2018 Online University – Course List
January 1, 2018 to December 31, 2018

Interpersonal

- Anti-Bias Training for Law Enforcement (2 HR) *
- Child Abuse Investigations
- Developing Effective Communication Skills
- Community Policing
- Conflict and Dispute Resolution
- Crisis Management for Law Enforcement
- Critical Incident Response
- Crowd Control
- Crowd Management
- Dealing with Intoxicated Individuals
- Dealing with Stress
- Dealing with the Media
- Disciplinary Actions and Procedures
- Diversity in the Workplace
- Drug and Alcohol Awareness
- Drug Withdrawal in Jail
- Employee Recognition
- Employee Retention
- Enhancing Work Relationships

- Recognition of Child Abuse and Neglect (2 HR)
- Responding to People with Mental Illness (2 HR) **
- School Liaison Officers
- Sexual Harassment Training - Harassment Awareness
- Stress Management for Dispatchers
- Suicide Awareness for Law Enforcement
- Suicide Prevention
- Supervisor Skills 101
- Supervisor Skills 201
- Transition from Peer to Supervisor
- Understanding Hostage Incidents (1 HR)
- Understanding Mental Illness for Law Enforcement
- Working with Minority Communities
- Written Communications and Reporting
- Youth Violence in the Community

* Qualifies for 2 Hours - Fair and impartial policing practices including implicit bias recognition
** Qualifies for 2 Hours - Handling persons with mental health and cognitive impairment issues
*** Qualifies for 2 Hours - Officer Wellness
**** Qualifies for 2 Hours - Tactical Patrolling/De-escalation of Force
Legal

- Arrest Procedures
- Campus Based Training: Clery Act (2 HR)
- Disciplinary Procedures in a Corrections Setting
- Dispatcher: Liability & Legal Issues (1 HR)
- Employee Confidential Records
- Inmate Record Keeping
- Law Enforcement Liability
- Litigation Procedures
- Off-Duty Conduct and Powers of Arrest
- Racial Profiling for Missouri (1 HR)
- Racial Profiling & Data Collection for Missouri (3 HR)
- Risk management for Law Enforcement
- Sexual Harassment Training for Managers
- Understanding the FMLA
- Use of Force – Law Enforcement

Technical

- Active Shooter: Phases and Prevention
- Active Shooter: Ambush Awareness and Preparation
- Advanced Defensive Driving
- Alcohol Abuse Emergencies in Jails
- Back Injuries
- Basic Firearms Safety (1 HR)
- Basic First Aid
- Basic Jail Security Principles
- Basic Telephone Skills
- Best Practices in Dangerous Canine Encounters
- Blood-borne Pathogens
- Body-Worn Cameras for Law Enforcement (2 HR)
- Bomb Threat Response
- Booking and Admissions
- Classification of Inmates
- Commercial Motor Vehicle Safety
- Conducting Strip Searches (1HR)
- Contraband Control
- Defensive Driving Basics
- Dispatcher: Ethics in Public Service
- Dispatcher Training
- Emergency Preparation and Egress
- Evidence Collection, Control and Storage
- Fire Prevention and Response Plans for Jails
- Handling Domestic Abuse Calls
- Handling Medical Related Issues
- Handling Missing Children Calls for Dispatchers
- Handling Robbery Calls
- Inmate Employment
- Investigating Methamphetamine Crimes (1 HR)
- Jail Release Procedures
- Jail Risk Management
- K9 Operations
- Managing Risk in an Aging Workforce
- Managing Traffic Stops
- Meeting Management
- Medical Problems of Female Inmates
- Methamphetamine & Your Community (1 HR)
- Microsoft Excel Basics
- Microsoft Outlook Basics
- Microsoft Windows XP Basics
- Microsoft Word Basics
- Nutritional Standards for Corrections
- Officer Safety and Procedure in Domestic Violence Response (2 Hour)
- Pandemic Planning – Elements of the Plan
- Pandemic Planning – The Planning Organization
- Patrol Procedures in Jails
- Presenting Effective Testimony in a Courtroom
- Press Conference & Briefing Basics
- Riot Response for Corrections
- Safe-guarding Your Community from Terrorism
- Supervising Inmates
- Supervising Inmates in Dining Areas
- Use of Force – Corrections
- Using Oleoresin Capsicum
- Vehicular Pursuits
- What is Domestic Violence? Defining Domestic Violence (2 HR)
- Workplace Ergonomic
Complete MAC Trust Course List by Category

