

CITY OF ROSWELL FIRE DEPARTMENT



2023 ANNUAL REPORT



LETTER FROM THE MAYOR

This past year has been one of remarkable achievements and transformation for the Roswell Fire Department. We are in the middle of a historic transition from a part-time department to a fully staffed, full-time fire department. This monumental shift demonstrates Roswell's Mayor and Council's commitment to our citizens and to providing the highest level of emergency services.



The transition to a full-time fire department has been a significant undertaking, requiring dedication, patience, and hard work from our Fire Department leadership. Changing the fundamental structure of any organization is challenging, but the department's willingness to embrace the changes and our firefighters' dedication and continuous improvement have been key factors in our success during the transition to the full-time model. The Roswell Fire Department's commitment, professionalism, and bravery have not only saved lives but have significantly enhanced the safety and well-being of our City. As we look forward to the coming year, I am confident that the Roswell Fire Department will continue to grow stronger, more efficient, and more effective in serving our community.

KURT M. WILSON
ROSWELL MAYOR

#TEAMRFD
2023
ANNUAL REPORT

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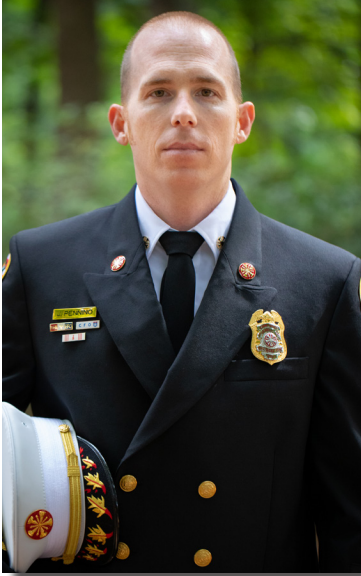
@ROSWELLGAFIRE



LETTER FROM THE CHIEF



REFLECTION OF THE YEAR



It is with great enthusiasm and honor that I introduce the Roswell Fire Department's 2023 Annual Report. Since our founding on February 20, 1937, we have been privileged to serve and grow alongside our community. Over the past 87 years, we have evolved from serving a small community of 1,600 to meeting the needs of nearly 100,000 residents today. This year, thanks to the support of our Mayor and Council, we have achieved another significant milestone in our journey towards excellence. We proudly welcomed our inaugural Division Chief of Emergency Management, four new Battalion Chiefs, our first Logistics Captain, our new Deputy Fire Marshal, three Fire Captains, nine Lieutenants, one Assistant Fire Marshal, and 12 new full-time Firefighters. This expansion is a crucial component of our transition to a full-time staffing model, ensuring we are better equipped to serve our community.

These accomplishments are a testament to our amazing team and the legacy of those who preceded us. As we look to the future, we remain committed to honoring this legacy while striving for innovation and excellence. We are deeply grateful for the ongoing support from the Roswell community. This collaboration is essential as we work towards our vision of becoming an innovative world-class public safety organization.

JOE PENNINO DPA, EFO, CFO, MIFireE
ROSWELL FIRE CHIEF

#TEAMRFD

YEAR IN REVIEW

9,904

CALLS FOR SERVICE

TOP CALLS FOR SERVICE

FALL & INJURY	2,290
ILLNESS	1,610
FIRE ALARM	1,078
SEIZURES	921

CALL PERCENTAGE

73.5%

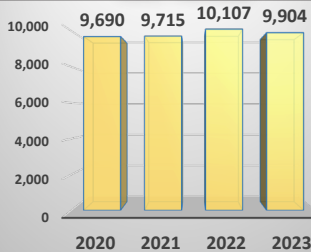
EMERGENCY MEDICAL
SERVICES

26.5%

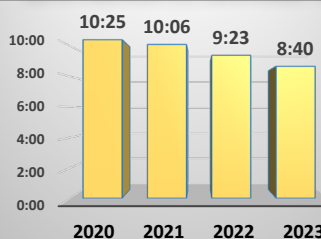
FIRE



CALL VOLUME



90TH PERCENTILE RESPONSE TIME



RESPONSE TIMES

2023 RESPONSE TIMES

IMPROVED

43

SECONDS

COMPARED TO 2022

BUSIEST STATION

STATION 24

4,284

CALLS FOR SERVICE

BUSIEST ENGINE

ENGINE 22

1,796

CALLS FOR SERVICE

BUSIEST TRUCK

TRUCK 21

927

CALLS FOR SERVICE

BUSIEST RESCUE

RESCUE 21

1,615

CALLS FOR SERVICE

CALL VOLUME

2023 CALL VOLUME

DECREASED

203

INCIDENTS

COMPARED TO 2022

(DUE TO THE FREEZE ON
DECEMBER 24, 2022)

