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Observers
How do I download the Canvas Parent app on my Android device?

Download the Canvas Parent app on your Android device to engage in your child's education.
The images in this lesson are shown for a phone display, but unless otherwise noted, tablet displays mirror the same steps.

Open App Store

Open your Android device and tap the Play Store icon.
Open Search

In the app menu, tap the Search field.

Search for App

In the search field, type Canvas Parent. Tap the full name when it appears.
Open App

Tap the name of the app.

Install App

Tap the Install button.
Download App

The app will download and install.

Open App

When the app has downloaded and installed onto your device, you can access the app immediately by tapping the Open button.

View App on Android Home Screen

You can also open the app on your Android home screen by tapping the Canvas Parent icon.
How do I log in to the Canvas Parent app on my Android device?

In the Canvas Parent app, you can log in with Canvas observer credentials to view student course information. If you do not have a Canvas account, you can [create an account in the Parent app](#).

Open App

Open your device and tap the **Canvas Parent** icon.
Find Your School

To find your institution, tap the **Find my school** button [1].

If you have previously logged into the app, you may be able to log into the app using a previous login. To use a previous login, tap your username [2].

To get help with logging in to the Parent app, tap the **Help** icon [3].
Find Institution

Enter the name of your institution or school district. When the full name appears in the search list, tap the name.

**Note:** If you are an admin and your school does not appear in the search list, please contact your CSM about mobile smart search.
Enter Canvas URL

You can also log in using your Canvas URL. Enter your institution's Canvas URL in the search field [1]. Then tap the Next link [2].

If you don't know your Canvas URL, tap the Tap here for help link [3].
Enter Login Credentials

After you've located an account, you can view the Canvas URL at the top of the screen [1]. Enter your email [2] and password [3]. Then tap the Log In button [4].

If you don't know your password, tap the Forgot Password? link [5].

Notes:

- The Canvas email field credential varies according to institution. Some institutions may require a username or account number.
- If your Canvas mobile login page does not show the Forgot Password? link, contact your institution if you need to reset your password.
- If your institution requires you to log in to Canvas using their authentication system, you will be redirected to your institution's login page.
View Dashboard

View the course list for your student.

Learn how to use the Canvas Parent app.
How do I create an account in the Canvas Parent app on my Android device?

In the Canvas Parent app, you can create a Canvas observer account to view student course information. If you already have an account, you can log in to the Parent app.

To link yourself to a student, you will need to enter a student-specific pairing code that will link you to the student. Pairing codes are valid for seven days. Students can generate pairing codes from their User Settings. Depending on institution permissions, admins and instructors may also be able to generate pairing codes. For more information on pairing codes, view the Pairing Codes - Frequently Asked Questions PDF.

Open App

Open your device and tap the Canvas Parent icon.
Find Your School

To find your institution, tap the **Find my school** button.
Find Institution

Enter the name of your institution or school district. When the full name appears in the search list, tap the name.

**Note:** If you are an admin and your school does not appear in the search list, please contact your CSM about mobile smart search.
Enter Canvas URL

You can also log in using your Canvas URL. Enter your institution's Canvas URL in the search field [1]. Then tap the Next link [2].

If you don't know your Canvas URL, tap the Tap here for help link [3].
Create Account

To create an account, tap the Create Account link.

Note: If the Create Account link account does not display, your student's institution has disabled creating accounts for observers.
Create Account Credentials

Enter your name in the **Your Name** field [1] and email address in the **Your Email** field [2].

Then create a new password by entering it in the **Password** field [3]. Confirm your new password in the **Re-enter Password** field [4].

**Enter Pairing Code**

```
2ab32e
```

You agree to the terms of use and acknowledge the privacy policy.
Enter the six-digit alphanumeric pairing code for the student you want to link to in the **Student Pairing Code** field.

**Notes:**

- Students can [generate pairing codes](#) from their User Settings. Depending on institution permissions, admins and instructors may also be able to generate pairing codes.
- After your account is created, you can [link additional students](#) to your account in the Parent app.

