



CAMBODIA AT A GLANCE

8 Days / 7 Nights
Validity - 01 June'22 - 31 Mar'23

CAMBODIA AT A GLANCE

VISITING: PHNOM PENH, BATTAMBANG, SIEM REAP

DAY 01: ARRIVE PHNOM PENH

FLIGHT (NOT INCLUDED)

After clearing Customs and Immigration, and collecting your baggage, please look for our local representative holding a placard in your name to assist and transfer you to the hotel.



Let's see what Cambodia's capital city has to offer! The riverfront promenade that lines the mighty Mekong is a hive of activity, from the chaotic traffic to busy pavements full of street-side vendors and pedestrians. We'll visit the National Museum and enjoy a cyclo ride around Phnom Penh during the sunset.

Overnight: Palace Gate Hotel 5* (Deluxe Room) / Baitong Hotel 4* (Deluxe Room)

Meals: None

DAY 02: PHNOM PENH

Early breakfast at the hotel.

Pick up from the hotel lobby and proceed on a sightseeing tour of Phnom Penh with a local English speaking guide.

Visit the Silver Pagoda, and then rub shoulders with the royals in the Royal Palace, where King Norodom Sihamoi still lives today. And of course, there's time for shopping for exotic souvenirs in one of the city's fabulous markets. We'll either visit the art-deco Central Market or the sprawling Russian Market to barter for locally made silk, crafts, jewellery and lots more. Let us know if you have a preference!

The city still bears the scars left by the Khmer Rouge. In particular the Formerly the high school, it became the main interrogation and torture facility. Largely unchanged, it bears witness to the thousands of victims that passed through the doors - only seven of whom survived. Just outside the city, in a peaceful rural setting, we find the Killing Fields. Thousands of people were killed here between the years of 1975 and 1978 and buried in mass graves. These are distressing places to visit, but it's necessary to get a clearer idea of how Cambodians have suffered and how they have survived.

Today's Highlights: Royal Palace, Silver Pagoda, Central Market or the Russian Market, Toul Sleng and Killing Fields.

Overnight: Palace Gate Hotel 5* (Deluxe Room) / Baitong Hotel 4* (Deluxe Room)

Meals: Breakfast

DAY 03: PHNOM PENH / BATTAMBANG - DRIVE

Breakfast at the hotel.

Check out and meet your driver in the hotel lobby for your drive to Battambang.

Poor Oudong has had a colourful past! This old mountain capital has been sacked by the Thais, bombed by the Americans and blown up by the Khmer Rouge. We'll explore the remains of stupas, tombs and memorials and enjoy the views from the hilltops. We'll also pop into a silversmiths' village on the way to Battambang. Today's Highlights: Oudong, Vihear Preah Ath Roes, Prasat Kuhak Nokor, silversmithing village. (290 kms)



Visit Phnom Sampeau, a sacred mountain dotted with interesting pagodas and stupas. There is also a moving memorial to Khmer Rouge victims who were thrown into one of the many caves that pepper this holy mountain.

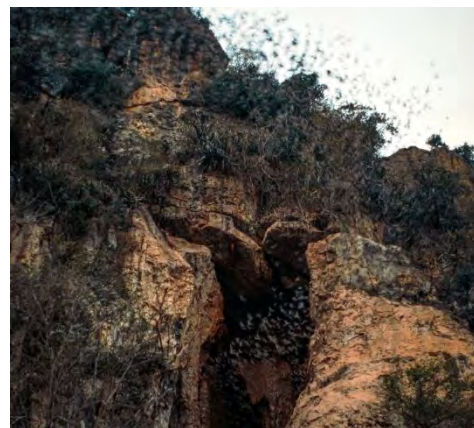
Visit Battambang Bat Caves at Sunset (25 kms)

FLY of BATS is located near Phnom Sampeou, can be viewed at sunset, 15 million bats leaving a cave to hunt insects at night.

Rest of the day at leisure.

Overnight: La Villa Hotel – 5* (Superior Room)

Meals: Breakfast



DAY 04: ST. BATTAMBANG

Early breakfast at the hotel.

