

Report to the Community



A summary of TMMC's achievements.



A look back at 2019

Total Financial Donations:

\$1,382,720



Health & Human Services
22%



Education
8%



Arts & Culture
5%



Civic & Community
65%



ZERO
waste to landfill



352 organizations were benefited

8,500+



Total Employment

TMMC's Cambridge Visitor Centre welcomed **18,504** guests in 2019



Began production of the **RAV4 Hybrid**

258 Team Members completed **2,064** hours of work on multiple community projects



Total Production:
467,998



Toyota RAV4
287,175



Toyota RAV4 Hybrid
66,196



Toyota Corolla
20,178



Lexus RX 350
82,063



Lexus RX 450h
12,386

2019 in Review

More than 8,500 TMMC Team Members work hard every day to safely produce the highest quality vehicles. 2019 was a transformational year at TMMC. First in February we said goodbye to the Corolla that helped launch the plant back in 1986, and then in April we announced that we will add the Lexus NX to our production starting in 2022. This will make TMMC the first plant outside of Japan to build two Lexus vehicles and is a great honour, earned through the efforts of our hard-working Team Members. In 2019 we achieved better safety results than ever before and we were recognized with two plant quality awards, one of which was Platinum, for best quality in the world.

In 2019, every single week day we built approximately 1,500 Toyota Corolla and RAV4 vehicles and 400 Lexus RX 350 and 450h vehicles. TMMC once again was the top vehicle producer amongst all of Toyota's North American manufacturing facilities, with the Toyota RAV4 and Lexus RX sales both leading in their segments. TMMC North Plant in Cambridge switched over to Toyota New Global Architecture (TNGA) – new manufacturing processes and technology – to support the next generation RAV4 vehicles we started building there in early 2019. In Woodstock, we added the hybrid model of the new RAV4 to our production, which has proved to be extremely popular with customers, keeping TMMC Team Members busy building as fast as we can.

Dedicated to Safety

Our vehicles are safer and more reliable than ever. So is the way we work. Safe work is the foundation of everything we do, and we believe that zero injuries is achievable. At TMMC our vision is to be the safest auto plant in North America and to be a company where Team Members know that their careers and their well-being can be sustained.

Proud Member of our Community

Toyota around the world believes in giving back to the communities in which it does business. At TMMC, we support our community through donations, sponsorship, and volunteerism. In 2019, we sponsored the Cambridge Tour de Grand, which provides bicycle safety training and advocates helmet use, and the Cambridge YMCA Jingle Bell Run, raising funds to help more than 600 kids thrive with the support of community, access to resources, healthy lifestyles, safe spaces, strong adult role models, and a sense of belonging.

Here are some areas where TMMC made community investments in 2019:

- Sponsoring Let's Talk Science, an educational program bringing science, technology, engineering, and math to local students.
- Supporting a major expansion at South Gate Centre in Oxford County, offering programs and support for older adults.
- Sponsoring a house with the Habitat for Humanity Waterloo Region and sending groups of Team Members during paid time to help build the home in the spring.

- Running our annual corporate campaign for the United Way agencies in Oxford County and across Waterloo Region and Communities, contributing to fighting poverty, supporting kids, and building community.

Committed to Diversity & Inclusion

Toyota is committed to supporting a more inclusive and sustainable society where everyone can challenge and overcome their impossible. Diversity and inclusion is an integral part of the Toyota Way. TMMC respects the unique talents and contributions of each Team Member, and values the diverse skill sets every Team Member brings to TMMC. In 2019, TMMC was thrilled to be recognized for the third time as one of Canada's Best Diversity Employers. At TMMC we support five employee-led affinity groups who work towards helping to create a space where everyone belongs.

Keeping Things Green

At TMMC, we're committed to environmental sustainability—reducing, reusing, and recycling wherever possible. When you can build approximately 500,000 vehicles every year, you would think there would be significant waste or environmental impact. Not at TMMC! In 2004, TMMC set a goal of sending zero waste to landfill. Starting in 2006, we met that goal through comprehensive recycling, reusing, reducing, and composting programs. We continue to set new environmental goals every year—raising the bar for manufacturing operations and are working towards the Toyota Environmental Challenge 2050. The Toyota Environmental Challenge 2050 means we are striving to reduce the environmental burden attributed to automobiles to as close to zero as possible, while developing measures to contribute positively to the earth and its societies with the aim of achieving a sustainable society.

Achievements

Toyota has an ambitious goal: to help everyone get where they want and need to be, in part with the great vehicles we build at TMMC. We are proud of what we do, and we continue to grow, keeping ahead of the curve. In 2019, TMMC was recognized by our customers for quality with both a world-best Platinum and a Bronze JD Power & Associates Plant Quality Award, for our North and South Plants respectively, and a vehicle segment award for the Lexus RX we build. TMMC retains the title of the plant that has won more of these quality awards than any other plant in the Americas. In 2019, we celebrated being recognized as one of Canada's Top 100 Employers, Waterloo Area's Top Employers, Canada's Greenest Employers, Canada's Top Family-Friendly Employers, and Canada's Best Diversity Employers.



TMMC thanks you!

Interested in a rewarding career at Toyota? Learn more & apply today at www.tmmc.ca. Visit us! **FREE tours** are offered Monday–Thursday. Visit www.tmmc.ca for details & to book.