ROSWELL CITY LEADERSHIP



KURT M. WILSON
MAYOR



RANDY KNIGHTON
CITY ADMINISTRATOR



SARAH BEESON
POST 1 COUNCILMEMBER



MIKE PALERMO
POST 2 COUNCILMEMBER



CHRISTINE HALL
POST 3 COUNCILMEMBER



DAVID JOHNSON
POST 4 COUNCILMEMBER



WILLIAM MORTHLAND
POST 5 COUNCILMEMBER



LEE HILLS
POST 6 COUNCILMEMBER

ROSWELL FIRE COMMAND STAFF



PABEL TROCHE
DEPUTY CHIEF
OPERATIONS



JOE PENNINO
FIRE CHIEF



BRIAN WOLFE
DEPUTY CHIEF
ADMINISTRATION

DIVISION CHIEFS



LAUREN LINVILLE
DIVISION CHIEF
EMERGENCY MANAGEMENT



ALEX ROBLES
DIVISION CHIEF
PROFESSIONAL STANDARDS



CHARLES VACCA
DIVISION CHIEF
FIRE MARSHAL

BATTALION CHIEFS



**DANNY
THOMPSON**



**CHRIS
CAVENDER**



**KEN
FISHER**



**JASON
DOOLEY**



**BUCK
ROGERS**



**DANNY
DWYER**



**JASON
PATTERSON**



**DEWAYNE
CAMPBELL**

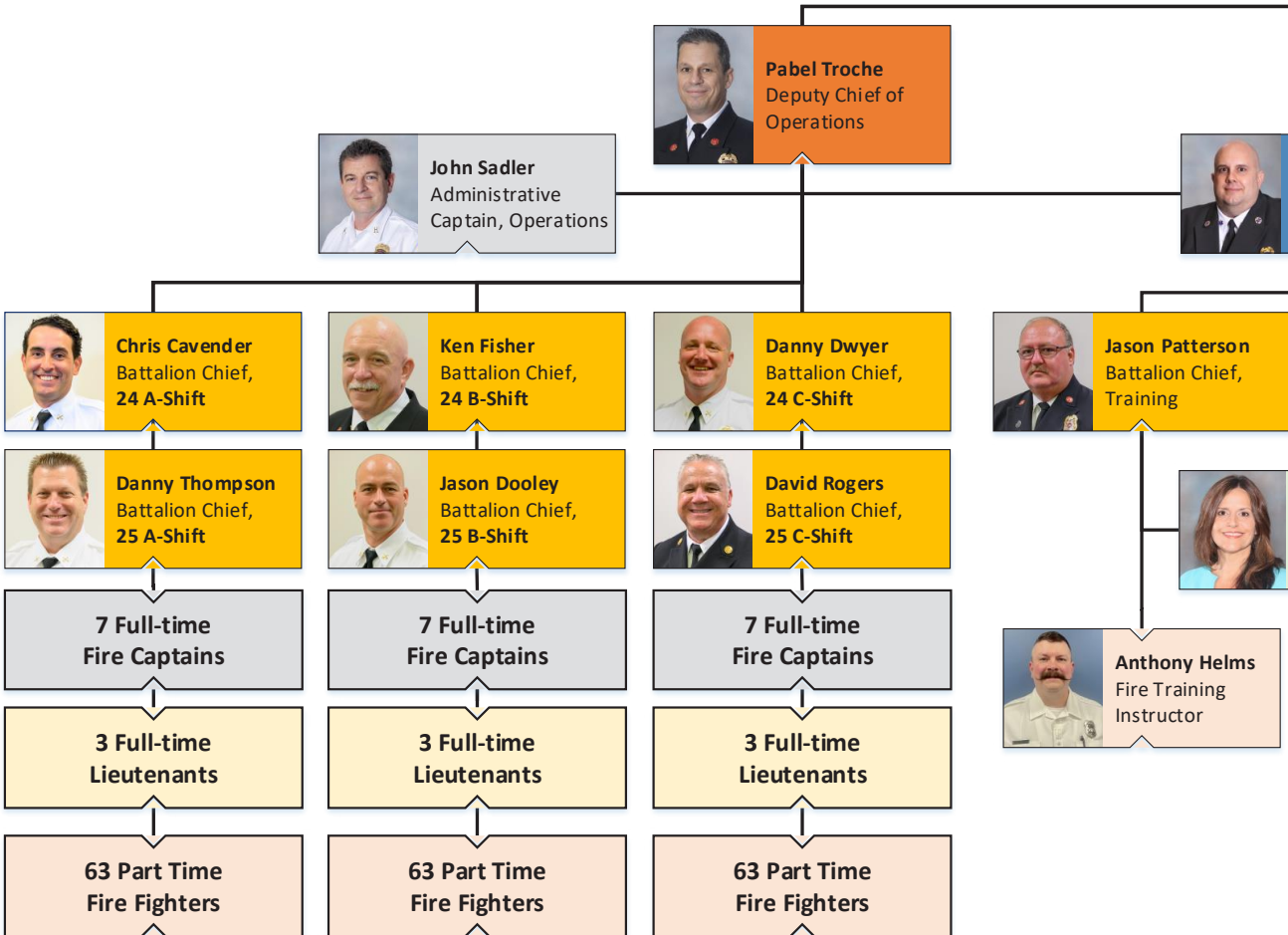
A SHIFT

B SHIFT

C SHIFT

TRAINING

EMS



Joe Pennino
Fire Chief



Antwain Hughes
Administrative
Assistant



Dorie Griggs
Fire Chaplain



Brian Wolfe
Deputy Chief of
Administration

Alex Robles
Division Chief,
Professional
Standards



DeWayne Campbell
Battalion Chief,
Emergency Medical
Services (EMS)

Lisa McDaniel
RAPSTC
Coordinator



Gina Daunt
Administrative
Assistant



**Stephanie
Brannan**
Accounting
Specialist



Bryan Thomas
Administrative
Captain,
Logistics



Charlie Vacca
Division Chief,
Fire Marshal



Chris Archer
Captain,
Deputy Fire Marshal



Ed Botts
Lieutenant,
Field Operations



Robbie Major
Fire & Life Safety
Plans Examiner



Kevin Quick
Support Services
Manager



Alex Gonzaga
Support Services
Manager



Ty Childress
Assistant Fire
Marshal I



Mark Whitaker
Assistant Fire
Marshal I



Stephen Stoner
Assistant Fire
Marshal I



ROSWELL FIRE DEPARTMENT

Mission

To protect life, property, and enhance the quality of life by providing dynamic services, including emergency response and community risk reduction activities.

Vision

To be an innovative world-class public safety organization.

Values

- **SERVICE:** We serve others above ourselves.
- **TEAMWORK:** We are #OneTeam at Roswell Fire Department.
- **ACCOUNTABILITY:** We are accountable for our actions and those of our team.
- **INTEGRITY:** We earn trust through our actions.
- **RESPECT:** We embrace our differences and are considerate of others.





ROSWELL FIRE DEPARTMENT

