CANVAS PARENT iOS GUIDE
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All Users
How do I download the Canvas Parent app on my iOS device?

Download the Canvas Parent app on your iOS device to engage in your child’s education.
The images in this lesson are shown for a phone display, but unless otherwise noted, tablet displays mirror the same steps.

Open App Store

Open your iOS device and tap the App Store icon.

Open Search

In phone devices, tap the Search icon at the bottom of the screen.
In tablet devices, tap the Search field at the top of the App Store.

Search for App

search canvas parent
In the search field, type Canvas Parent in the search field. Tap the full name when it appears.

Select App

Tap the Get button.
Install App

Tap the Install button.

Note: iTunes may ask for your iTunes password to download the app.
Open App

When the app has downloaded and installed onto your iOS device, you can access the app immediately by tapping the **Open** button.

View App on iOS Home Screen

You can also open the app on your iOS home screen by tapping the **Canvas Parent** icon.
How do I create an account in the Canvas Parent app on my iOS device?

Once you download the Parent App from the App store, you can create an account in the Canvas Parent app. As part of creating an account, you can associate a student with your account. You must know the student's Canvas URL, user login, and password.

If you already have an observer account from your student's institution, you do not need to create a separate account and can use your Canvas credentials to log in.

Notes:

- The student's institution must enable access to the Canvas Parent app. If you create an account but cannot add a student, the student's institution has restricted you from viewing student information through the Canvas Parent app.
- When adding a student as part of your new account, the student must be enrolled in the course and must accept the course invitation before you can sign up to observe the student. If you receive an invalid username or password message during the signup process and the student's credentials are correct, check with the student to verify that he or she has received and accepted the course invitation.

Open App

Tap the Canvas Parent icon on your device.
Create Account

Tap the Create Account link [1].

Note: If you already have a parent or observer account in Canvas, you can log in to the Canvas Parent app using your Canvas credentials [2].
Create Account Details

Enter your first name [1], last name [2], and email address [3]. Enter a password [4] and confirm the password [5]. Tap the Create Account button [6].
Add Student

There are no students associated with your account.

Add a student to get started!

Add Student

Logout

Tap the Add Student button.
Enter Institution

Enter the name of your student's institution [1]. Tap the Go button [2].

Note: If you cannot add a student to your account, the student’s institution has restricted you from viewing student information through the Canvas Parent app.
Enter Student Login

Enter your student's email [1] and password [2]. Tap the Log In button [3].
View Dashboard

American History -
US History
No Grade

Bio 101 Fall 2014
Bio-101-2014
A 100%

Bio 101 Summer 2015
Bio-101
F 0%

Bio 101 Winter 2015
Bio-101-2015
D- 62.5%

View the course list for your student.
How do I log in to the Canvas Parent app on my iOS device?

In the Canvas Parent app, you can log in with a Parent app account or with Canvas observer credentials to view student course information.

Open App

Open your device and tap the Canvas Parent icon.
Enter Parent App Login

Enter your email [1] and password [2]. Tap the Login button [3].

If you don't know your password, tap the Forgot Password link [4].
Log In with Canvas

If you already have a Canvas login as an observer, you can use your observer credentials to log in to Canvas Parent. Tap the Log in with Canvas link.
Enter Institution

Enter the name of your institution. You can also enter the name of a school district. When the full name appears in the search list, tap the name.
Enter Login Credentials

Enter your email [1] and password [2]. Tap the Log In button [3].
View Dashboard

American History -
US History

No Grade

Bio 101 Fall 2014
BIO-101-2014

A 100%

Bio 101 Summer 2015
BIO-101

F 0%

View the course list for your student.
How do I use the Canvas Parent app on my iOS device?

The Canvas Parent app lets you view a student’s course events, upcoming assignments, and grades. You can also add and view multiple students in your account.

Note: The Canvas Parent app uses your device’s settings to set the time zone used within the app.

View Dashboard

American History  -  
US History  
No Grade  

Bio 101 Fall 2014  
BIO-101-2014  
A  100%  

Bio 101 Summer 2015  
BIO-101  
F  0%  

In the Canvas Parent app, you can view app settings [1], select a student [2], and view the student’s courses [3], the student’s weekly calendar [4], and alerts about the student’s course participation [5].
View Settings

From the Settings page, you can view the students you are following, add alerts, add students, access help, and logout. Learn how to manage settings.
View Student

American History -
US History

No Grade

Bio 101 Fall 2014
BIO-101-2014
A 100%

Bio 101 Summer 2015
BIO-101
F 0%

Your added student's name and profile picture display on the Dashboard. If you have multiple students associated with your account, you can view another student by tapping the student’s picture or swiping the app.