Pick up from the hotel lobby and proceed to walk through the Hidden Heritage of Battambang. "What better way to explore Battambang than by foot. Together with an expert guide with a background in archaeology and history we'll take a stroll around the town uncovering hidden history and fascinating legends. Our first stop is at Wat Sangker, an old pagoda once used as a weapons depot for the Khmer Rouge. We'll continue to the old colonial bridge and the huge abandoned swimming pool that was once a glorious sports complex. We'll stroll past the residence of the Thai Lord Governor; the 'Naga for Peace' statue created from parts of a rifle; the remains of an old boxing ring; and the beautiful White Elephant Pagoda. Last and by no means least, we'll actually get to enter inside the Golden Temple cinema, as this is the only tour allowed access to this historic movie theatre. We'll end with a cold drink at an exquisite French colonial building that takes us back to the grand old days of Battambang."

Enjoy riding Cambodia Bamboo Train

Bamboo train called "norry" by the locals, it is a unique and creative form of transport. It consists of a small motorcycle engine-powered bamboo platform that rides on the railway tracks picking up and dropping off passengers, cargo, animals and motorcycles along the way. Virtually all visitors to Battambang have a go on the bamboo train - it is an unforgettable experience and best done in the early evening when the sun isn't so high. Catch it while you can as plans are afoot to upgrade the line and introduce a more conventional train service!



Visit Khmer Rice Noodles Making (Num Banh Chok) (30 minutes)

Num Banh Chok is the name of the noodles that are laboriously made by hand in heavy stone mills from fermented rice, but it's also what the dishes made with these appetizing noodles are called.

Visit Rice Paper Making

The drive out through some beautiful countryside, you will notice locals making rice paper which is used for spring rolls.

Visit Prahok Making (Fish Paste)

Making the fish paste is a slow, labour intensive process. Many different varieties of fresh fish arrive and are cleaned, chopped and sun-dried or otherwise treated before being smoked or soaked. Large wooden, stone or steel vats are filled with bits of fish mixed with herbs spices, and heaven-only-knows what else, and sit quietly fermenting in the shaded alleys of the factory/market. These pungent smelling stews are occasionally stirred with large wooden paddles, then pounded with a wooden plunger before being forked into bags for weighing and marketing.



Rest of the day at leisure

Overnight: La Villa Hotel – 5* (Superior Room)

Meals: Breakfast

DAY 05: BATTAMBANG / SIEM REAP - DRIVE

Early breakfast at the hotel.

Pick up from the hotel lobby and proceed on your way from Battambang to Siem Reap (3 hours)

Visit Pouk silk farm and silk production.

This half day tour will introduce the visitor to the traditional Khmer skills on silk production.

Leaving from the hotel to PUOK SILK FARM, located in the



countryside. Visitors are shown the different steps in silk production from mulberry tree planting to silk weaving, from cultivation of mulberry bushes, to the silk worms, to cocoons, to spinning, to weaving, to finished products which are on sale.

Visit the Visitor Center of APOPO

Witness how Giant African Pouched Rats are being trained to save lives! APOPO's visitor centre gives us the chance to discover the history of conflict in Cambodia and the impact of landmines on the local communities. We'll even get the opportunity to meet and see the 'hero-rats' in action.

18:30 – 21:30: Welcome dinner with a Cambodian Set Menu featuring a traditional Khmer Dance



Performance at Por Cuisine (*incl. one drink, choice of beer, soft drink, soda water, mineral water or juice.*)

Overnight: FCC Angkor Hotel 5* (Superior Room) / Anjali by Syphon Hotel 4* (Superior Room)

Meals: Breakfast

DAY 06: SIEM REAP

Breakfast at the hotel.

Pick up from the hotel lobby and proceed on your sightseeing tour of Siem Reap. Be prepared to be overwhelmed as today is all about Angkor. No doubt you've seen photos of the epic **Angkor Wat**, the largest and most important of the Angkor Temples, full of courtyards and carvings. Then there's the mysterious **Bayon Temple** with its giant smiling stone faces. And let's not forget the haunting beauty of **Ta Phrom** - left to the clutches of the jungle, bound by the roots of massive trees. But nothing can prepare you for the sheer scale and the spiritual atmosphere that you will experience when seeing these ancient monuments in real life. We will of course, visit all the above, plus many more renowned and lesser known temples. To end



a perfect day, we'll climb to the upper terraces of one of the ancient temples to view the sunset.