Strategic Plan 2022-2027

GOAL 1: TRANSITION TO A FULL-TIME STAFFING MODEL BY 2027

FY 2023 Hiring Plan

- 21 Captains

FY 2024 Hiring Plan

- 3 Shift Battalion Chiefs
- 9 Fire Lieutenants
- 12 Firefighter/Paramedics

FY 2025 Hiring Plan

- 15 Apparatus Operators
- 12 Firefighter/Paramedics
- 3 Firefighter/EMTs

FY 2026 Hiring Plan

- 15 Apparatus Operators
- 12 Firefighter/Paramedics
- 3 Firefighter/EMTs

FY 2027 Hiring Plan

- 30 Firefighter/EMTs

GOAL 2: CONTINUE TO MANAGE THE PART-TIME STAFFING MODEL IN THE SHORT- AND MID-TERM

Continue recruitment of part-time firefighters and paramedics in order to ensure appropriate staffing levels to fill daily schedules.

Establish clear, frequent, and consistent communication with staff regarding the transition to a full-time staffing model.

Provide easy access and frequent training on policy and procedures.

Provide more consistent training for all RFD staff.

Once full-time Captains are established, maintain consistent staffing at stations, to the extent possible.

GOAL 3: IMPROVE THE CAPACITY OF THE FIRE MARSHAL'S OFFICE & FOCUS EFFORTS ON COMMUNITY EDUCATION

Ensure consistent and sufficient staffing in the Fire Marshal's Office.

Assign occupancy pre-incident plans to station crews and develop schedule for each station to complete.

Enlist help of fire crews in community education activities.

GOAL 4: ESTABLISH A FORMAL TRAINING PROGRAM FOR THE ROSWELL FIRE DEPARTMENT

Identify and develop the training needed to meet professional credentialing and ISO requirements.

Develop a training plan for supervisory staff as they come on board.

Implement software that will track training and allow training to be accomplished in a virtual setting.

Develop staff to supplement the instructor cadre at the Roswell/Alpharetta Public Safety Training Center.

GOAL 5: ESTABLISH A COMPREHENSIVE PROGRAM FOR EQUIPMENT AND APPARATUS REPLACEMENT

Assign consistent staff as driver-operators (to the extent possible).

Assess the need for the number of transport-capable rescue units based on the number of transports.

Develop a fleet replacement plan in line with NFPA 1901 recommendations.

Develop processes to ensure essential equipment is up-to-date and compliant with NFPA and industry standards.

Consider adding a quint or ladder truck for coverage at Fire Station 26.