### Complete Registration

![Registration Steps](#)

To complete your registration, agree to the Terms of Use and Privacy Policy [1]. Then tap the **Start Participating** button [2].
View Parent App

View your linked student in the Canvas Parent app.
How do I use the Canvas Parent app on my Android device?

The Canvas Parent app lets you view a student's course events, upcoming assignments, and grades. You can also add and view multiple students in your account.

Notes:

- The Canvas Parent app uses your device's settings to set the time zone used within the app.
- When creating an account, you can link one observed student in the Parent app. Learn how to link additional students in the Parent app.
- You cannot remove observed students in the Parent app.

View Parent App

In the Canvas Parent app, you can view the User Menu [1], select a student [2], and view the student's courses [3], the student's weekly calendar [4], and alerts about the student's course participation [5].
Open User Menu

To open the User Menu, tap the Menu icon.
View User Menu

From the user menu, you can:

- Manage children and alerts [1]
- Get help with the app [2]
- Change users [3]
- Log out of the app [4]
View Student

Your added student’s name and profile picture display in the Parent app. If you have multiple students associated with your account, you can view another student by tapping the Student drop-down menu [1], then tapping the name of the student [2].

**Note:** Student profile pictures only display if the student’s institution allows students to upload profile pictures.
View Courses

The Parent app defaults to the Courses page and displays the list of courses for the student you are viewing. Learn how to view courses.
View Week

The Week page displays a calendar of assignments and events for a given week. Learn how to view the calendar.
The Alerts page displays grade and assignment alerts. Learn how to view alerts.

**Note:** The Parent app displays assignment details and grades. Student assignment submissions can only be viewed in a Canvas browser.
How do I link additional students to my account in the Canvas Parent app on my Android device?

You can link your Canvas account to additional student accounts from the Canvas Parent app. To link your account, you will need a student pairing code provided by your student, their instructor, or an admin from your student’s institution.

Learn more about pairing codes.

Open User Menu

Tap the Menu icon.
Manage Students

Tap the Manage Children link.
Add Student

To link a student to your account, tap the **Add Student** link.

Enter Pairing Code

Type the student pairing code into the **Pairing Code** field [1]. Then click the **OK** button [2].
View Managed Students

View a list of your managed students on the Manage Children page [1]. To manage a student, tap a student's name [2].
How do I view courses for a student in the Canvas Parent app on my Android device?

The Courses page displays the current courses for the student(s) you are observing.

View Courses

By default, the Parent app displays the courses list for the student you are viewing.
Open Course

To view course information, tap the name of a course.

View Syllabus

To view the course syllabus, tap the **Syllabus** icon.

**Note:** The Syllabus icon will only be visible if the course has a populated Syllabus page in Canvas.
View Events and Assignments

By default, assignments and events are shown by week. To view other course assignments or events by week, tap the back or next arrows.

View Individual Event or Assignment

To view the details of an individual assignment or event, tap the name of the assignment or event.
How do I view the calendar of assignments and events for a student in the Canvas Parent app on my Android device?

The Week page displays a calendar of assignments and events for the student(s) you are observing.

Open Week

Tap the Week icon.
View Week

The Week page shows all assignments and events for all the student’s courses. By default, assignments and events are shown by week. To view other assignments and events for all courses by week, tap the back or next arrows.

View Individual Event or Assignment

To view the details of an individual assignment or event, tap the name of the assignment or event.
How do I create a reminder for an assignment or event in the Canvas Parent app on my Android device?

You can set reminders through the Courses page or the Week page. You can choose the date and time that you would like to receive the reminder. Reminders are sent as push notifications to your device.

View Courses

To set a reminder via Courses, tap the name of a course.
View Week

To set a reminder via the calendar, tap the Week icon.
Open Assignment or Event

Tap the name of an event or assignment.

Set Reminder

Tap the Set Reminder button.
Set Date

Set the date that you would like to receive the reminder [1]. Tap the **OK** link [2].
Set Time

Set the time that you would like to receive the reminder [1]. Tap the OK link [2].
Close Assignment or Event

To close the assignment or event, tap the Close icon.
How do I view alerts in the Canvas Parent app on my Android device?