After sightseeing, return to the hotel

Rest of the day at leisure.

Overnight: FCC Angkor Hotel 5* (Superior Room) / Anjali by Syphon Hotel 4* (Superior Room)

Meals: Breakfast

DAY 07: SIEM REAP

Breakfast at the hotel.

Pick up from the hotel lobby and proceed for a sightseeing tour of Siem Reap. Continue to another small village where we will observe street vendors preparing palm sugar. Palm trees are very important for Khmer people as they use most of the plant including the stem, leaves, trunk, fruits and flowers. They create a palm juice with a distinct smell and flavor that is mainly for local consumption.

Later-on we will visit **Banteay Srei**, which is one of the most romantic temples in Angkor. Built from pink sandstone, the walls are covered in exquisitely preserved carvings of unusual delicacy.

All you need to do today is sit back on a boat, relax and enjoy the views of **Kampong Kleang**, a fishing community on the edge of the Tonle Sap Lake. We'll cruise past wooden houses built on towering stilts, submerged forests and fish farms. *Today's Highlights: Family interaction, Banteay Srei temple and Boat trip around Kampong Kleang. (4 hours)*



Overnight: FCC Angkor Hotel 5* (Superior Room) / Anjali by Syphon Hotel 4* (Superior Room)

Meals: Breakfast, lunch

DAY 08: DEPART SIEM REAP

FLIGHT (NOT INCLUDED)

Breakfast at the hotel.

12:00 noon check out of the hotel and transfer to the airport to board your onward flight.

Meals: Breakfast

End of our services

INCLUSIONS:

- All services as mentioned in the itinerary.
- Local English speaking tour guide services during sightseeing only
- Accommodation at the hotels mentioned above or similar to include currently applicable taxes
- Daily breakfast at the hotel and 1 lunch during sightseeing
- Transfers and sightseeing by standard private, air-conditioned vehicles.
- Entrance fees to monuments

EXCLUSIONS:

- Airfare and taxes on international and domestic sectors
- Visa and visa fees
- Insurance
- Personal expenses like tips, gratuities, laundry, telephone calls, baggage portorage at airports/hotels, etc
- Any item not mentioned above

CONTACT INFORMATION:



TERMS & CONDITIONS

1. PRICE INCLUDES:

Meeting/Assistance/Transfers/Porterage: Airport / Hotel round-trip transfers at all destinations and includes one suitcase per person.

Accommodation: In twin/double rooms with en-suite facilities.

Meals: Meals as per itinerary.

Guide: Professional English-speaking local guide(s).

Sightseeing & Entrance Fees: Vehicle size depends on number of travelers. Entrance fees as per itinerary.

Services Charges & Taxes: All taxes charged by local governments on services, which are part of the program.

2. PRICES DO NOT INCLUDE:

Personal expenses: Telephone and data port charges at some hotels, meals and drinks, unless otherwise specified in the itinerary.

Tips: To guides, drivers and hotel personnel.

Insurance: Travel insurance is highly recommended and may be purchased at the time of deposit.

3. PAYMENT CONDITIONS: A non-refundable deposit of \$300.00 per person is required at time of booking unless otherwise stated in your invoice. Tourcan Vacations office must receive final payment 60 days prior to departure. For bookings made within 60 days of departure, full payment is due. **Some suppliers may require additional deposits. You will be advised at time of confirmation. The additional amount is non-refundable. If final payment is not received 60 days prior to departure the booking will be cancelled.**

4. TERMS & CONDITIONS: The purchase of packages, air only or tours (hereinafter referred to as the “Travel Services”) offered by Tourcan Vacations constitutes a contractual agreement between Tourcan Vacations and the customer and implies your acceptance of Tourcan Vacations terms and conditions. Please ensure you read carefully and understand these terms and conditions prior to booking.

5. PRICES INDICATED: Prices quoted in our website or by reservations staff are based on double occupancy and in Canadian dollars (\$CAN), unless otherwise indicated, and are based upon the prices of service providers, exchange rate, cost of fuel, taxes and other fees in force at time of preparation of the present brochure. All prices are valid upon date of publication and are subject to change without notice. Unless the customer has paid in full, all prices may be increased at any time and for any reason. Where there is an increase in the total price of the Travel Services after a deposit has been paid and the cumulative increase, except any increase resulting from an increase in retail sales tax or federal goods and services tax, is more 7 per cent the customer has the right to cancel the contract and obtain full refund.