GOAL 6: BUILD, REPLACE, AND RELOCATE FIRE STATIONS TO IMPROVE SERVICE DELIVERY

Relocate aging Fire Station 21 to a better location based on call volume and response times.

Relocate aging Fire Station 22 to a better location based on call volume and response times.

Replace aging Fire Station 23 in the same location; it is positioned well for response.

Move Fire Station 27 to a better location based on call volume and response times.

Build a new Fire Station 28 to improve coverage and meet demand in the northwest portion of Roswell.

GOAL 7: BUILD A NEW PUBLIC SAFETY HEADQUARTERS AND RELOCATE FIRE ADMINISTRATION

Specify the requirements for a new Roswell Public Safety Headquarters.

Identify and secure funding and land.

Construct a consolidated Roswell Public Safety Headquarters and relocate staff.



@ROSWELLGAFIRE



ROSWELL FIRE STATISTICS

2022
9:23

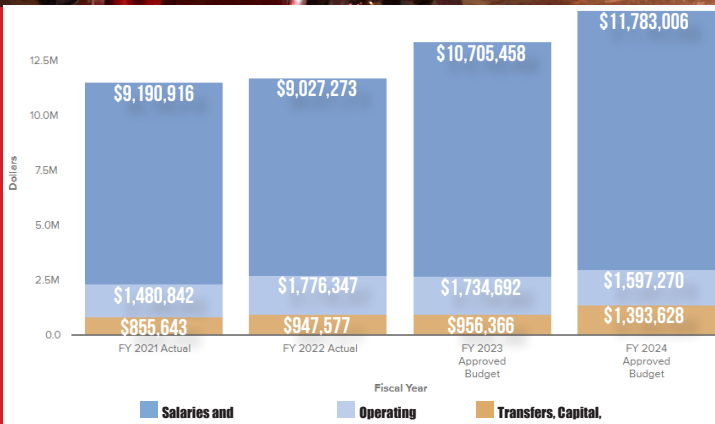
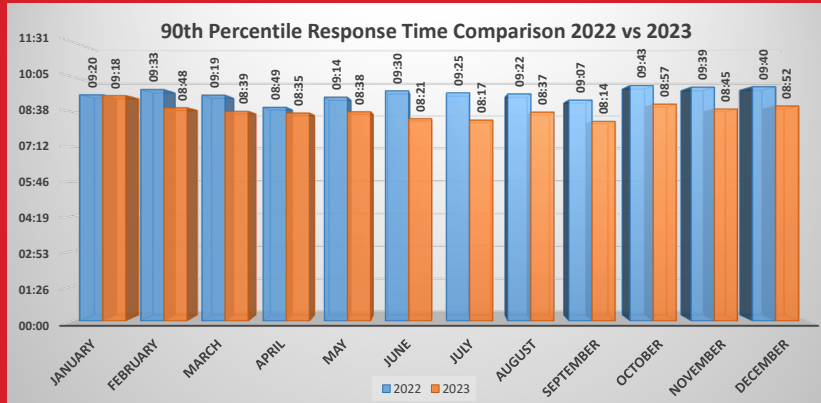
90th PERCENTILE
RESPONSE TIME

*Roswell Fire Department
decreased its 90th percentile
response times between
2022 and 2023.*