Note: Student profile pictures only display if the student’s institution allows students to upload profile pictures.
View Courses

American History
US History
No Grade

Bio 101 Fall 2014
BIO-101-2014
A 100%

Bio 101 Summer 2015
BIO-101
F 0%

The Dashboard defaults to the Courses page and displays the list of courses for the student you are viewing. Learn how to view courses.
View Week

The Week page displays a calendar of assignments and events for a given week. Learn how to view the calendar.
View Alerts

The Alerts page displays grade and assignment alerts. Learn how to view alerts.
How do I view courses for a student in the Canvas Parent app on my iOS device?

The Courses page displays the current courses for the student(s) you are observing.

View Courses

By default, the Dashboard displays the courses list for the student you are viewing.
Open Course

History 101
HiST-101
No Grade

Intro to Biology
Biology
No Grade

Intro to Communications
Comm 1010
No Grade

To view course information, tap the name of a course.
View Syllabus

To view the course syllabus, tap the Syllabus icon.

Note: The Syllabus icon will only be visible if the course has a populated Syllabus page in Canvas.
View Events and Assignments

<table>
<thead>
<tr>
<th>Course</th>
<th>Assignments</th>
</tr>
</thead>
<tbody>
<tr>
<td>History 101</td>
<td>Aug 7 - Aug 13</td>
</tr>
<tr>
<td>SUNDAY, AUGUST 07</td>
<td>Nothing Due</td>
</tr>
<tr>
<td>MONDAY, AUGUST 08</td>
<td>Nothing Due</td>
</tr>
<tr>
<td>TUESDAY, AUGUST 09</td>
<td>Nothing Due</td>
</tr>
<tr>
<td>WEDNESDAY, AUGUST 10</td>
<td>Nothing Due</td>
</tr>
<tr>
<td>THURSDAY, AUGUST 11</td>
<td>Nothing Due</td>
</tr>
<tr>
<td>FRIDAY, AUGUST 12</td>
<td>Group Discussion</td>
</tr>
</tbody>
</table>

By default, assignments and events are shown by week. To view other course assignments or events by week, tap the back or next arrows.
## View Individual Event or Assignment

![Calendar Screenshot]

To view the details of an individual assignment or event, tap the name of the assignment or event.
How do I view the Calendar of events and assignments for a student in the Canvas Parent app on my iOS device?

The Week page displays a calendar of assignments and events for the student(s) you are observing.

Open Week

In the Dashboard, tap the Week icon.
The Week page shows all assignments and events for all the student's courses. By default, assignments and events are shown by week. To view other assignments and events for all courses by week, tap the back or next arrows.
View Individual Event or Assignment

To view the details of an individual assignment or event, tap the name of the assignment or event.
How do I create a reminder for an assignment or event in the Canvas Parent app on my iOS device?

You can set reminders through the Courses page or the Week page. You can choose the date and time that you would like to receive the reminder. Reminders are sent as push notifications to your device.

*View Courses*

<table>
<thead>
<tr>
<th>Courses</th>
<th>Grade</th>
</tr>
</thead>
<tbody>
<tr>
<td>Intro to Communications</td>
<td>No Grade</td>
</tr>
<tr>
<td>Comm 1010</td>
<td></td>
</tr>
<tr>
<td>Intro to Interpersonal Communications</td>
<td>No Grade</td>
</tr>
<tr>
<td>Comm 1020</td>
<td></td>
</tr>
<tr>
<td>Marketing 101</td>
<td>B+ 88.89%</td>
</tr>
<tr>
<td>M-101</td>
<td></td>
</tr>
</tbody>
</table>

To set a reminder via Courses, tap the name of a course.
View Week

To set a reminder via the calendar, tap the Week icon.
Open Assignment or Event

Tap the name of an event or assignment.
Set Reminder

Tap the Set Reminder button.
Set Date and Time

Set the date and time that you would like to receive the reminder [1]. Tap the Done link [2].
Close Assignment or Event

To close the assignment or event, tap the close icon.
How do I view alerts in the Canvas Parent app on my iOS device?

The Alerts page displays assignment and grade alerts for the student(s) you are observing. Learn how to set alerts about a student's coursework.

Open Alerts

In the Dashboard, tap the Alerts icon.

In the Dashboard, tap the Alerts icon.
View alerts for the student you are observing. To mark an alert as read, tap the alert [1]. Grayed out text indicates the alert has been read. To remove an alert, swipe the alert to the left and tap the Dismiss button [2].
How do I view Settings in the Canvas Parent App on my iOS device?