6. RESERVATIONS/DEPOSIT/CONFIRMATION: Reservations must be accompanied by a deposit or payment in full before they can be considered confirmed.

7. FINAL PAYMENT: Final payment must be received by Tourcan Vacations 60 days prior to departure date. Reservations made less than 60 days prior departure date must be accompanied by payment in full. If final payment is not received within the required period, Tourcan Vacations reserves the right to cancel any such reservations without prior notice and levy applicable cancellation fees.

8. PAYMENT BY CREDIT CARD:

Signed copies of Credit Card Authorization Forms must be in our possession before final documents will be issued.

9. CHARGES FOR CHANGES: Any changes to a reservation will be subject to a \$50 change fee outside of 65 days of departure. Within 65 days of departure cancellation penalties will apply. If any change made by one or more customers alters the basis of room occupancy, rates will be adjusted to reflect true room occupancy status.

Changes of customer names will be treated as a cancellation and cancellation fees will apply.

Charges will apply for any changes in customer reservations (subject to availability) subsequent to the departure date.

10. CANCELLATION CHARGES: Charges will apply in the event of any cancellation. Insurance premiums are non-refundable, in whole or in part, whether cancelled before or after the departure date. The day of departure is excluded when calculating cancellation or change fees. All cancellation fees must be calculated based on the total amount of the products and Travel Services purchased. Tourcan Vacations reserves the right to cancel a booking where any payment is not received by its due date (60 day prior to departure).

CANCELLATION BEFORE DEPARTURE DATE:

Up to 60 Days prior – loss of deposit*

59 to 0 Days prior- 100% penalty*

No refunds will be made for any used portion including hotels, sightseeing, cruises, transfers, meals, international or domestic flight with or without notice, unless cancelled or missed by the supplier.

*Plus any unrecoverable deposits paid to airlines or suppliers.

11. FLIGHTS AND CARRIERS:

Customers acknowledge and accept the following

Changes: Flights offered by Tourcan Vacations are conducted in accordance with the applicable tariffs of the air carrier and pursuant to regulations set out by the Canadian Transportation Agency. All such flights and rates are also subject to approval by the relevant government authorities. Consolidations and changes in the published schedule, aircraft type, days of operation, air carrier providing air transportation and flight itinerary may be undertaken at any time and without prior notice, in accordance with the air carrier's tariffs.

Fares and Names: Fares and taxes may increase between the time of quoting, booking and tickets being issued.

The fares quoted are subject to class availability and may have booking conditions attached.

Tickets must reflect the passengers name as shown in their passport. If names are not reflected correctly boarding may be denied.

Schedule Check and Connecting Flights: Flight schedules are subject to change without notice. Customers having purchased air only must reconfirm their return flight within 24 to 72 hours prior to the scheduled take-off time. Tourcan Vacations undertakes to notify customers reasonably in advance through means it deems appropriate of any schedule changes resulting in the advancement or delay of the flight departure times or in case of cancellation of a flight. Whenever customers book connecting flights, they must allow sufficient time to make their connection. No control can be exercised over air carriers to guarantee flight schedules, which may be altered or affected by various circumstances. Tourcan Vacations will not be liable for any change of schedule or a missed flight connection, including any additional fees incurred and special, incidental or consequential damages (including the carriage of baggage) arising from the foregoing, whether or not it had the knowledge that such additional fees or damages might be incurred.

Airport check-in: It is recommended that customers arrive at the airport check-in counter at least 3 hours prior to departure. Failing this, their reservation may be cancelled and their seats assigned to other customers, with no right of recourse.

Seat assignment: unless already pre-assigned, staff at the air carrier's check-in counter conducts aircraft seating.

Other applicable conditions: Air transportation is subject to all applicable government regulations and is governed by the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier as well as the conditions of contract appearing on the airline ticket. Any amendments or changes to the applicable air carrier's general terms and conditions of carriage once filed with and approved by federal regulatory authorities, are not subject to additional public notice and are legally binding.