2023
8:40

90th PERCENTILE
RESPONSE TIME

**RESPONSE TIMES
IMPROVED
43
SECONDS
COMPARED TO
2022**



ROSWELL FIRE BUDGET

\$14,773,904

Roswell Fire Department
Approved Budget
Fiscal Year 2024



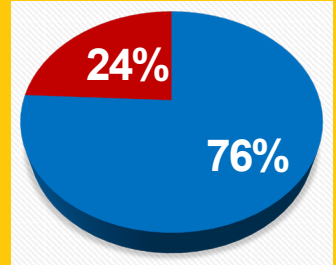
INCIDENT TYPES



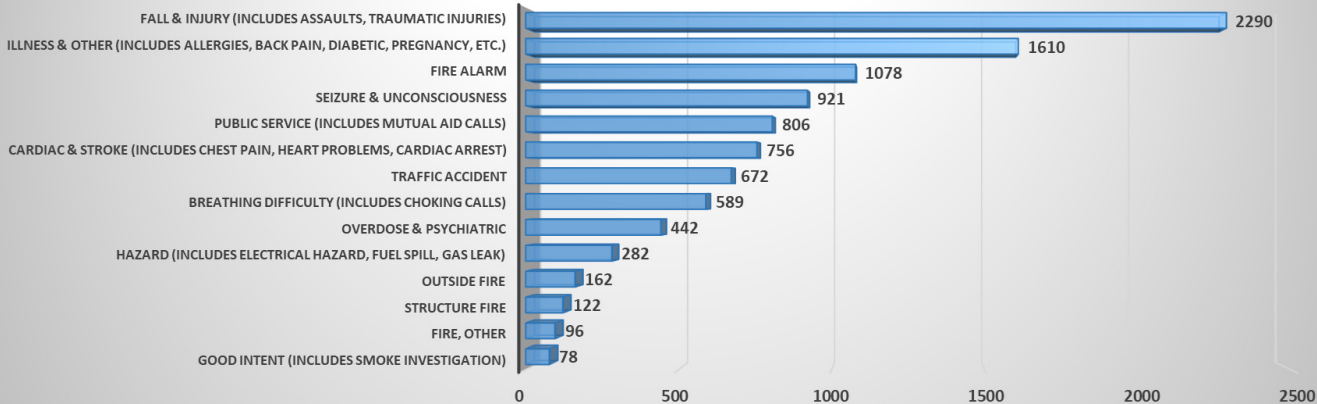
9,904
CALLS FOR SERVICE IN 2023

76% Emergency Medical
Service Incidents

24% Fire Incidents



CALL VOLUME BY TYPE



ROSWELL FIRE ADMINISTRATION



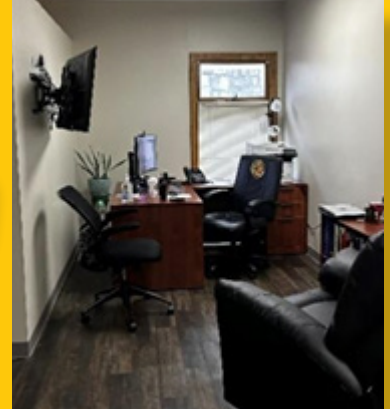
NEW GEAR DRYER

Station 26 received a new cabinet-style gear dryer to quickly dry protective equipment after it has been washed. This addition is part of the Department's Turnout Gear Program, an initiative to ensure our team's equipment stays clean.



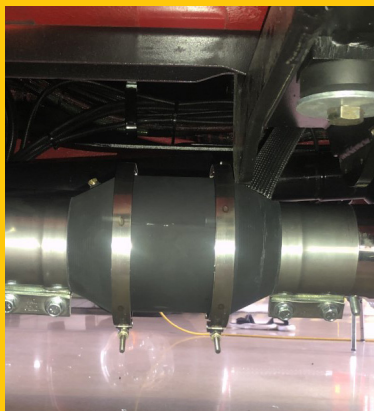
SQUAD 24

Squad 24 was specially designed by #TeamRFD and Williams Fire Apparatus, INC to respond first to emergency medical service calls, ensuring our fire engines and ladder trucks are readily available



BATTALION 25 OFFICE

#TeamRFD is the first in North Fulton County to add a second Battalion Chief to improve safety and efficiency in the City. Battalion 25 is housed at Station 25.



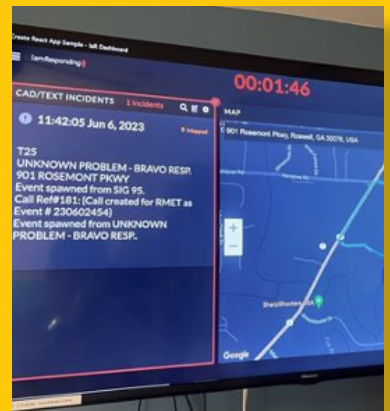
WARD NO SMOKE

Ward No Smoke exhaust removal systems were installed on the fire apparatus to reduce personnel exposure to diesel exhaust fumes in the fire stations.



SWIFTWATER 21

The previous hydrant inspection vehicle is now the Swiftwater rescue vehicle, which improves operational efficiency and allows additional space for water rescue equipment.



lamResponding

Displays were installed in all fire stations, allowing personnel to stay aware of all emergency incidents happening in the City of Roswell.

TRAINING DIVISION



47,570

TRAINING HOURS
LOGGED IN 2023
(2.3 TIMES MORE THAN 2022)

38

FIREFIGHTERS
COMPLETED BLUE
CARD TRAINING

The **Blue Card Incident Command System** is a standardized approach to incident management that facilitates the handling of emergencies by first responders through a comprehensive command and control process.



ROSWELL-ALPHARETTA PUBLIC SAFETY TRAINING CENTER

The Roswell Fire Department is home to the Roswell-Alpharetta Public Safety Training Center (RAPSTC), a regional training facility that serves as a hub for first responders. Here, instructors from across the nation offer classroom instruction, equipping our dedicated personnel with valuable skills and knowledge to excel in their roles.



COMMUNITY RISK REDUCTION



The Community Risk Reduction Division plays a pivotal role in evaluating fire plans for new construction and building renovations, overseeing compliance with fire codes throughout various construction stages, reviewing business license applications, conducting life safety inspections of occupancies, and granting certificates of occupancy.