The Settings page allows you to view students, add student alerts, add students, get help with the app, and log out.

Open Settings

In the Dashboard, tap the Settings icon.
View Settings

In the Settings page, you can view the students you have added to your account [1], get help with the app [2], add students [3], and log out of the Canvas Parent app [4].
Open Student

To manage a student, tap a student's name.
In the student settings page, you can set alerts for the student's coursework [1] and remove a student [2].
Close Settings

To return to the Settings page, tap the Settings link.
How do I add a student in the Canvas Parent app on my iOS device?

After your initial login to the Canvas Parent app, you can add a student in the app at any time from the Settings page. You must know the student’s Canvas URL, user login, and password.

**Note:** The student’s institution must enable access to the Canvas Parent app. If you cannot add a student to your account, the student’s institution has restricted you from viewing student information through the Canvas Parent app.

Open Settings

In the Dashboard, tap the **Settings** icon.

History 101
HIST-101

No Grade

Intro to Biology
Biology

No Grade

Intro to Communications
Comm 1010

No Grade
Add Student

Tap the Add Student icon.

- Boone, Emily
- Johnson, Max
- Jones, Bruce
Find Institution

Enter your student’s institution [1]. Tap the Go button [2].
Enter your student’s email [1] and password [2]. Then tap the Log In button [3].
View Student

Boone, Emily
Johnson, Max
Jones, Bruce
Smith, Jane

View the student in Settings. Learn how to use the Canvas Parent app.
How do I set alerts for a student in the Canvas Parent app on my iOS device?

You can set student alerts based on specific criteria. Alerts are sent to the Alerts page.

Note: Once the Course Announcements alert has been enabled, any announcements created thereafter will display in the Alerts tab.

Open Settings

In the Dashboard, tap the Settings icon.
Open Student

Tap the name of a student.
Set Alerts

To enable a toggle alert [1], tap the toggle so it shifts to the right.

You can also be notified of alerts when an assignment is above or below a certain percentage. To enter the percentage, tap the numbers next to the assignment criteria [2] and enter a percentage.

If necessary, you can disable the alert at a later time by re-opening the alert and clearing the percentage.
How do I get help with the Canvas Parent app on my iOS device?

You can reference the Canvas guides and get mobile help directly on your mobile device.

Open Settings

In the app, tap the Settings icon.
Open Help

Tap the Help icon.
Open Help Guide

To search the Canvas Guides, tap the Help Guide button. The app will open your mobile browser and display the Canvas guides search page.
Share Some Love

To leave a review of the Canvas Parent app, tap the **Share Some Love** button. The app will open the App Store where you can leave feedback.
Report a Problem

If you encounter a problem in the Canvas app, tap the **Report a Problem** button.
Choose Impact Level

In the Impact field, tap the Choose One link.
 Tap the text phrase that best fits how the problem is affecting you.

**IMPACT:**

- Casual question or suggestion
- I need help but it's not urgent
- **Something is broken but I can work around it**
- I can't get things done until fixed
- Extremely critical emergency
Create Subject

The Canvas app automatically creates a message that includes your Canvas URL and the version of the Canvas app you are using.

In the Subject field, you can create a subject line.
Send Message

Compose your message in the text field [1], then tap the Send link [2].
Request a Feature

If you have a feature you'd like to see in the Canvas app, tap the Request a Feature button.
Choose Impact Level

In the Impact field, tap the Choose One link.
Select Impact

IMPACT:

Casual question or suggestion

I need help but it's not urgent

**Something is broken but I can work around it**

I can't get things done until fixed

Extremely critical emergency

Tap the Casual question or suggestion option.
Create Subject

The Canvas app automatically creates a message to the mobile team.

In the Subject field, you can create a subject line.
Send Message

Compose your message in the text field [1], then tap the Send link [2].
Open Source Components

To view a list of open source components, tap the Open Source Components button. The app will open a list of open source components used by the Canvas Parent app. This list is for informational purposes only.
How do I remove a student in the Canvas Parent app on my iOS device?

If you no longer want to view data for a student, you can remove the student from your account in the Canvas Parent app.

Open Settings

In the Dashboard, tap the Settings icon.
Open Student

Tap the name of the student you would like to remove.
Remove Student

Tap the Remove link.
How do I log out of the Canvas Parent app on my iOS device?

You can easily log out of Canvas Parent when you are finished using the app.

Open Settings

In the Dashboard, tap the Settings icon.
Log Out

Tap the Logout link.