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How do I download the Canvas Parent app on my Android device?

Download the Canvas Parent app on your Android device to engage in your child's education.

The images in this lesson are shown for a phone display, but unless otherwise noted, tablet displays mirror the same steps.

Open App Store

Open your Android device and tap the Play Store icon.
Open Search

In the app menu, tap the Search field.

Search for App

In the search field, type Canvas Parent. Tap the full name when it appears.
Open App

Tap the name of the app.

Install App

Canvas Parent provides visibility into your child’s education at a glance.

READ MORE
Tap the Install button.

Download App

The app will download and install.

Open App

When the app has downloaded and installed onto your device, you can access the app immediately by tapping the Open button.
View App on Android Home Screen

You can also open the app on your Android home screen by tapping the Canvas Parent icon.
How do I create an account in the Canvas Parent app on my Android device?

Once you download the Parent App from the App store, you can create an account in the Canvas Parent app. As part of creating an account, you can associate a student with your account. You must know the student’s Canvas URL, user login, and password.

If you already have an observer account from your student’s institution, you do not need to create a separate account and can use your Canvas credentials to log in.

Notes:

- The student’s institution must enable access to the Canvas Parent app. If you create an account but cannot add a student, the student’s institution has restricted you from viewing student information through the Canvas Parent app.
- When adding a student as part of your new account, the student must be enrolled in the course and must accept the course invitation before you can sign up to observe the student. If you receive an invalid username or password message during the signup process and the student’s credentials are correct, check with the student to verify that he or she has received and accepted the course invitation.
Tap the Canvas Parent icon on your device.

Create Account

Tap the Create Account link [1].

Note: If you already have a parent or observer account in Canvas, you can log in to the Canvas Parent app using your Canvas credentials [2].
Create Account Details

Enter your first name [1], last name [2], and email address [3]. Enter a password [4] and reconfirm the password [5]. Tap the Create button [6].
Add Student

Add a student to your account. Enter the name of your student's institution [1]. Tap the Next button [2].

**Note:** If you cannot add a student to your account, the student’s institution has restricted you from viewing student information through the Canvas Parent app.
Enter Student Login

Enter your student's email [1] and password [2]. Tap the Log In button [3].
View Dashboard

N O R A  S A N D E R S O N

C O U R S E S

Bio 101 Fall 2014
BIC-101-2014
87.5% B+

Bio 101 Summer 2015
BIC-101
0%

Bio 101 Winter 2015
BIC-101-2015
0%

View the course list for your student.
How do I log in to the Canvas Parent app on my Android device?

In the Canvas Parent app, you can log in with a Parent app account or with Canvas observer credentials to view student course information.

Open App

Open your device and tap the Canvas Parent icon.
Enter Parent App Login

Enter your email [1] and password [2]. Tap the Log In button [3].

If you don't know your password, tap the Forgot Password link [4].
Log In with Canvas

If you already have a Canvas login as an observer, you can use your observer credentials to log in to Canvas Parent. Tap the Log in with Canvas button.
Enter Institution

Enter the name of your institution. You can also enter the name of a school district. When the full name appears in the search list, tap the name.
Enter Login Credentials

Enter your email [1] and password [2]. Tap the Log In button [3].
View Dashboard

View the course list for your student.
How do I use the Canvas Parent app on my Android device?

The Canvas Parent app lets you view a student's course events, upcoming assignments, and grades. You can also add and view multiple students in your account.

Note: The Canvas Parent app uses your device's settings to set the time zone used within the app.

View Dashboard

In the Canvas Parent app, you can view app settings [1], select a student [2], and view the student's courses [3], the student's weekly calendar [4], and alerts about the student's course participation [5].
View Settings

From the Settings icon, you can view the students you are following, add alerts, add students, access help, and logout. Learn how to [manage settings](#).
View Student

Your added student's name and profile picture display on the Dashboard. If you have multiple students associated with your account, you can view another student by tapping the student's picture or swiping the app.

**Note:** Student profile pictures only display if the student's institution allows students to upload profile pictures.
View Courses

The Dashboard defaults to the Courses page and displays the list of courses for the student you are viewing. Learn how to [view courses](#).
The Week page displays a calendar of assignments and events for a given week. Learn how to view the calendar.
View Alerts

The Alerts page displays grade and assignment alerts. Learn how to view alerts.
How do I view courses for a student in the Canvas Parent app on my Android device?