**Corrections Training**

- Alcohol Abuse Emergencies in Jails
- Basic Jail Security Principles
- Booking and Admissions
- Classification of Inmates
- Contraband Control
- Dealing With Stress
- Disciplinary Procedures in a Corrections Setting
- Drug Withdrawal in Jails
- Employee Confidential Records
- Escorting Inmates
- Ethical Behavior for Corrections Officers
- Fire Prevention and Response Plan for Jails
- Handling Medical Related Issues
- Inmate Correspondence
- Inmate Employment
- Inmate Record Keeping
- Introduction to Jail Liability
- Jail Release Procedures
- Jail Risk Management
- Juvenile Corrections
- Medical Problems of Female Inmates
- Mental Health in Jails
- MRSA in Corrections Facilities
- Nutritional Standards for Corrections
- Patrol Procedures in Jails
- Riot Response for Corrections
- Suicide Prevention
- Supervising Inmates
- Supervision of Inmates in Dining Areas
- Understanding Hostage Incidents
- Use of Force - Corrections Training
- Written Communication and Reporting for Corrections

**Customer Service**

- A Welcoming Customer Culture
- Handling Difficult Customers for Local Government (NEW)

**Dispatch Communications**

- Dispatch Communications:1
- Dispatcher Specialized Call Types: Sovereign Citizens, Domestic Terrorism, and Lone Wolf Attacks

**Equipment Training**

- Commercial Lawn Mower Safety
- Dump Truck Safety
- Excavation 101
- Excavation 102
- Trenching and Excavation Safety

**Financial Management**

- Basic Math
Firefighting

- Fire Behavior - Fire Growth and Fire Stages
- Fire Behavior -- Fire Basics
- Fire Behavior -- Types of Fires

Grant Writing Assistance

- FireEMS Grant Writing 101
- Law Enforcement Grant Writing 101

Health & Wellness

- Diabetic Emergencies
- Eating Right for Health and Fitness
- High Blood Pressure - Reducing Your Risk NEW
- Managing Your Healthcare
- Pandemic Planning - Elements of the Plan
- Pandemic Planning - The Planning Organization
- Public Pools and Public Health
- Sleep and Your Health
- Smoking Cessation
- Stress and Your Health NEW
- Understanding and Managing Asthma
- Understanding Anxiety Disorders
- Understanding Asperger Syndrome
- Understanding Behavior, Burnout and Depression 101
- Understanding Behavior, Burnout, and Depression 102
- Understanding Carpal Tunnel Syndrome
- Understanding Depression and Bipolar Disorder
- Understanding Eating Disorders
- Understanding Nutritional Information and Labels
- Understanding Prediabetes
- Walking Your Way to Fitness
- Yoga for First Responders (NEW)

Human Resources

- Confidentiality and Professionalism for Schools
- Cyberbullying
- Discipline and Termination
- Diversity in the Workplace
- Employee Recognition
- Employee Retention
- Ethical Behavior for Elected Officials
- Ethical Behavior for Local Government
- FMLA Training for Supervisors
- Generational Differences
- Handling Angry Employees
- HR Recruitment and Selection Process
- Leadership vs. Management
- Managing Risk in an Aging Workforce
- Paraprofessional Roles & Responsibilities
- Retaining Talent
- Sexual Harassment Awareness for Managers
- Sexual Harassment in the Workplace
- Sexual Harassment Training for Managers
- Supervisor Skills 101
- Supervisor Skills 201
• The Aging Workforce: Leveraging the Talents of Mature Employees
• The Risks of Social Media
• Understanding Child Neglect for Volunteers
• Understanding Domestic Abuse for Volunteers
• Understanding the Family and Medical Leave Act
• Violence in the Workplace
• Workplace Bullying
• Workplace Harassment

Information Technology

• Microsoft Excel Basics
• Microsoft Office 2007
• Microsoft Outlook Basics
• Microsoft Word Basics

