
- Emergency Preparation and Egress
- Ice Control for Managers & Decision Makers
- Investigating Incidents for Local Government
- Means of Egress
- Preventing Slips, Trips and Falls
- Work Zone Safety for Local Governments

**A Member of OneBeacon Insurance Group**

\*Courses subject to change without notice. LGU Course List: 06/2015