The Courses page displays the current courses for the student(s) you are observing.

View Courses

American History - US History
0%

Bio 101 Fall 2014
BIO-101-2014
100% A

Bio 101 Summer 2015
BIO-101
0% F

Bio 101 Winter 2015
BIO-101-2015
69% F

By default, the Dashboard displays the courses list for the student you are viewing.
Open Course

To view course information, tap the name of a course.
View Syllabus

To view the course syllabus, tap the Syllabus icon.

Note: The Syllabus icon will only be visible if the course has a populated Syllabus page in Canvas.
View Events and Assignments

By default, assignments and events are shown by week. To view other course assignments or events by week, tap the back or next arrows.
View Individual Event or Assignment

To view the details of an individual assignment or event, tap the name of the assignment or event.
How do I view the calendar of assignments and events for a student in the Canvas Parent app on my Android device?

The Week page displays a calendar of assignments and events for the student(s) you are observing.

Open Week

In the Dashboard, tap the Week icon.
The Week page shows all assignments and events for all the student's courses. By default, assignments and events are shown by week. To view other assignments and events for all courses by week, tap the back or next arrows.
View Individual Event or Assignment

To view the details of an individual assignment or event, tap the name of the assignment or event.
How do I create a reminder for an assignment or event in the Canvas Parent app on my Android device?

You can set reminders through the Courses page or the Week page. You can choose the date and time that you would like to receive the reminder. Reminders are sent as push notifications to your device.

View Courses

To set a reminder via Courses, tap the name of a course.
View Week

To set a reminder via the calendar, tap the **Week** icon.
Open Assignment or Event

Tap the name of an event or assignment.
Set Reminder

Assignment 1
History 101
SUBMITTED
Grade: Not yet graded

Set Reminder

Due: Aug 13, 2016 1:59 AM

HIST 101

Tap the Set Reminder button.
Set Date

Set the date that you would like to receive the reminder [1]. Tap the Okay link [2].
Set Time

Set the time that you would like to receive the reminder [1]. Tap the Okay link [2].
Close Assignment or Event

Assignment 1
History 101
SUBMITTED
Grade: Not yet graded

Set Reminder
Sep 1 12:00 AM

Due: Aug 13, 2015 1:59 AM

HIST 101

To close the assignment or event, tap the close icon.
How do I view alerts in the Canvas Parent app on my Android device?

The Alerts page displays assignment and grade alerts for the student(s) you are observing. Learn how to set alerts about a student's coursework.

Open Alerts

In the Dashboard, tap the Alerts icon.

History 101
HIST-101
0%

Intro to Biology
Biology
0%

Intro to Communications
Comm 1010
0%

Intro to Interpersonal Communications
Comm 1020
0%
View Alerts

View alerts for the student you are observing. To mark an alert as read, tap the alert [1]. A grayed out icon indicates the alert has been read. To remove an alert, tap the remove icon [2].
How do I view settings in the Canvas Parent App on my Android device?

The Settings page allows you to view students, add student alerts, add students, access help, and log out.

Open Settings

In the Dashboard, tap the Settings icon.
View Settings

In the Settings page, you can view the students you have added to your account [1].

In the overflow menu [2], you can add students, view your email address and help options, and log out of the Canvas Parent app.
Open Student

To manage a student, tap a student's name.
View Student

In the student settings page, you can set alerts for the student’s coursework [1]. You can also view the overflow menu [2] and remove a student.
Close Settings

To return to the Settings page, tap the close icon.
How do I add a student in the Canvas Parent app on my Android device?

After your initial login to the Canvas Parent app, you can add a student in the app at any time from the Settings page. You must know the student’s Canvas URL, user login, and password.

Note: The student’s institution must enable access to the Canvas Parent app. If you cannot add a student to your account, the student’s institution has restricted you from viewing student information through the Canvas Parent app.

Open Settings

In the Dashboard, tap the Settings icon.
Open Overflow

Tap the Overflow icon.
Add Student

Tap the Add Student link.
Find Institution

Enter your student's institution [1]. Tap the Next button [2].
Enter Student Login

Enter your student's email [1] and password [2]. Then tap the Log In button [3].
View Dashboard

View the course list for your student. [Learn how to use the Canvas Parent app](#).
How do I set alerts for a student in the Canvas Parent app on my Android device?