Refusal to transport: Removal of passengers: Tourcan Vacations shall not be liable for refusal by itself or the air carrier to transport a passenger nor for the cancellation of a reserved space or removal of a passenger due to, but not limited to, safety reasons, to prevent the violation of any applicable laws of any country or to prevent any hazard or risk to such passenger, to any other person or property, or to the flight.

12. VALIDITY OF TICKETS: Tickets are made out in the name of the customer and are not transferable. Tickets are valid only on the dates and flights indicated. Unused portions of tickets may not be used for travel on other flights and are not subject to refund at any time.

13. BAGGAGE:

Limits: Air carriers have individual rules and regulations with respect to baggage weight, size and number. Customers must consult with the travel agent for applicable restrictions.

Liability: The provisions of the Montreal Convention, or the Warsaw Convention as the case may be, the applicable tariffs of the air carrier, as well as the notice appearing on the passenger ticket and baggage check, govern the loss of and damage to baggage and establish the limits of air carrier's liability. Baggage lost or damaged while boarding or disembarking a ship must be reported to the Purser's office prior to the ship's departure from port or prior to leaving the local customs area. Passengers' baggage and property are transported, stored and handled at owner's risk at all times.

14. TRAVEL DOCUMENTS: It is the full responsibility of customers to obtain at their own expense all necessary travel documents required by all relevant government authorities, including all ports of call, and to comply with the laws thereof. Passports will be required for all air and sea travel to or from all destinations and may have to be valid for six months beyond the date of the expected return to Canada. Canadian Citizens born in certain countries may require a visa in addition to a valid passport. A permanent resident card will be required for permanent residents/landed immigrants who are not Canadian citizens. One (1) parent traveling with a child under age 18 may have to obtain a notarized letter of consent signed by the parent not traveling. Customers are responsible for checking which documents are required, and then make certain that they have the necessary documents in hand prior to departure. The carrier or relevant authorities, without further recourse or the possibility of a refund, may deny customers boarding privileges failing to provide the required documents. Entry to another country may also be refused even if the required information and travel documents are complete. No refund or replacement will be given for lost or stolen travel documents. Tourcan Vacations shall not be liable for any aid or information given by its employees or the travel agent in connection with obtaining any necessary travel documents or complying with

any laws, whether given orally, in writing or otherwise, or for the consequences suffered by any customer resulting from his/her failure to obtain such documents or to comply with such laws.

15. CUSTOMER ADVISORY: Some events are part of normal unpleasant occurrences, which can happen when traveling abroad. The customer realizes this, solely assumes the consequences thereof and agrees that Tourcan Vacations cannot be held responsible for any damages owing to such occurrences.

Living Standards: Customers are asked to bear in mind and accept that living standards and practices at the destination, and the conditions there with respect to the provision of utilities, services and accommodations, may differ from those found in Canada.

Service disruptions: Some services including water, electricity, air-conditioning, security, sanitary conditions, pools, food, beverages and other services or benefits may be suspended or interrupted partially or completely during the customer's stay. Likewise, depending on the occupancy rate of hotels, à la Carte dining may be replaced by buffet or vice-versa.

Food, water and beverages: The food, water and beverages may not be up to North-American standards. Accordingly, customers assume sole responsibility for any illness suffered while abroad or upon return owing to the quality of the food, water and beverages.

16. ROOM ALLOCATION: Hoteliers are solely responsible for room allocation, in accordance with the category reserved by customers. Should customers choose to alter their room category upon arrival at destination (upon availability), they must make their own arrangements with the hotelier and assume all additional fees levied by them.

17. CHECK-IN AND CHECK-OUT CONDITIONS: Customers acknowledge and accept that hoteliers, in accordance with international standards, have specific check-in times, usually from 3 PM and check out by noon on the scheduled day of departure or by noon on the day immediately preceding a late night departure.

18. CUSTOMERS REQUIRING ASSISTANCE AND CARE WHILE TRAVELLING:

All customers requiring special care, assistance, attention or treatment must advise Tourcan Vacations and the air carrier of any and all specific needs at the time of booking, in order to arrange air transportation, hotel and tour accommodations.

