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Samsung Care

How can we help you?

GET TO KNOW YOUR PRODUCT

- To access user manuals, tips and more visit **samsung.com/us/support**

ASK THE COMMUNITY

- To ask questions and get solutions from other Samsung customers visit **us.community.samsung.com**

CONTACT US FOR SUPPORT

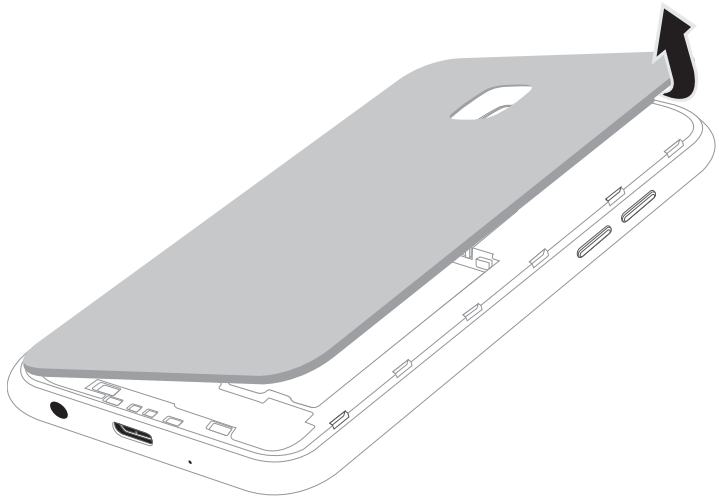
- For hardware or software support call us at 800.SAMSUNG or visit **samsung.com/us/support/contact**
- To find a service location near you visit **support-us.samsung.com/cyber/locator/asc_locator.jsp**

About your phone

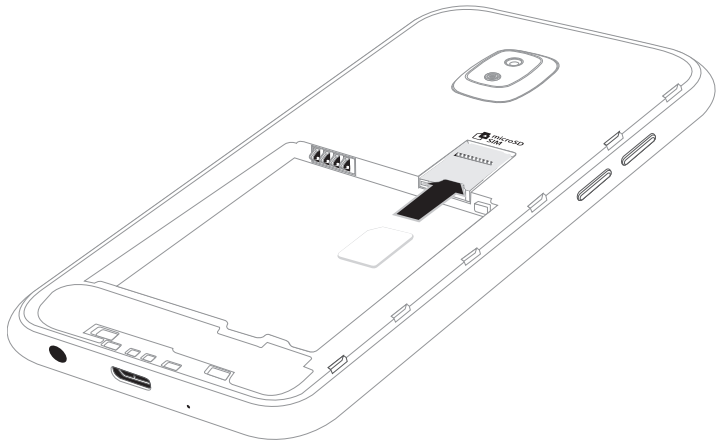


Set up your device

Remove the back cover and battery.

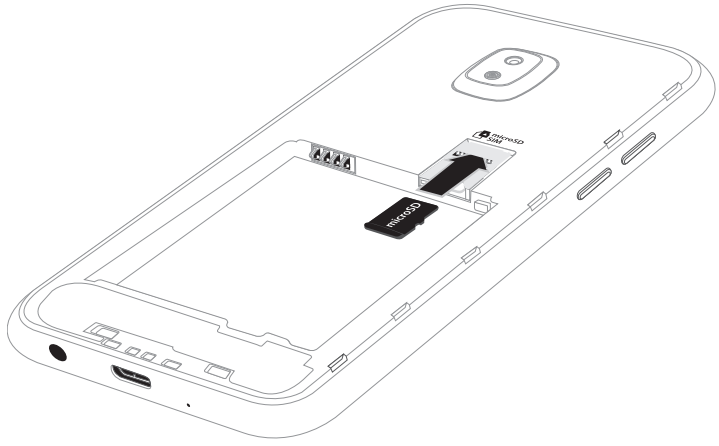


Slide the SIM card into the SIM card slot.



Slide the microSD card into the microSD card slot.

microSD card sold separately.

