UCHealth is a Colorado-owned and operated, nonprofit 501(c)(3) integrated health system that offers the most advanced care throughout the Rocky Mountain region. Created in 2012 with the joint operating agreement between University of Colorado Hospital and Poudre Valley Health System, UCHealth now includes 12 hospitals and more than 150 UCHealth-owned and affiliated clinics serving patients in Colorado, Wyoming and Nebraska.

As Colorado’s only integrated community and academic health system, we are dedicated to improving lives and providing the highest quality medical care with an exceptional patient experience.

**Our mission.**

We improve lives.

In big ways through learning, healing and discovery.

In small, personal ways through human connection.

But in all ways, we improve lives.

**Our vision.**

From health care to health.

**Our values.**

Patients first.

Integrity.

Excellence.

Improving the lives of those we serve.

We are a teaching and research partner to the University of Colorado School of Medicine:

- **$245 million** in support for the University of Colorado School of Medicine
- **$553 million** in research funding attracted to the Anschutz Medical Campus in 2018*
- **1,200 residents trained per year**

*CU Office of Grants and Contracts

12 hospitals

1,987 available hospital beds

More than 150 UCHealth and affiliated clinics

175 more lives saved this year from improvements in our quality

1.7 million patients served

136k inpatient admissions and observation visits

4.4 million outpatient, urgent care and emergency room visits

>24,000 employees
Committed to our communities.

$8.9 BILLION
in direct and induced economic impact**

$933 MILLION
in total community benefit
(up from $854 million in FY 2018)

$367 MILLION
in uncompensated care
(up from $359 million in FY 2018)

UCHealth invests through uncompensated care, research, education and programs to support our patients and the communities we serve. It’s part of our commitment to help as many people as possible live extraordinary lives.

Staying connected to our communities allows us to understand needs, to proactively prevent and treat medical concerns and to improve overall health.

Our three areas of focus are:

Access to care
Expanding opportunities for people to access our services through financial assistance, technology and a commitment to Medicaid services.

Behavioral health
Greater awareness of and investments in behavioral health issues including depression, opioid addiction and suicide.

Innovations in treatment and prevention
Pushing the boundaries of medicine and bringing advanced care to patients throughout the Rocky Mountain region while focusing on wellness.

Expanding opportunities for people in the communities we serve to access our services throughout the Rocky Mountain region.

99.9%
of Colorado ZIP codes have UCHealth patients

11,760patients transferred to UCHealth hospitals from other providers from nearly all communities across the region

- The only American Burn Association verified burn center in the region.
- The only comprehensive transplant center in the region.
- Two of five Level I Trauma Centers in Colorado.
- Two of five Comprehensive Stroke Centers in Colorado.

**Eric W. Christensen, PhD.
Adjunct Professor, Health Services Management
University of Minnesota, Health Economist and Economic Consultant

†Vizient
Access to Care

As Colorado's largest provider of Medicaid services, we are committed to caring for the state's most vulnerable population.

691k
Medicaid outpatient visits and admissions

239%
increase in Medicaid outpatient visits and admissions since 2013

Increase in Medicaid inpatient discharges since 2013:

88%
UCHealth hospitals

52%
Non-UCHealth hospitals

Medicaid inpatients as a percent of total inpatients:

28%
Memorial Hospital

27%
University Hospital

25%
UCHealth hospitals overall

We are bringing health care closer to home by creating additional ways for patients to access our services.

19
new locations
(including twelve primary care and urgent care sites)

40
new primary care providers

>30,000 travel miles saved
by patients as a result of our virtual health services

A continually expanding integrated network of virtual and physical health services allows us to support population health, prevention and reductions of cost of care for more and more Coloradans.

>3,500 providers
across more than 100 locations and 12 hospitals

>100,000 attributed lives
under management

We are committed to price transparency and creating lower-cost care options for our patients and their families.

In 2018, we launched the billing-estimates tool—a nationally recognized program that enables patients to receive real-time estimates for certain procedures and services.