Fire investigators collaborate closely with our firefighters to promptly respond to fire incidents, undertaking in-depth investigations into the causes and origins of fires.

What is Community Risk Reduction?

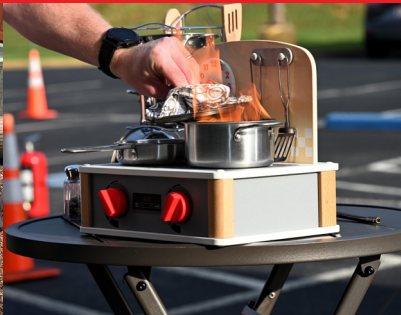
Community risk reduction (CRR) is a multi-stakeholder process used to identify risk factors unique to our community and mitigate them using a coordinated, strategic approach.



5,772
Inspections

17
Fire Investigations

718
Fire Plans Reviewed





**106
CAR SEATS
INSPECTED**



**84
OUTREACH
EVENTS**



**200
FIRE SAFETY
EVENTS**

#TeamRFD visits schools and businesses to educate adults and children about the best fire safety and emergency preparedness practices.

Additionally, the department participates in many public events, providing valuable information on fire prevention, CPR training, and disaster readiness. This equips the Roswell community with the essential knowledge and skills to stay safe.



#TEAMRFD RAISES AWARENESS ON HEATSTROKE PREVENTION



The experiment's results were alarming, as **the vehicle's internal temperature soared to 133 degrees F within the first 10 minutes**, and to 158 degrees F after one hour, far exceeding the outside temperature of 93.4 degrees F.



HEALTH & WELLNESS



Commitment to Mental Health

The Roswell Fire Department recognizes the psychological toll on the brave men and women in the line of duty. The City of Roswell is dedicated to providing comprehensive mental health support to ensure our team's resilience and readiness.

20%

OF FIREFIGHTERS
MEET CRITERIA FOR POST-
TRAUMATIC STRESS

INTERNATIONAL ASSOCIATION
OF FIRE FIGHTERS (IAFF)



Roswell First Responders receive:

Around-the-Clock Support: A 24/7/365 hotline ensures immediate assistance.

Customized Programs: First Responders can access up to 8 counseling sessions with specialized clinicians after each incident.

Variety of Services: Comprehensive care covering substance abuse, grief, family counseling, and more.

Uncompromised Care at Zero Cost

Through a continued partnership with OneSource Counseling, the City of Roswell ensures these vital services remain free for its personnel, solidifying the pledge to the health and wellness of first responders.



ROSWELL FIRE

PUBLIC INFORMATION

Roswell Fire Department: Response time improves by over a minute



Roswell firefighters to be honored for rescuing woman drowning in Chattahoochee

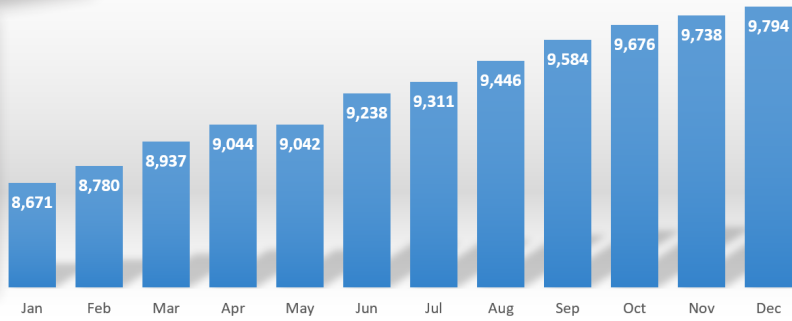


Smartphone catches fire in Roswell, fire department issues warning



Total #TeamRFD Social Media Followers in 2024

687
SOCIAL MEDIA
POSTS WERE
CREATED IN 2023



Roswell Fire Department and Safe Kids North Fulton Raises Awareness on Heatstroke Prevention Through Innovative Hot Car Experiment

Roswell, GA (July 5, 2023) - As the summer heat intensifies, the Roswell Fire Department has partnered with Safe Kids North Fulton to lead the charge in spreading awareness about heatstroke prevention. With a mission to protect our community from the dangers of extreme heat, the Fire Department conducted an eye-opening hot car experiment during the City of Roswell's annual Fourth of July fireworks celebration. This initiative aims to educate the community about the life-threatening risks of leaving anyone, especially children and pets, inside parked vehicles during hot weather conditions.

The experiment involved setting up a controlled display with a vehicle under direct sunlight on a scorching summer day. Simultaneously, outside temperature readings were taken to serve as a comparison. The experiment's results were alarming, as the vehicle's internal temperature soared to 133 degrees F within the first 10 minutes, and to 158 degrees F after one hour, far exceeding the outside temperature of 93.4 degrees F. This demonstration vividly illustrated the potential dangers of leaving individuals inside parked cars, even temporarily.