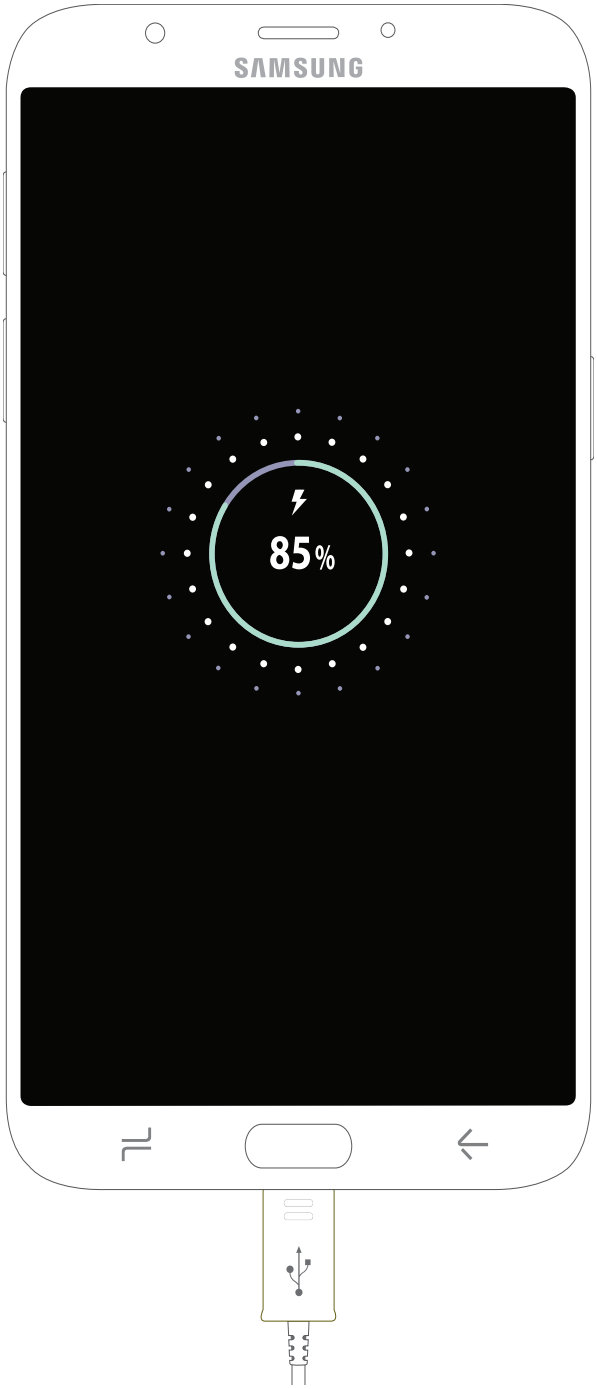


Install the battery and replace the back cover.



Charge the device

Before turning on your phone, charge it fully.