Significant price discounts, now available through new partnerships with insurance plans, are helping provide more affordable premiums for patients and businesses.
Behavioral Health

In one of our region’s largest and most comprehensive investments into behavioral health detection, treatment and access, UCHealth is dedicating at least an additional $100 million over the next five years to help care for patients with substance use disorders, depression and anxiety and other mental health conditions across Colorado. Philanthropic donations of an additional $25 million, matched by UCHealth, could bring the total investment to $150 million.

Our areas of focus:

Integrating behavioral health with primary care.
Teams of licensed clinical social workers, counselors and psychologists will work hand in hand with primary care physicians to provide immediate resources to the largest number of patients in need.

Tele-behavioral health consultation services.
When patients and providers in emergency departments, primary care clinics or inpatient hospitals need consultations with a psychiatrist, UCHealth’s Virtual Health Center will provide the video connection.

A new inpatient behavioral health unit.
The new inpatient tower at University of Colorado Hospital will enable the creation of a new inpatient behavioral health unit beginning in 2023 to expand upon services already available at other UCHealth locations.

Addressing the opioid epidemic.
New prescribing guidelines and the use of alternatives to opioids for treatment of pain have reduced the number of opioids prescribed by up to 40% in some of our locations. In addition, UCHealth launched a campaign in 2019 to help increase awareness of the dangers of opioid dependency and addiction.
Innovations in Treatment and Prevention

One of the many ways we’re advancing health care is by focusing on innovations in our specialty care services, which have rapidly gained a reputation for excellence nationwide. Our unique combination of academic-based and community-focused medicine brings Coloradans an unparalleled level of expertise in specialty care treatment and prevention.

Recent multi-year investments in our partnership with University of Colorado School of Medicine

- $45 million Center for Personalized Medicine
- $47 million CU Cancer Center
- $40 million additional research support

Oncology:
- The University of Colorado Cancer Center is Colorado’s only National Cancer Institute-Designated Comprehensive Cancer Center.
- Advances in medicine come from new ideas developed through clinical research.

Cardiovascular:
- The largest and most comprehensive provider of cardiovascular services in the state.
- A leader in the most advanced care and treatments (e.g., TAVR).
- Offering a number of community programs focused on heart care (Healthy Hearts, Healthy Kids Club).

Neurosciences and stroke care:
- Our telestroke program brings advanced stroke care to communities throughout Colorado.
- Our Mobile Stroke Treatment Unit saves lives through early intervention for patients.

Our five-year survival rates for advanced cancer are better than the national average across many cancer types.

<table>
<thead>
<tr>
<th>Cancer Type</th>
<th>Survival Rates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Liver</td>
<td>3.4x</td>
</tr>
<tr>
<td>Colon</td>
<td>2.0x</td>
</tr>
<tr>
<td>Lung and bronchus</td>
<td>1.7x</td>
</tr>
<tr>
<td>Pancreas</td>
<td>1.6x</td>
</tr>
<tr>
<td>Breast</td>
<td>1.4x</td>
</tr>
</tbody>
</table>

- 9TH largest transplant center in the nation
- 6TH largest living donor program in the nation

- 20 telestroke locations across Colorado

- 720 clinical trials.
- 584 active research projects in the community setting.
Our community partners.

