



So now that you have your bot's personality in mind and some ideas for its uses...

It's time to figure out your bot's job ;)

STEP 1

Which market is your bot designed for?

Cold Traffic ("Who are you??? I've never heard your name in my life")
Warm Traffic ("Hmmm, you look familiar")
Hot Traffic ("Can we take a selfie?")

STEP 2

This is where you pick your lane.

Remember, you will likely create multiple sequences with one bot character. But to start, you want to pick a lane.

Will your Bot be for cold traffic, warm traffic, or hot traffic?

STEP 3

What will your bot do with users and/or for users?

Is it going to		
Deliver Content	Ask A Question	
Are end users going to		
Ask A Question	Purchase a Service or Product	