

the right direction

EXTRA CARE
PROTECTION



Platinum | Gold new vehicle program

Ask about Platinum



toyota.ca

Choose ECP For Peace of Mind Motoring

Emergency Road Services & Towing



Tire Road Hazard Protection

Road Hazard Protection keeps you rolling for up to 36 months/50,000 kms coverage on original tires:

- Tire repair or replacement
- 100% reimbursement, no prorated adjustments
- Installation and balancing
- Winter tires purchased and installed by a Toyota dealer included



Trip Interruption

When you are over 300 kms from home, if a covered component fails call the toll-free number **1-888-TOYOTA-8**. ECP assists with up to \$100 a day for 3 days and a maximum of \$300 per occurrence.

- Hotel
- Meals
- Alternate transportation



Travel Planning Assistance

Just call our toll-free number **1-888-TOYOTA-8** and receive your personalized travel planner which includes:

- Highlighted road, city and vacation area maps
- Tour and accommodation directories
- Alternate routes and trip log
- List of Toyota Dealers en route
- A package listing historical sites, attractions and entertainment along the way



Mechanical Breakdown Towing

To your preferred Toyota Dealership within 50 kms or to the nearest Toyota Dealership within 300 kms. Simply dial our toll-free number for assistance **1-888-TOYOTA-8**.

- Help is available 24 hours a day, 365 days a year
- Up to \$250 towing per occurrence



Accident Towing

To your preferred Toyota Dealership within 50 kms or to the nearest Toyota Dealership within 300 kms. A second tow will be covered in areas with accident reporting centres.

- Up to \$250 towing per occurrence



Battery Boost*

In the event that your Toyota fails to start after the boost, it will be towed according to your mechanical breakdown towing benefit stated above.



Lockout Service*

If you have locked your keys in your vehicle, Toyota extra care roadside assistance will dispatch a service facility to attempt to gain entry into your vehicle.



Fuel Delivery*

In the event that you run out of fuel, Toyota extra care roadside assistance will deliver gasoline to your stranded vehicle. Cost of gasoline included up to 5 litres.



Tire Change*

If you have a flat tire, your useable spare tire will be installed.



Winching*

If your vehicle becomes immobilized in a ditch, mud or snow, Toyota extra care roadside assistance will arrange to have your vehicle winched on to the nearest roadway.

*Up to \$100 each time, for any of these services



Extra Care Mechanical Protection and Service Agreement

With **Extra Care Protection**, your new Toyota has inflation protected coverage from unexpected mechanical failure, road emergencies and much more. It is the affordable and cost effective way to guarantee your peace of mind and to protect your investment whether you buy or lease. ECP will enhance the quality experience of owning your new Toyota while helping to provide enhanced resale value in the future.

But my Toyota already has a factory warranty!

Yes, and it's one of the best! However, ECP offers much more. It can provide you and your Toyota with coverage such as the Oil and Filter Program[†], Towing, Emergency Road Service, Rental Assistance, Trip Interruption Assistance, Tire Road Hazard Protection and Travel Planning Assistance. It can take over with mechanical protection when your Toyota factory warranty ends providing parts and labour coverage for up to seven years or 200,000 kilometres.

ECP is transferable!

Extra Care Protection enhances the resale value of your Toyota. Simply complete, sign and return the transfer form to ECP. There is no extra charge for the transfer! ECP gives you better value – even when you sell your Toyota.



Mechanical Protection

Your Toyota consists of thousands of moving parts, so it's nice to know ECP is always there to keep you covered. Your Extra Care Protection plan provides:

- Coverage of 17 comprehensive mechanical groups
- Your choice of terms, with a wide range of kilometre limits to suit your needs and your driving habits
- Service from any of 1,500 Toyota dealers across North America
- Peace of mind motoring



Benefits Program[†]

To keep your vehicle running smoothly, take advantage of the included Benefits Program.

Gold Plan

- For vehicles with 6 months/8,000 km oil change intervals - includes four (4) Oil & Filter Services and one (1) Tire Rotation.
- For vehicles with 12 months/16,000 km oil change intervals – 2 Years Maintenance Service Program*

Platinum Plan

- For vehicles with 6 months/8,000 km oil change intervals - includes eight (8) Oil & Filter Services and one (1) Tire Rotation.
- For vehicles with 12 months/16,000 km oil change intervals – 3 Years Maintenance Service Program*

* The maintenance services do not include any items that require periodic replacement, such as engine air filters, cabin air filters, wiper blades, belts, hoses, or brake pads. The 36 MTH/48K maintenance service does include Brake fluid replacement which is required as indicated in the Toyota/Scion Owner's Manual Supplement.

† Plan must be purchased within 31 days of vehicle registration date.



Vehicle Rental Assistance

ECP helps get you home even if your vehicle has to stay in the shop overnight due to the failure of a covered component.