Colorado Springs Health Foundation
Colorado State University
Colorado State University Extension
Colorado State University Police Department
Colorado Youth Detention Continuum Community Campus Partnership
Community College of Aurora
Community Grief Center
Creating Our Health
DAWN Clinic
Denver County Health Department
Denver Public Health
Division of Youth Services
Early Childhood Council of Larimer County
Easterseals Colorado
ECO Colorado
El Paso County Public Health
El Paso County Public Health Healthy Community Collaborative, including:
- Academy School District 20
- Alliance for kids
- American Diabetes Association
- AspenPoints
- Beacon Health Options
- Care and Share Food Bank for Southern Colorado
- Children's Hospital Colorado
- Cigna
- Colors Project
- City of Colorado Springs
- City of Colorado Springs Parks, Recreation & Cultural Services
- City of Manitou Springs
- Colorado College
- Colorado Department of Education
- Colorado Parks and Wildlife
- Colorado Springs Fire Department
- Colorado Springs Food Rescue
- Colorado Springs Health Foundation
- Colorado Springs SpringsChamber & EDC
- Colorado Springs School District 11
- Colorado State University (CSU) Extension
- Community Health Partnership
- Community Partnership for Child Development-Giving Kids a Headstart
- The Colorado Trust
- Council of Neighbors and Organizations
- DaVita Medical Group
- DentaQuest
- Early Connections Learning Center
- El Paso County Community Services
- El Paso County Public Health
- El Paso County Recreation & Cultural Services
- Energy Resource Center
- Falcon School District 48
- Fort Carson Preventive Medicine/Public Health
- Foothills Family Wellness Services
- Grecia Housing
- Harrison School District Two
- Inside/Out Youth Services
- Joint Initiatives
- Kaiser Permanente
- Kids on Bikes
- King Soopers/City Market
- Local Food Colorado Springs
- Manitou Springs School District 14
- NAACP
- National Alliance on Mental Illness (NAMI)
- OMNI Institute
- Open Bible Medical Clinic
- Partners for Healthy Choices
- Peak Military Care Network
- Peak Vista Community Health Centers
- Penrose-St. Francis Health Services
- Penrose-St. Francis Mission
- Prevention First
- Phil Long Dealerships
- Pikes Peak Library District
- Pikes Peak Suicide Prevention Partnership
- Pikes Peak United Way
- Project Angel Heart
- The Resource Exchange
- RMHC
- SET Family Medical Clinic
- Silver Key Senior Services
- Springs Recovery Connection
- Teach for America
- Terra Essentials
- TESSA
- Trails and Open Space Coalition
- UCPC Heads and Heart
- Beth-El College of Nursing & Health Sciences
- YWCA of the Rockies Peaks Region
- ElderCare Adult Day Program, Inc.
- Estes Park Medical Center
- Estes Park Police Department
- Estes Park School District
- Estes Valley Library
- Forest Hills Gateway
- Fort Collins Police Services
- Garen Consulting
- Greeley-Evans School District & GreenPath Financial Wellness
- Grief Support of the Rockies
- Harmony Foundation, Inc.
- Hayden school district
- McKee Medical Center
- Larimer County Health
- Heart Center Counseling
- High Plains Library District
- Imagine Zero Coalition
- Innovative PACE of Northern Colorado
- Institute for the Built Environment
- Integrated Nutrition Education Program
- Junior Achievement of Northern Colorado
- Juvenile Legal Defense Representative
- Kaiser Permanente
- Kids At Heart
- KidsPak-Loveland Rotary Club
- Larimer County Attorney's Office
- Larimer County Board of Health
- Larimer County Department of Health & Environment
- Larimer County Department of Human Services
- Larimer County Office on Aging
- Larimer County Planning Commission
- Larimer County Probation Department
- Larimer State Sheriff's Office
- Leap Coalition of Larimer County
- Loveland Housing Authority
- Loveland Public Library
- LPR Construction
- Major Medical Supply
- McKee Medical Center
- MCPN/STRIDE
- Memorial Regional Health
- Mental Health Denver Partnership for Health
- Mind Springs Health
- Moffat County Law Enforcement
- Moffat County Community Services
- Moffat County Human Resource Council
- Bear River Young Life
- Boys and Girls Club of NW Colorado
- Craig Senior Citizens
- Free Street Hooves