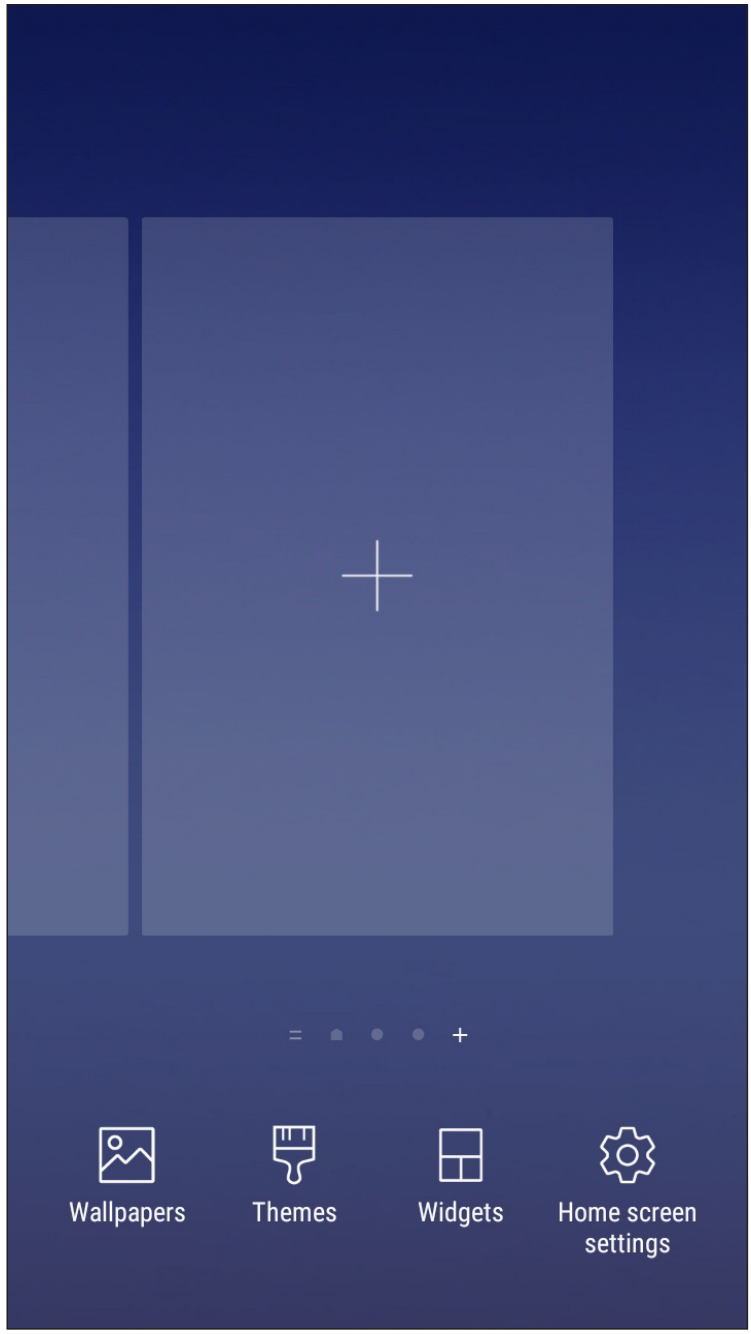


Note: Use only charging devices and batteries approved by Samsung. Samsung accessories are designed for your device to maximize battery life. Using other accessories may invalidate your warranty and may cause damage.

Customize your phone

Pinch a home screen to change the look and feel of your device.

- **Wallpapers**: Change the look of the Home and Lock screens.
- **Themes**: Change the look for system screens and icons.
- **Widgets**: Drag a widget to an empty space on the Home screen for quick access to applications.
- **Home screen settings**: Customize the look of the Home screen.



Additional customization options

From a home screen, swipe up, and tap **Settings** to customize, connect or turn on options to personlize your phone:

CONNECTIONS
Connect to a Wi-Fi network, Bluetooth device and other connection options.

SOUNDS AND VIBRATION
Set device volume and notification sounds.

DISPLAY
Customize the home screen and display brightness.

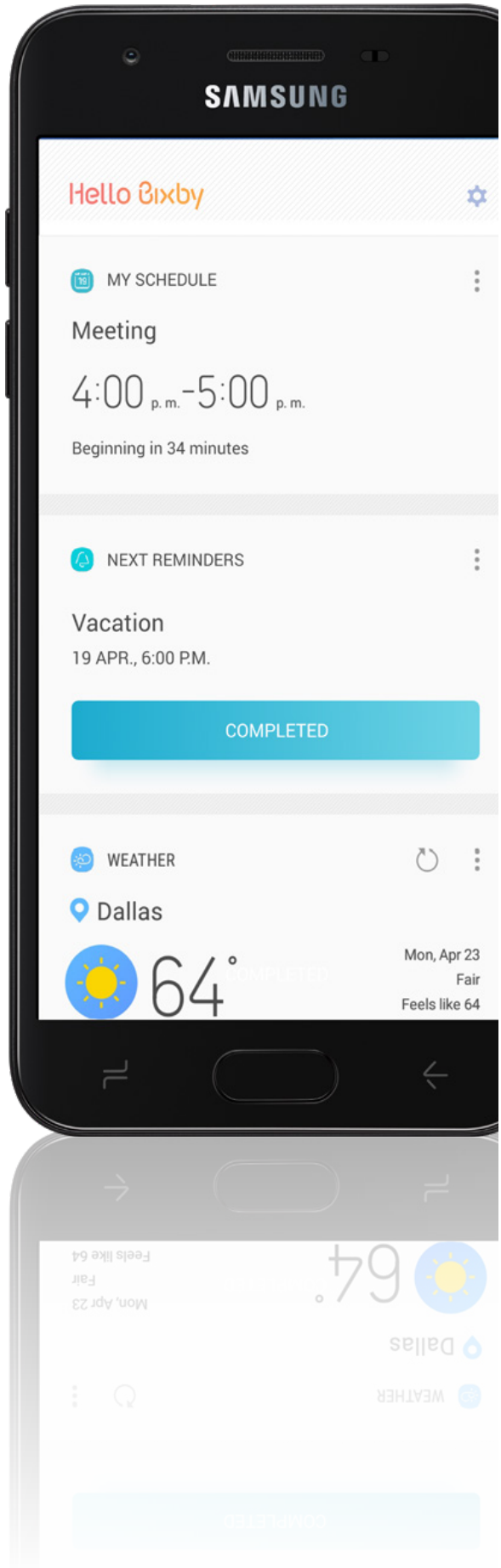
LOCK SCREEN
Select a screen lock type and set security options.