"Our goal is to raise awareness about the life-threatening risks of heatstroke and the lethal consequences of leaving anyone unattended inside a parked vehicle. The internal temperature of a vehicle can reach deadly levels within minutes, putting lives at serious risk," Roswell Fire Chief Joe Pennino stated. "We hope this experiment encourages everyone to take preventive measures and prioritize safety during the summer."



Roswell Firefighters Rescue Drowning Victim in Chattahoochee River
Reminds Community of Water Safety Practices during Water Safety Month

Roswell, GA (May 4, 2023) - On April 27, 2023, Roswell firefighters rescued a woman who was drowning in the fast-moving waters of the Chattahoochee River. The incident happened at 1:29 p.m. near 925 Riverside Road at the Don White Memorial Park after several bystanders reported seeing the woman struggling to stay afloat. The City of Roswell's E911 Communications Center effectively communicated the necessary information to the rescuers, which helped quickly locate the victim and save her life.

The Roswell Fire Department's Swiftwater Rescue Team and firefighters, led by Captain Cochran, immediately donned appropriate personal protective equipment (PPE) and attempted to reach the woman with a water rescue throw rope. The woman was unable to grab the rope, so, without hesitation, Firefighters Riley and Laudermilk jumped into the 50-degree water, swam out to the victim, and brought her to safety. "Thanks to their quick thinking, calm demeanor, and exceptional bravery, firefighters Riley and Laudermilk were able to rescue the victim and bring her safely to the shore," Roswell Fire Chief Joe Pennino stated. "Their heroic actions undoubtedly saved her life."

ROSWELL FIRE

FIREFIGHTER OF THE YEAR LOUIS BRUNO



Firefighter Bruno has been with the Roswell Fire Department since 2019. Louis consistently goes above and beyond in his duties, regularly picking up additional shifts to maintain staffing levels and playing a crucial role in the technical rescue team. He actively leads training, assists in equipment procurement, and excels in promoting teamwork and unity within the Department. His dedication to service is evident, and he embodies the Roswell standard in every aspect of his work.

FIRE SERVICE PROFESSIONAL OF THE YEAR ANTWAIN HUGHES



Antwain Hughes demonstrates exceptional service by readily assisting both the community and his colleagues while managing a significant workload. His friendly demeanor promotes camaraderie and collaboration. Antwain is known for his problem-solving skills, effectively connecting with people, and making every interaction count. His dedication to teamwork is evident in his behind-the-scenes work ensuring smooth departmental operations and his active participation in community events, representing the Fire Department with pride.

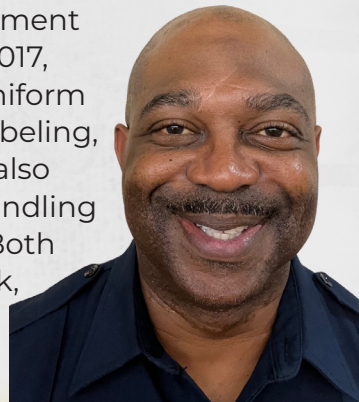
2023

SERVICE AWARD RECIPIENTS

FIRE CHIEF'S CHOICE AWARD DANIEL PINTOS & MAURICE GATES



Firefighter Pintos (left), has been with the Department since 2015, and Firefighter Gates (right), since 2017, have notably enhanced #TeamRFD's gear and uniform management. They've streamlined laundering, labeling, sizing, and organizing these assets. Gates has also stepped up in the absence of a Station Captain, handling Pre-Plans, Hydrant Maintenance, and training. Both exemplify our core values of Service, Teamwork, Accountability, Integrity, and Respect.



FIRE OFFICER OF THE YEAR CRAIG DELAY



Captain DeLay has been with the Roswell Fire Department since 2015 and has significantly contributed to the Department's efficiency by establishing and managing the fire hydrant maintenance program and enhancing the chainsaw maintenance and training program. His dedication to professional growth is evidenced by his completion of key certifications like the Acting Battalion Chief Certification and Fire Officer 1. Captain DeLay's effective management of the Hydrant Program and chainsaw servicing highlight his commitment to the Department's core values and mission.