Law Enforcement

• Active Shooter: 1
• Active Shooter: 2
• Active Shooter: 3
• Active Shooter: Ambush Awareness and Preparation
• Active Shooter: Phases and Prevention
• Active Shooter: Recognition And Basic Response
• Active Shooter Preparation and Response for Schools (NEW)
• Annual Taser Controlled Electronic Weapon (CEW)
• Anti-Bias Training For Law Enforcement (2 Hour)
• Arrest Procedures
• Basic Firearm Safety
• Best Practices In Dangerous Canine Encounters
• Bloodborne Pathogens for Law Enforcement
• Body Worn Cameras For Law Enforcement
• Bomb Threat Response
• Campus Based Training: Clery Act
• Child Abuse Investigation
• Community Policing
• Conducting Strip Searches
• Conflict and Dispute Resolution -- Law Enforcement
• Crisis Management for Law Enforcement
• Critical Incident Response
• Crowd Control
• Crowd Management
• Cultural Awareness 1
• Cultural Awareness 2
• De-escalation and Minimizing Use of Force
• Dealing with Intoxicated Individuals
• Dispatcher Training
• Dispatcher: Ethics in Public Service
• Dispatcher: Liability and Legal Issues
• Distracted Driving For Law Enforcement
• Ethics in Law Enforcement
• Evidence Collection, Control and Storage
• Excited Delirium
• Handling Domestic Abuse Calls
• Handling Missing Children Calls for Dispatchers
• Handling Robbery Calls
• Hate Crime Training for Law Enforcement
• Implementing a Body-Worn Camera Program
• Interviews and Interrogations
• Introduction to Gangs
• Investigating Methamphetamine Crimes
• K9 Operations
• Law Enforcement Liability
• Litigation Procedures
• Managing Traffic Stops
• Mass Fatality Incident Response
• Methamphetamine and Your Community
• Off-Duty Conduct and Powers of Arrest
• Officer Safety and Procedure in Domestic Violence Response
• Officer Tactical Training (2 Hour)
• Officer Well-being and Mental Health (2 hour)
• Presenting Effective Testimony in a Courtroom
• Procedural Justice (NEW)
- Protecting Transportation Systems (NEW)
- Pursuit Driving Fundamentals
- Racial Profiling and Data Collection for Missouri (3 Hour)
- Racial Profiling for Missouri
- Recognition Of Child Abuse Or Neglect (2 Hour)
- Responding To People With Mental Illness
- Risk Management for Law Enforcement
- Safeguarding Your Community from Terrorism
- School Emergencies and Law Enforcement
- School Liaison Officers
- Search and Seizure
- Sexual Harassment Training - Harassment Awareness for Law Enforcement
- Social Media and Law Enforcement
- Stress Management for Dispatchers
- Suicide Awareness for Law Enforcement
- Synthetic Cathinones and Bath Salts
- Tactical Patrol Considerations
- Understanding Mental Illness for Law Enforcement
- Use of Force for Law Enforcement
- Using Oleoresin Capsicum
- Vehicular Pursuit
- What is Domestic Violence? Defining Domestic Violence
- Working with Minority Communities
- Youth Violence in the Community

Management

- Coaching with Character
- Crisis Management
- Dealing with the Media
- Developing Leadership
- Disciplinary Action and Procedures for Local Government
- Drug and Alcohol Awareness
- Meeting Management
- Parliamentary Procedures
- Performance Management
- Press Conference and Briefing Basics
- Providing Effective Orientations
- Running an Effective Board Meeting
- Training for Small Communities
- Transition from Peer to Supervisor (Update)

Productivity

- Basic Telephone Skills
- Computer Security Basics
- Developing Effective Communication Skills
- Enhancing Work Relationships
- Goal Setting Skills
- Keeping Your Cool
- Personal Professionalism
- Time Management Skills
- Work Environment Flexibility
- Writing an Effective E-Mail

Roadway & Highway

- Guide to Temporary Traffic Control in Work Zones 101
- Guide to Temporary Traffic Control in Work Zones 102
- Inspection and Citation Guidance for Roadway and Highway Construction Work Zones
- Traffic Incident Management
- Work Zone Traffic Control 101
- Work Zone Traffic Control 102
Safety & Environmental