The Alerts page displays assignment and grade alerts for the student(s) you are observing. Learn how to set alerts about a student’s coursework.

Open Alerts

Tap the Alerts icon.
View Alerts

View alerts for the student you are observing. To mark an alert as read, tap the alert [1].

To remove an alert, tap the Remove icon [2].
How do I set alerts for a student in the Canvas Parent app on my Android device?

The User Menu allows you to manage alerts for students linked to your observer account. You can view your alerts on the Alerts page.

Open User Menu

Tap the Menu icon.
Manage Students

To manage students, tap the Manage Children link.
Open Student

Tap the name of a student.
Set Alerts

To enable a toggle alert, tap the toggle button [1].

You can also be notified of alerts when an assignment is above or below a certain percentage. To enter the percentage, tap the link next to the assignment criteria [2].
Set Percentage

Enter a percentage [1] and tap the **Save** link [2].

If necessary, you can disable the alert at a later time by re-opening the alert and tapping the **Never** link [3].
How do I get help with the Canvas Parent app on my Android device?

From the Help Menu, you can reference the Canvas Guides, report a problem, request a new feature, write a review, or view legal information.

Open User Menu

Tap the Menu icon.
Open Help

Tap the Help link.
Search the Canvas Guides

To search the Canvas Guides, tap the **Search the Canvas Guides** link. The app will open your mobile browser and display the Canvas Guides search page.
Report a Problem

If you encounter a problem in the Parent app, tap the Report a Problem link.
Create Subject

In the **Subject** field, you can create a subject line.

The Parent app automatically creates a message that includes your Canvas URL and the version of the Parent app you are using.
Write Message

In the Description field, compose your message.
Choose Impact Level

Tap the How is this affecting you? menu.

I need some help but it’s not urgent.

Something’s broken but I can work around it to get what I need done.

I can’t get things done until I hear back from you.

EXTREME CRITICAL EMERGENCY!!
Then tap the text phrase that best fits how the problem is affecting you.

**Send Message**

![Report A Problem form](image)

Tap the **Send** button.
Request a Feature

If you have a feature you’d like to see in the Parent app, tap the Request a Feature link. The app will open a list of email apps you can choose from to send a message. The email app you choose will auto-populate with contact and Parent app information.
Share Your Love for the App

To leave a review of the Canvas Parent app, tap the **Share Your Love for the App** link. The app will open the Play Store where you can leave feedback.
Open Legal Documents

To view the privacy policy, terms of use, or open source information, tap the **Legal** link.
How do I log out of the Canvas Parent app on my Android device?

You can easily log out of Canvas Parent when you are finished using the app.

Open User Menu

Tap the Menu icon.
Log Out

Tap the Log Out link.
Admins
How do I act as a user in the Parent app on my Android device as an admin?

If you are an admin, you can act as an observer in the Parent app and take any action in the app as if you were the observer. Only account-level users with the Act as users account permission can act as other users. This permission does not apply to sub-account admins.

In order to act as a user, you must log in to the app using your admin credentials.

Open User Menu

Click the Menu icon.
Act as User

Tap the Act as User link.

Note: If the Act as User link is not available in your User Menu, you do not have the permission to perform this action.
View the domain in the **Domain** field [1]. It will already be populated for you.

In the **User ID** field [2], enter the Canvas ID number for the user. Then tap the **Act as User** button [3].

**Note:** The user’s Canvas ID can be found as part of the user’s URL in the web version of Canvas. Make sure you have the user’s ID associated with the correct Canvas URL.
View App as User

View the Parent app as the user. A magenta border will display on every page while you are acting as the user.

**Note:** The app may restart in order to view the app as the selected observer.

Stop Acting as User

To stop acting as user, tap the **Close** icon.
Stop acting as...
You will stop acting as Caroline Jones and return to your account.

CANCEL  OK

To confirm and return to your account, tap the OK button.