You can set student alerts based on specific criteria. Alerts are sent to the Alerts page.

Note: Once the Course Announcements alert has been enabled, any announcements created thereafter will display in the Alerts tab.

Open Settings

In the Dashboard, tap the Settings icon.
Open Student

Tap the name of a student.
Set Alerts

To enable a toggle alert [1], tap the toggle so it shifts to the right.

You can also be notified of alerts when an assignment is above or below a certain percentage. To enter the percentage, tap the link next to the assignment criteria [2].
Set Percentage

![Course grade below](image)

Enter a percentage [1] and tap the **Save** link [2].

If necessary, you can disable the alert at a later time by re-opening the alert and tapping the **Never** link [3].
How do I get help with the Canvas Parent app on my Android device?

You can reference the Canvas guides and get mobile help directly on your mobile device.

Open Settings

In the app, tap the Settings icon.
Open Overflow Menu

Tap the Overflow icon.
Open Help

![Help menu](image)

Tap the Help link.
Search the Canvas Guides

To search the Canvas Guides, tap the Search the Canvas Guides link. The app will open your mobile browser and display the Canvas guides search page.
Report a Problem

If you encounter a problem in the Canvas app, tap the **Report a Problem** link.
Create Subject

Report A Problem

Subject

Description

Write Something...

How is this affecting you?

Just a casual question, comment, idea, suggestion...

CANCEL SEND

In the Subject field, you can create a subject line.

The Canvas app automatically creates a message that includes your Canvas URL and the version of the Canvas app you are using.
Write Message

Report A Problem

Subject
Fix all the things

Description
Write something...

How is this affecting you?
Just a casual question, comment, idea, suggestion...

CANCEL SEND

Compose your message in the Description field.
Choose Impact Level

Report A Problem

Subject
Fix all the things

Description
Write Something...

How is this affecting you?
Just a casual question, comment, idea, suggestion...

CANCEL    SEND

Tap the How is this affecting you? menu.
Just a casual question, comment, idea, suggestion...

I need some help but it's not urgent.

Something's broken but I can work around it to get what I need done.

I can't get things done until I hear back from you.

EXTREME CRITICAL EMERGENCY!!

Tap the text phrase that best fits how the problem is affecting you.
Send Message

Report A Problem

Subject
Fix all the things

Description
Write Something...

How is this affecting you?
Something's broken but I can work around it to get what I need done.

CANCEL  SEND

Tap the Send button.
Request a Feature

If you have a feature you'd like to see in the Canvas app, tap the Request a Feature link. The app will open a list of email apps you can choose from to send a message. The email app you choose will auto-populate with contact and Parent app information.
Share Your Love for the App

To leave a review of the Canvas Parent app, tap the **Share Your Love for the App** link. The app will open the Play Store where you can leave feedback.
Open Source Components

To view a list of open source components, tap the Open Source link. The app will open a list of open source components used by the Canvas Parent app. This list is for informational purposes only.
How do I remove a student in the Canvas Parent app on my Android device?

If you no longer want to view data for a student, you can remove the student from your account in the Canvas Parent app.

Open Settings

In the Dashboard, tap the Settings icon.
Open Student

Tap the name of the student you would like to remove.
## Open Overflow

Tap the Overflow icon.

<table>
<thead>
<tr>
<th>ALERT ME WHEN</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Course grade below</td>
<td>Never</td>
</tr>
<tr>
<td>Course grade above</td>
<td>Never</td>
</tr>
<tr>
<td>Assignment missing</td>
<td></td>
</tr>
<tr>
<td>Assignment grade below</td>
<td>Never</td>
</tr>
<tr>
<td>Assignment grade above</td>
<td>Never</td>
</tr>
<tr>
<td>Course Announcements</td>
<td></td>
</tr>
</tbody>
</table>
Remove Student

Tap the **Remove Student** link.
How do I log out of the Canvas Parent app on my Android device?

You can easily log out of Canvas Parent when you are finished using the app.

Open Settings

In the Dashboard, tap the Settings icon.
Open Overflow

Tap the Overflow icon.
Log Out

Tap the Log Out link.