- Up to \$40 a day for a max. of 5 days rental
- Additional 5 days if parts are on back-order
- Up to \$400 rental assistance per occurrence

ECP Means More For you and Your Toyota

Gold Plan

1 – Cooling System

Water pump and pulley, coolant reserve tank, temperature sensor, fluid coupling, cooling fan assembly, engine oil cooler and lines and radiator.

2 – Fuel System

Fuel tank, throttle body, injectors, fuel level sending unit, fuel lines, valves, regulators and fuel pump.

3 – Front & Rear Suspension

Suspension arms, stabilizer bars and links, rear carriers, ball joints, bushings, struts, drive wheel bearings and shocks.

4 – Steering

Steering gear housing and all internal lubricated mechanical components, control valves, steering column, steering column shafts and couplings, power steering pump and pulley, pressure hoses, rack ends, bearings, cooling lines, power steering fluid reservoir tank, steering knuckles and electric power steering.

5 – Air Conditioning & Heating

Compressor and magnetic clutch, condenser, evaporator, expansion valve, control units, amplifier, servo motor, cooling fan motor, pressure switch, blower motors and heater core.

6 – Brakes

Master cylinder, master cylinder reservoir, brake booster, calipers, parking brake lever and linkage, proportioning valve, backing plates, wheel cylinders, brake lines and fittings and ABS actuator.

7 – Electrical System

Alternator and pulley, starter assembly, power window motors, exterior mirror motors, electric door lock actuator, power seat motors and gears, sunroof motor, wiper motor, direct ignition coils, electronic ignition igniters, cruise control actuator, transmission shift solenoid, washer pump, headlight washer pump, horns, auxiliary power socket, wiring harness and all manually and mechanically operated factory installed switches.

8 – High Tech

All sensors and computers – including but not limited to: transmission control ECU, cooling system, keyless entry, theft deterrent, sunroof, air conditioning, transmission shift, steering control, ABS / VSC, shift lock, mass air flow sensor, idle air control valve, EGR valve, vacuum switching valve, body and door control modules, electronic heater / ac control and wiper control module.

9 – Body Interior

Manual and automatic transmission, shift lever assembly and shift lever sub assembly, window regulators, parking brake handle, inside door handles, manual window regulator handles, glove box lock mechanism and child safety door lock mechanism.

10 – Body Hardware

Door hinges - front / rear / hatch, outside door handles - front / rear / hatch, hood and hatch supports, fuel door release cable, hood release cable and trunk release cable.



11 – Seals & Gaskets/Fluids & Filters

All seals and gaskets used to contain fluids / lubricants within covered components.

Every ECP repair includes the replacement of coolant, refrigerant, transmission fluid and filter, engine oil and filter, hydraulic fluids and lubricants when required as the result of the failure of a covered component.

12 – Engine

Ring gear, exhaust manifold, timing chain tensioner, crankshaft pulley / harmonic balancer, flexplate, air cleaner assembly (air filter not included), engine oil filter bracket / union balance shaft and balancer housing.

13 – Manual Transmission / Transaxle

Extension housing, clutch master cylinder and clutch release cylinder.

14 – Automatic Transmission / Transaxle

Extension housing, oil pan, shift solenoids, oil cooler and lines and oil pump.

15 – Front / Rear Wheel Drive

CV joints, U joints, bearings, bushings, propeller shafts, axle shafts, yokes, couplings.

16 – Four Wheel Drive

Front / centre / rear differential assemblies and all internal lubricated mechanical components, front hub and spindle assembly (including locking device).

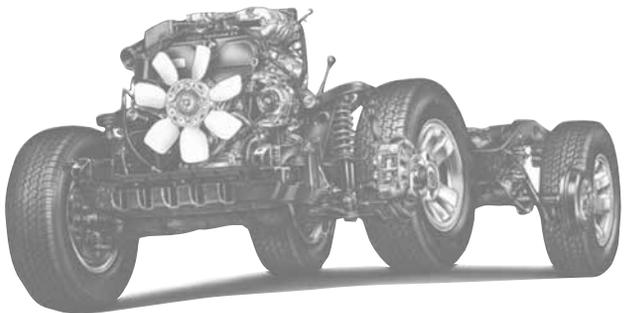
17 – Hybrid Components

(For Hybrid Vehicles Only)
HV battery, battery control module, hybrid control module, inverter with converter.

Owner Maintenance Items

Toyota Extra Care Protection Gold Plan for new Toyota vehicles does not cover maintenance items such as but not limited to: bulbs, trim, moulding, glass, lenses, paint, exhaust system, brake pads, linings, upholstery, etc. These items are considered to be ongoing maintenance items and are the responsibility of the vehicle owner. Further details on owner's responsibilities are found in the Toyota Owner's Manual Supplement.

This brochure is intended to provide an outline of Toyota Extra Care Protection Plans. For detailed information, see your Toyota Dealer. Coverage is based on information available at time of printing and is subject to change without notice.