- Interfaith Food Bank
- Love INC
- Moffat County Cancer Society
- Northwest Colorado Dental Coalition
- Northwest-Central California Legal Services
- Open Heart Advocates
- Mountain View Presbyterian Church
- Neighbor to Neighbor
- North Colorado Health Alliance
- North Colorado Youth for Christ
- North Range Behavioral Health
- Old Town Hot Springs
- Partnership for Age-Friendly Communities
- Peak Vista Community Health Centers
- Peak Wellness Center
- PFLAC
- Pikes Peak Community Health Partnership
- Pioneer Medical Center
- Plymouth Congregational Church
- Poudre Valley Public Library District
- Poudre School District
- Project 31.25
- Rainy Day Hospital
- Reaching Everyone Preventing Suicide
- Resilient Inspired Strong Engaged (RISE Coalition)
- RMSI Group
- Road2Recovery
- Rocky Mountain Health Plans
- Rocky Mountain Youth Clinics
- Routt County Human Resource Coalition, including:
- Advocates of Routt County
- Boys & Girls Club of Steamboat Springs
- City of Steamboat Springs Parks and Recreation Department -Teen Programs
- Colorado Workforce Center
- Craig-Scheffman Family Foundation
- Discovery Learning Center - Family Literacy
- Division of Vocational Rehabilitation
- First Impressions of Routt County
- Girl Scouts of Colorado
- Grand Futures
- GrandKids Child Care Center
- Heritage Park School
- Holy Name Preschool
- Hope for Kids
- Integrated Community
- LiLUp of Routt County
- Northwest Colorado Health
- Northwest Mountain CASA
- NO CO Center for Independence
- Partners in Routt County
- Planned Parenthood of the Rocky Mountains
- Rangley District Hospital
- Routt County United Way
- South Routt Community Center
- Steamboat Springs School District R2E
- Totally Kids
- Yampa Valley Autism
- Yampa Valley Community Foundation
- Young Tracks
- Routt County Law Enforcement
- Salida Family Health Centers
- Salud Family Health Centers
- Sexual Assault Victim Advocate (SAVA) Center
- Simply Strategies for Family Living
- Social Justice Council
- South Routt School District
- Specialized Alternatives for Family and Youth
- Steamboat Springs Schools
- Steamboat Springs Police Department
- Steamboat Springs Winter Sports Club
- Steamboat Springs Youth Hockey Association
- Sunrise Loveland Community Health Center
- Teaching Tree Early Childhood Learning Center
- Team Tom Gym
- TEAM Walden & Prevention
- The Arc of Larimer County
- The Arc of Weld County
- The Children's Health Place
- The Family Center/La Familia
- The Health and Wellness Center at Central High School
- The Matthews House
- The Northwest Colorado Community Health Care Partnership, including:
- Casey's Pond - Steamboat senior living community
- Grand County Rural Health Network
- Memorial Regional Health
- Mind Springs Health
- Northwest Colorado Health
- Rocky Mountain Health Plans
- Routt County Department of Human Services
- The Wellness Champions
- Thompson Rivers Parks and Recreation District
- Thompson School District
- Thunder of Shelly Emergency Medical Services
- Timberline Church
- Timnath Police Department
- Town of Kersey
- Tri-County Health
- United Way of Larimer County
- United Way of Weld County
- University of Colorado School of Medicine
- University of Colorado, Colorado Springs School of Medicine
- University of Northern Colorado
- Volunteers of America
- Weld County Area Agency on Aging
- Windsor-River Park Department of Health & Environment
- Windsor County School Districts
- Windsor Police Department

For a list of our community programs, please visit our website at uchealth.org/community-benefit-report
Providing care throughout Colorado and beyond.

2018 Awards and Recognitions:
Becker’s Hospital Review: 100 Great Hospitals in America
ANCC Magnet Recognition Program®
HiMSS Stage 7 Hospital Certification
CHIME® HealthCare’s Most Wired Award
The Best and Brightest Companies to Work For®
Great Place to Work® certified
Becker’s Hospital Review: 150 Great Places to Work in Healthcare
Denver Post Colorado Top Workplaces

U.S. News & World Report
Best Hospitals - Colorado
#1 University of Colorado Hospital
Seven specialties ranked among the top in the U.S.
#7 Medical Center of the Rockies
#7 Memorial Hospital
#11 Poudre Valley Hospital