Bixby

Bixby allows you to quickly set reminders, search and access content on your phone and on the Internet.

To launch Bixby, from the home screen, swipe right.

Note: For more information about Bixby, visit **samsung.com/us/support/owners/app/Bixby**.



Search

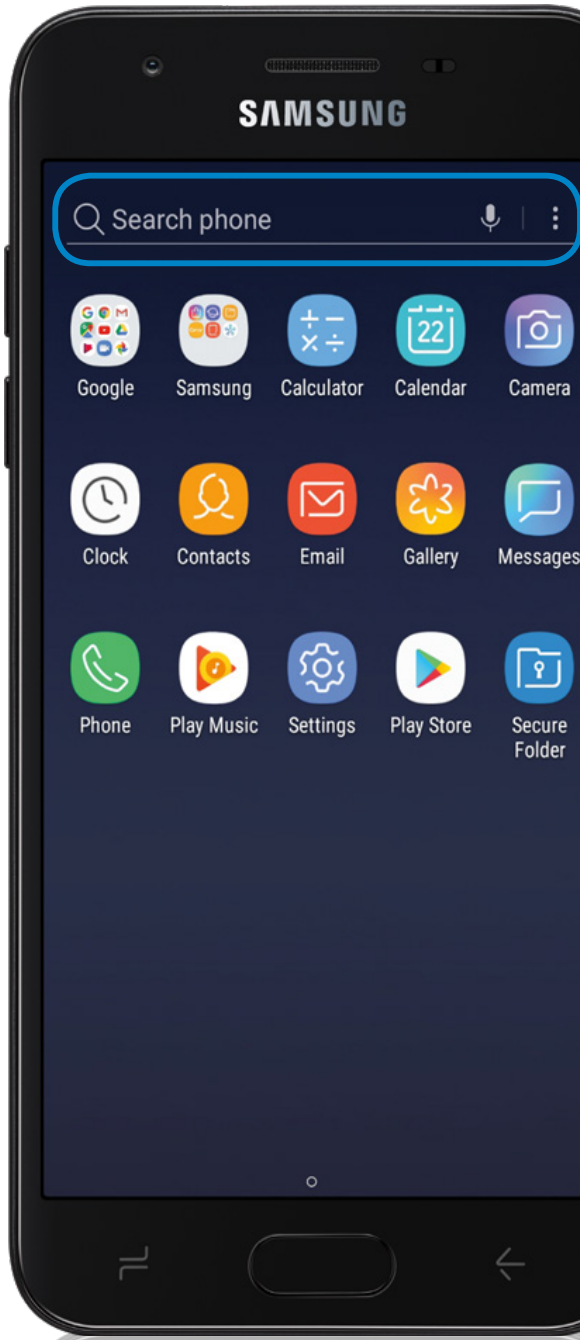
From the home screen swipe up, and search for apps, settings, contacts and more.

Create an apps shortcut

Touch and hold an app icon and tap **Add shortcut to home**.

