



Kanban Maturity Model

For Whom? Why? And What?



KMM ARCHITECTURE

ORGANIZATIONAL MATURITY LEVELS >

Task	0 Oblivious	Individualism
Deliverable	1 Team-Focused	Individual Heroics
Product/Service	2 Customer-Driven	Managerial Heroics
Product lines/Shared services	3 Fit-for-Purpose	(Customer) Purpose
Product lines/Services Portfolio	4 Risk Hedged	Unity & Alignment
Business Lines Portfolio	5 Market Leader	Pursuit of Perfection
	6 Built for Survival	Reinvention

SPECIFIC PRACTICES >

Task	0 Oblivious	1 Team Focused	2 Customer-Driven
Deliverable	0.1. Oblivious	1.1. Team Focused	2.1. Customer-Driven
Product/Service	0.2. Oblivious	1.2. Team Focused	2.2. Customer-Driven
Product lines/Shared services	0.3. Oblivious	1.3. Team Focused	2.3. Customer-Driven
Product lines/Services Portfolio	0.4. Oblivious	1.4. Team Focused	2.4. Customer-Driven
Business Lines Portfolio	0.5. Oblivious	1.5. Team Focused	2.5. Customer-Driven

TRANSITION & CONSOLIDATION PRACTICES

Task	Transition Practices	Consolidation Practices
Deliverable	3.1. Transition Practices	4.1. Consolidation Practices
Product/Service	3.2. Transition Practices	4.2. Consolidation Practices
Product lines/Shared services	3.3. Transition Practices	4.3. Consolidation Practices
Product lines/Services Portfolio	3.4. Transition Practices	4.4. Consolidation Practices
Business Lines Portfolio	3.5. Transition Practices	4.5. Consolidation Practices

INTENDED USERS AND NEEDS ADDRESSED

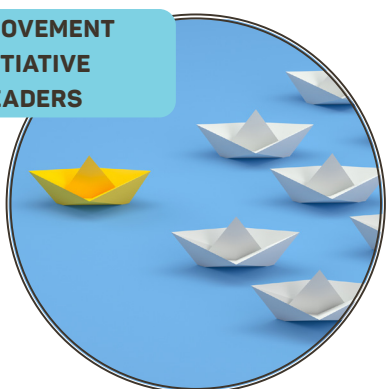
AGILE PRACTITIONERS AND COACHES



KANBAN COACHES



IMPROVEMENT INITIATIVE LEADERS



PRODUCT AND SERVICE MANAGERS



FAILURE MODES WITH KMM

FALSE SUMMIT PLATEAU



OVERREACHING



PURPOSE AND BENEFITS OF KMM

AVOIDING STRUCTURAL TENSIONS

PURPOSE
Dealing with resistance
Meaningful

BENEFITS
No more poor decision making
Only real-world situations
Common understanding of a purpose
Catalyzes improvements
Complement other methods

PPPM



ESP



S00



F4P



LEADERSHIP



KANBAN MATURITY MODEL EXTENSION (KMMX)

Project, Program, and Portfolio Management (PPPM)	Map existing specific Kanban practices for personal, team, project, and portfolio-level kanban board against the existing KMM and 6 general practices.
Fit for Purpose (F4P)	Focus exclusively on the full set of practices from F4P framework.
Enterprise Service Planning (ESP)	Map seventy specific practices against the existing KMM.
Service-oriented Organizational Design (S00)	Focus on structural practices and organizational development necessary to enable high-maturity service-oriented organization.
Leadership	Map techniques for leadership development and culture hacking.