19. CHANGES TO TRAVEL SERVICES:

If Travel Services are no longer available prior to the departure date or subsequent to arrival at destination, Tourcan Vacations reserves the right to substitute them for comparable goods or Travel Services, or, alternatively, to cancel them.

Changes to itinerary: Tourcan Vacations and the participating tour operator reserves the right to cancel, alter or re-schedule any timing, to omit one or more stops, to substitute alternative itineraries or to otherwise amend the content of the tour with or without prior notice to the passenger.

20. CUSTOMER RESPONSIBILITY:

Health: Customers, whose physical condition so requires, must ensure that they have a sufficient quantity of any required medication with them, and that they carry such medication in their hand baggage at all times. Customers

must also consult competent medical authorities prior to departure about preventive medical measure as regards to the countries to be visited.

Activities: Tourcan Vacations cannot be held responsible for any accident or mishap occurring at the destination during the practice of activities in which the customers participate of their own free will and initiative.

21. FORCE MAJEURE: Tourcan Vacations shall not be liable for failure in the performance of any of its obligations, including without limitation, for any loss or damage resulting from any delay, cancellation, loss of personal belongings, illness, bodily injury, accident, death, deterioration of Travel Services, inconvenience, loss of enjoyment, disappointment or frustration, either mental or physical, due to:

- * An Act of God or Force Majeure;

- * A war, revolution, insurrection, riot, blockage or any other unlawful act against public order or authority, including an act of terrorism or threat thereof;

- * Fire, flood, explosion, earthquake, epidemics, quarantine, storm, lightning, tornado or adverse weather conditions generally;

- * Accident to or failure of an aircraft or equipment used in connection therewith, loss of or hijacking of an aircraft, or any shortage of or inability to provide labor, fuel or facilities;

- * Any strike, lock-out, labor dispute or other industrial disturbance whether involving Tourcan Vacations' employees, the employees of its service providers or others upon whom Tourcan Vacations relies;

- * Any government order, regulation, action or inaction or any failure to obtain the approval of a government authority having jurisdiction in the circumstances as may be required to the conduct of operations hereunder or any government or legal restraint upon such operation;

- * Others upon whom Tourcan Vacations relies for the performance of the whole or any part of any Travel Services hereunder;

- * Any other causes beyond the reasonable control of Tourcan Vacations and any other event not reasonably to be foreseen, anticipated or predicted, whether actual, threatened or reported, which may interfere with the operations of Tourcan Vacations or of its service providers.

22. EXCLUSION OF LIABILITY: Tourcan Vacations makes arrangements with air carriers, hotels, transfer operators and other independent parties to provide customers with Travel Services they purchase. Although Tourcan Vacations takes great care in selecting these service providers, it does not have any control over them and cannot be held responsible for their omissions, fault or negligence, or that of their employees, nor for any loss or damages suffered as a result thereof. Travel Services provided are subject to the conditions imposed by the service providers and their liability is limited by their tariffs, conditions of carriage, tickets, vouchers, international conventions and agreements.

23. ACTIVITIES NOT INCLUDED: Tourcan Vacations shall not be liable for the quality or safety of activities (such as excursions, optional tours, little extras and others) available at the destination that customers may wish to participate in and which are not included in the package, nor for any other representation made by the operator of any such activities. Any written or oral contract for all such activities shall be deemed to be made between customers and the operator of such activities and shall be undertaken at the customers' own risk of loss, damage or

injury. Tourcan Vacations shall not be liable in any manner for any complaints or claims that may arise as a result of participation in any such activities which are offered by third parties over whom Tourcan Vacations has no control.

24. CONFIDENTIALITY: Tourcan Vacations strictly complies with principles of confidentiality with respect to customers' personal information, including in accordance with the Personal Information Protection and Electronic Documents Act.

25. LAWS: The laws of the province in which the Canadian gateway city is located govern this agreement. Any legal action instituted against Tourcan Vacations must be heard before the courts of this province. For the purposes of any such proceedings, the parties hereby agree to elect domicile in the judicial district of the Canadian gateway city in question. The voiding of one or other of the clauses hereto shall neither annul nor invalidate this agreement, which is known as the Terms and Conditions. Tourcan Vacations is registered as a wholesaler in Ontario.