Create an apps folder

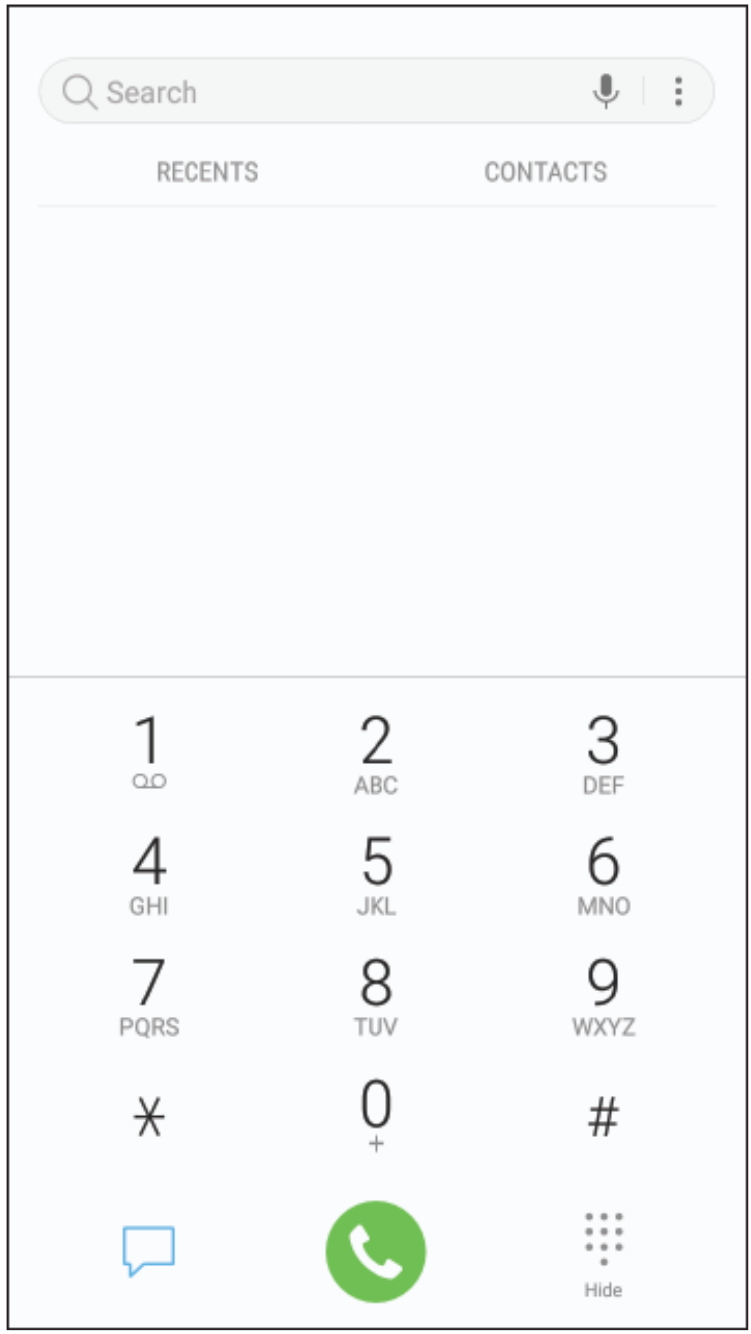
Touch and hold an app icon, and then drag and drop it on top of another app icon.



Calls

To make a call, tap **Phone**.

- Touch and hold 1 to access voicemail.
- Tap to make a phone call.
- To answer a call, touch and slide .
- To reject and route a call to your voicemail, touch and slide .
- To end a call, touch and slide .



Contacts

Create a contact

1. From the Home screen, swipe up and tap **Contacts**.
2. Tap + to add a new contacts.
3. Enter the desired information and tap **SAVE** to store the new entry.

Edit a contact

1. From the Home screen, swipe up and tap **Contacts**.
2. Tap a contact name from the list and tap **Details** › **EDIT**.
3. Edit the desired information and tap **SAVE**.

Delete a contact

1. From the Home screen, swipe up and tap **Contacts**.
2. Touch and hold a contact name from the list and tap **DELETE**.

Messages

Create and send a message

1. From the Home screen, tap **Messages** > **New message**.
2. Enter a phone number or contact name in the **Recipient** field.

   Note: If entering a phone number, press + to add the phone number as a recipient.

3. Tap **START** to compose a message.
4. Tap **Enter message** and enter your text.
   - Tap + to add an attachment.
   - Touch and hold to create an audio message.
   - Tap to add a sticker or a GIF.
5. Tap to send the message.

Camera

Capture a photo or record a video

- From the Home screen, tap **Camera**.
  - Tap to take a photo.
  - Drag left or right to zoom in or out.
  - Tap or swipe up to take selfies.
  - Swipe right or left to select a shooting mode.
  - Tap to record a video
  - Tap to capture a picture while recording a video.
  - Tap to pause a recording.
  - Tap to finish recording a video.

Connections

Connect to Bluetooth

1. From the Home screen, swipe up and tap **Settings** › **Connections** › **Bluetooth**.
2. Tap **ON/OFF** to turn on Bluetooth®.
3. Tap a device from the list to initiate pairing.
4. Enter the passkey/PIN code, if required, and tap **OK**. When connected displays in the status bar.

Connect to Wi-Fi

1. From the Home screen, swipe up and tap **Settings** › **Connections** › **Wi-Fi.**
2. Tap **ON/OFF** to turn on Wi-Fi®.
3. Tap a network and enter the password if prompted. When connected displays in the status bar.

Learn more

Need help?

The Help feature gives access to the user manual and information on how to use your device.

To open, from the Home screen, swipe up and tap **Settings** > **Help** .



Download apps



Backup and restore



Health & Fitness



Personalized device support



Accessibility settings