- Absorbents and Spills
- Advanced Defensive Driving Techniques
- Back Injury Prevention
- Basic First Aid
- Bloodborne Pathogens
- Bloodborne Pathogens for First Responders
- Cemetery Maintenance
- Chainsaw Safety
- Chemicals and MSDS
- Commercial Motor Vehicle Safety
- Confined Spaces 101
- Confined Spaces 102
- Dealing with Cold Stress
- Dealing with Heat Stress
- Defensive Driving Basics
- Designing and Maintaining Safe Playgrounds
- Distracted Driving for Local Government
- Distracted Driving For Local Government (Low Stream)
- Electrical and Fire Safety
- Emergency Preparation and Egress
- Equipment Safety
- Fall Protection (Updated)
- Fire Control - Structural Fires
- Fire Control - Wildfires and Non-Structural Fires
- Forklift Safety
- Global SDS and the Hazard Communication Standard - Local Government
- Hazmat First Responder Awareness Level 1
- Ice Control for Managers and Decision Makers
- Investigating Incidents for Local Government
- Ladder Safety 101
- Ladder Safety 201
- Lawn Care Equipment Safety
- Lockout/Tagout 101
- Means of Egress
- Personal Protective Equipment 101
- Personal Protective Equipment 102
- Power Tool Safety
- Preventing Accidents in the Workplace
- Preventing Slips, Trips & Falls - Local Government
- Public Employee Safety in the Community
- Respirators and Air Quality
- Snow and Ice Management
- The First 15 Minutes - Decision Making at Roadway Incidents
- Understanding the MUTC
- Watershed Overview (NEW)
- Work Zone Safety for Local Governments
- Workplace Ergonomics

Transit Operations

- Bus Operations: Operator Training
- Bus Safety: Distracted Driving
- Transit Operations: Supervisor Training
- Motor Vehicle Incident Investigation (NEW)

Water & Wastewater

- Drinking Water Distribution System Management
- Sewer System Overview
- Storage Tank Management
- Stormwater Runoff Responsibilities 101
- Wastewater Utility Operation & Maintenance
- Water Agency Security
Active Shooter
- Active Shooter: 1
- Active Shooter: 2
- Active Shooter: 3
- Active Shooter: Ambush Awareness & Preparation
- Active Shooter: Phases and Prevention
- Active Shooter: Recognition & Basic Response

Communication Skills
- Communication Skills: 1
- Communication Skills: 2
- Communication Skills: 3
- Communication Skills: 4

Corrections Training
- Corrections: 1
- Corrections: 2
- Corrections: 3
- Corrections: 4

Defensive Tactics
- Defensive Tactics: 1
- Defensive Tactics: 2
- Defensive Tactics: 3
- Defensive Tactics: 4
- Defensive Tactics: 5
- Defensive Tactics: 6
- Defensive Tactics: 7
- Defensive Tactics: 8

Dispatcher Training
- Dispatcher: Ethics
- Dispatcher: Liability and Legal Issues
- Dispatcher: Stress Management
- Dispatcher Specialized Call Types: Active Shooter
- Dispatcher Specialized Call Type: Bomb Threats
- Dispatcher Specialized Call Type: Chemical Suicides
- Dispatcher: Specialized Call Type: Missing Person/Sexual Exploitation
- Dispatcher: Specialized Call Type: Sovereign Citizens and Domestic Terrorism

Edged Weapons
- Edged Weapons: 1

Emotional & Psychological Disorders
- Emotional and Psychological Disorders: 1

Equipment Training
- Equipment Training: 1

Firearms
- Firearms: 1
- Firearms: 2
- Firearms: 3
- Firearms: 4
- Firearms: 5

Fitness & Nutrition
- Fitness & Nutrition: 1
- Fitness & Nutrition: 2
- Fitness & Nutrition: 3
- Fitness & Nutrition: 4
- Fitness & Nutrition: 5

Gangs
- Gangs: 1

Information & Technology
- Information & Technology in Law Enforcement: 1

Leadership in Law Enforcement
- Leadership: 1
- Leadership: 2
- Leadership: 3
- Leadership: 4

Legalities Training
- Legal: 1
- Legal: 2

Narcotics
- Narcotics Enforcement: 1
Patrol Procedures
• Patrol: 1
• Patrol: 2
• Patrol: 3

Real Life / Reality Training
• Real Life / Reality Training: 1

Report Writing
• Report Writing: 1
• Report Writing: 2

Responding to Emergencies
• Responding to Emergencies: 1

Subject Control
• Subject Control: 1
• Subject Control: 2

Tactical Operations
• Tactical Operations: 1

Terrorism Awareness
• Terrorism: 1
• Terrorism: 2
• Terrorism: 3

The Will to Win
• The Will to Win: 1
• The Will to Win: 2
• The Will to Win: 3
• The Will to Win: 4

Traffic Stops & Safety
• Traffic Stops & Safety: 1
• Traffic Stops & Safety: 2