

06 March, 2020

## CORONAVIRUS – TOURCAN VACATIONS POLICY

- Should a client, who is under deposit or fully paid-up, not feel comfortable about traveling between now and 30 May 2020, the client may change the reservation and travel by 30 May 2021. If the reservation includes airline tickets, standard airline policies will apply with regard to cancellations of any airline ticket, International or domestic, unless the airline has introduced a waiver that allows changes without a fee. **This policy is subject to revision.**
- Any bookings that are amended and, where higher rates are applicable, the client will be required to pay the difference from the original booking.
- Should a traveller wish to cancel their tour that has already been paid in full, the Travel Advisory will determine the credit status.
- Should a client wish to cancel their tour that is only under deposit, the deposit can be used for future tours.
- All cancellations for air-only reservations will be determined by the policy of the Airline at the time of cancellation.

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