Count the ways Extra Care Protection enhances your driving experience

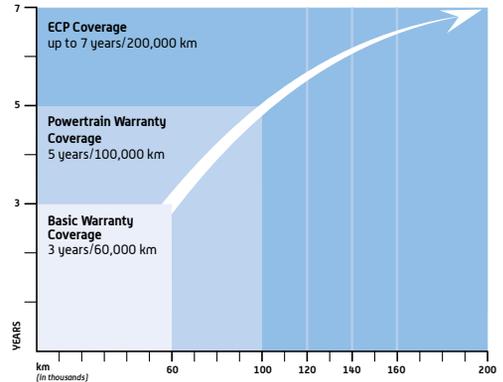
- No deductible
- Genuine Toyota parts
- Factory-trained Toyota technicians
- Assured, worry-free motoring
- Protects the resale value down the road
- Protects your budget against unexpected expenses
- Protects against the rising cost of vehicle repairs

You can select from 15 excellent levels of Gold coverage

- 36 months or 80,000 km*
- 39 months or 80,000 km*
- 40 months or 80,000 Km*
- 48 months or 100,000 km*
- 48 months or 120,000 km*
- 48 months or 140,000 km*
- 60 months or 100,000 km*
- 60 months or 120,000 km*
- 60 months or 160,000 km*
- 72 months or 120,000 km*
- 72 months or 160,000 km*
- 72 months or 200,000 km*
- 84 months or 120,000 km*
- 84 months or 160,000 km*
- 84 months or 200,000 km*

* whichever comes first

ECP protects your vehicle beyond the basic warranty period for up to 7 years/200,000 kms.



Gold plan may be extended

The Gold plan may be extended. The Gold plan has a unique feature that allows you to extend your program from the 36 months/80,000 kilometres, 39 months/80,000 kilometres, 40 months/80,000 kilometres, 48 months/100,000 kilometres, 48 months/120,000 kilometres, 48 months/140,000 kilometres to the ECP New Vehicle Extension Program of 72 months/160,000 kilometres ** (whichever comes first). The extension will provide you with a maximum of 2 years or 60,000km of additional coverage. Please see Dealer for details.

** must be purchased prior to the expiration of the 36/80, 39/80, 40/80, 48/100, 48/120 or 48/140 plans.

*Time and kilometre coverage periods are measured from the date the vehicle is registered in service and zero kilometres. The Agreement expires upon reaching your selected time or kilometres of the coverage period, whichever occurs first.

ECP Platinum

Coverage that extends beyond

Drive with confidence knowing that you are totally covered with a Toyota ECP Platinum Plan

ECP gives you the ultimate protection for your new Toyota. Platinum takes the Gold Plan to a new level, delivering the worry-free motoring experience you want.

Platinum is so comprehensive there are only a few components we don't cover!

Parts not covered are: all glass (including mirrors, heated windshields and rear windows with defroster), fog lamps, lenses, sealed beams, lamps, light bulbs, tires (36/50 only), wheels or wheel studs, trim, seat frames, convertible top, mouldings, weather-strips, bright metal, sheet metal, body parts (including frame), bumpers, upholstery, carpet, paint, brake rotors and drums, brake linings and pads, batteries and cables, manual clutch disc lining, pressure plate and bushings, throw-out bearings, catalytic converter (which may be covered by Emission Control Systems Warranties) and exhaust system, and non-manufacturer installed accessories.

In addition, maintenance services and parts; including all lubricants and filters, belts and hoses, wheel balancing or alignment, any adjustments for air and water leaks, wind noise, squeaks and rattles as well as alignment of bumpers, sheet metal, body parts, non-manufacturer installed accessories and glass are not covered.

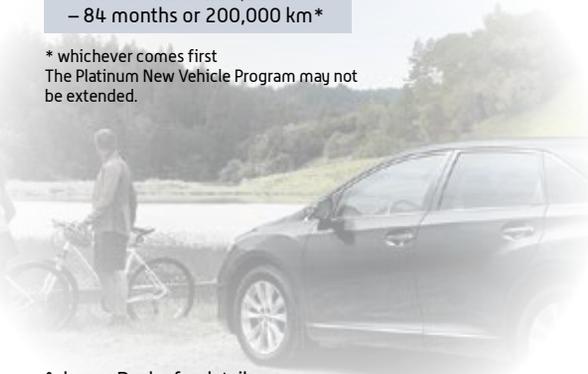
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- 72 months or 200,000 km*
- 84 months or 120,000 km*
- 84 months or 160,000 km*
- 84 months or 200,000 km*

* whichever comes first

The Platinum New Vehicle Program may not be extended.

Ask your Dealer for details regarding a plan that best suits your driving needs. ECP is available for leased vehicles as well.



**EXTRA CARE
PROTECTION**



the
right
direction



MIX
Paper from
responsible sources
FSC® C021215

1-888-TOYOTA-8  **toyota.ca**
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