HIRING AND PROMOTIONS



Division Chief Alex Robles
Professional Standards



Deputy Chief Brian Wolfe
Administration



Division Chief Lauren Linville
Emergency Management



Chris Cavender
Battalion Chief



Jason Dooley
Battalion Chief



Danny Dwyer
Battalion Chief



DeWayne Campbell
Battalion Chief (EMS)



Bryan Thomas
Captain (Logistics)



Chris Archer
Captain



Stephen Stoner
Assistant Fire Marshal



Robert Major
Fire Plans Examiner



**PLEASE HELP US WELCOME
THE CITY OF ROSWELL'S NEWEST
TEAM MEMBERS!!**

CAPTAINS



**Keith
Schneider**



**Tony
Witchousky**



**Gary
Steck**

LIEUTENANTS



**Alex
Davis**



**James
DeRose**



**Tyler
Fuller**



**Kevin
Gettens**



**Chelsea
MacDonald**



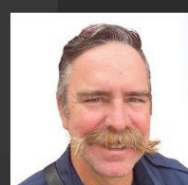
**Antonio
Pardinias**



**Allen
Pippin**



**Christopher
Spruill**



**Jimmy
Staples**



**PLEASE HELP US WELCOME
THE CITY OF ROSWELL'S NEWEST
TEAM MEMBERS!!**

FIREFIGHTERS



**Adam
Alexander**



**Bradley
Auttelet**



**Anthony
Botts**



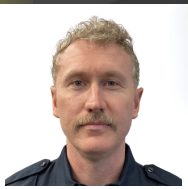
**Keith
Dykes**



**Stephen
Estes**



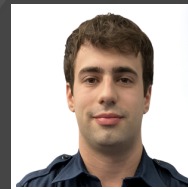
**Nicholas
Impellizzeri**



**Garrett
Maxedon**



**Tim
Pastore**



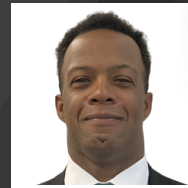
**Nathan
Ricketts**



**Emmanuel
Rios**



**David "Max"
Rogers**



**Christopher
Smith**

CITIZEN'S FIRE ACADEMY



10 **12** **30**
INAUGURAL

WEEKS OF IN-PERSON
FIRE SERVICE TRAINING

CITIZEN'S FIRE ACADEMY
GRADUATES

HOURS OF INSTRUCTION

This academy is a free, thirty-hour program that provides a more in-depth understanding of the fire service and the many functions it serves within the City of Roswell. February 7, 2023, began the inaugural 10-week journey for 12 Citizen's Fire Academy participants excited to learn more about the Roswell Fire Department.

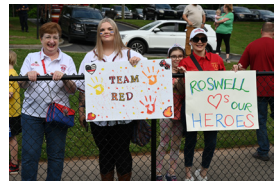


BATTLE OF THE BADGES



BATTLE OF THE BADGES PUBLIC SAFETY KICKBALL GAME MAY 19, 2023

As part of the East Roswell Park bond projects, the Mayor and Council organized a Battle of the Badges Public Safety kickball game on the new turf multisport field. #TeamRFD, the Roswell Police Department, and Roswell's E911 Communications Officers all came together for friendly competition, cheered on by members of the community.



Roswell Rotary 9/11 Memorial Golf Tournament #TeamRFD DEFEATS THE ROSWELL POLICE DEPARTMENT

Battalion Chief DeWayne Campbell, Captain Ryan Knechetel, Firefighter Andrew Riley, and Assistant Fire Marshal Stephen Stoner defeated the Roswell Police Department's foursome in Roswell Rotary's 9/11 Memorial Golf Tournament.



2023 LIFE SAVING VALOR AWARD



Roswell Firefighters Receive 2023 Life Saving Valor Award After Saving Drowning Woman

Roswell, GA (October 16, 2023) - The City of Roswell Fire Department is proud to announce that Firefighters James Laudermilk and Andrew Riley have been selected as the recipients of the 2023 Life Saving Valor Award presented by the Georgia State Firefighters Association (GFSA).

The commendation is in recognition of their heroic efforts on April 27, 2023, when both firefighters courageously jumped into the Chattahoochee River to rescue a drowning woman. This bravery exemplifies the dedication and commitment our firefighters consistently display in the line of duty.

"I want to extend my heartfelt congratulations to Firefighters Laudermilk and Riley for receiving this recognition," said Roswell Mayor Kurt Wilson. "Their bravery, dedication, and unyielding commitment to public safety in the Roswell community embody the essence of the Roswell Fire Department. We appreciate all the brave men and women that protect our community each day."

Firefighter James Laudermilk joined the Roswell Fire Department in 2013, and Firefighter Andrew Riley joined the department in 2015. Both serve at Fire Station 24 and continue to display dedication to the community and have made significant contributions to the department.

"We value the dedication of the brave men and women that serve on the Roswell Fire Department," said Roswell Fire Chief Joe Pennino. "Recognitions like the Life Saving Valor Award not only spotlight individual acts of heroism but also underscore our team's commitment to public safety. The continued support from our elected officials, City leadership, and the Roswell community empowers us each day."



ROSWELL FIRE DEPARTMENT



Roswell Fire Department
1810 Hembree Road
Alpharetta, GA 30009
roswellgov.com/fire

#TEAMRFD
2023
ANNUAL REPORT