WHAT IS LIHEAP?
The Low-Income Home Energy Assistance Program (LIHEAP) is a federally funded grant program that helps income eligible households in meeting their immediate home energy needs.

LIHEAP can help you stay warm in the winter and cool in the summer through a program that reduces the risk of health and safety problems that arise from unsafe heating and cooling practices.

WHO IS ELIGIBLE?
Households that are within 150% of the federal poverty income guidelines can receive assistance. The LIHEAP program in your county determines if your household’s income qualifies for the program.

THINGS TO NOTE:
- You don’t need to have a past due energy bill
- You don’t have to be on public assistance
- You can rent or own your home

WHEN TO APPLY:
- You can submit an application beginning Oct. 1st.
- Applications will be accepted through Sept. 30th (pending available funding.)
- Households can be served one time during the application period.

2020 INCOME GUIDELINES
Please use the table below to see if you potentially qualify for LIHEAP services.

<table>
<thead>
<tr>
<th>Household Size</th>
<th>Max Gross Annual Income</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>$22,843</td>
</tr>
<tr>
<td>2</td>
<td>$29,871</td>
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<tr>
<td>3</td>
<td>$36,900</td>
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<td>4</td>
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<tr>
<td>5</td>
<td>$50,956</td>
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<tr>
<td>6</td>
<td>$57,985</td>
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<tr>
<td>7</td>
<td>$65,013</td>
</tr>
<tr>
<td>8</td>
<td>$72,041</td>
</tr>
</tbody>
</table>

* Updated Annually

WHAT ASSISTANCE DOES LIHEAP PROVIDE?

- **REGULAR ASSISTANCE**
  Regular Assistance helps families pay their heating and cooling bills. The one-time payment is sent directly to your utility company or fuel provider, and will be credited on your bill. Assistance is based on your household size, income, and fuel type.

- **CRISIS ENERGY ASSISTANCE**
  Crisis Assistance applicants receive the same benefit as Regular Assistance applicants. However, the Crisis component will be based on uncontrollable circumstances. Please check with your local LIHEAP agency regarding crisis eligibility.

LIHEAP helps you pay your main heating and cooling bills. These include:
- Electric
- Gas
- Propane
- Coal
- Oil
- Kerosene
- Wood
Need Help Paying Your Energy Bill?

HOW DO I APPLY?

Application, along with all necessary verifications, must be submitted through the designated LIHEAP Agency in your county of residence.

TO APPLY YOU WILL NEED:

- Copy of applicant's government issued ID
- Social Security number and verification for all eligible household members or birth certificate for children under 1
- Proof of gross income for the past 30 days (4 weeks) for all household members (18 years or older) or completion of Zero Income Form if no income
- 12 month history of home energy bill (or however long you have lived at your address)
- Copy of your most recent utility bill or termination notice (if applicable)

*Additional documentation may be required

Please contact your local agency for additional information

WHO TO CALL FOR HELP?

Contact the agency that serves your county

Blount County Community Action Agency, Inc
(865) 983-8411  Serving: Blount

Bradley-Cleveland CSA
(423) 479-4111  Serving: Bradley

Chattanooga Youth and Family Development
(423) 643-6434  Serving: Hamilton

Clarksville-Montgomery County CAC
(931) 896-1800  Serving: Montgomery

Delta Human Resources Agency
(901) 476-5226  Serving: Fayette, Lauderdale & Tipton

Douglas-Cherokee Economic Authority, Inc.
(423) 587-4500  Serving: Cocke, Grainger, Hamblen, Jefferson, Monroe & Sevier

East Tennessee Human Resource Agency (ETHRA)
(865) 691-2551  Serving: Anderson, Campbell, Claiborne, Morgan, Scott, Union

Highland Rim Economic Corporation
(931) 289-4101  Serving: Dickson, Houston, Humphreys & Stewart

Knoxville-Knox County CAC
(865) 546-3500  Serving: Knox

Metropolitan Action Commission
(615) 862-8860  Serving: Davidson

Mid-Cumberland CAC
(615) 742-1113  Serving: Cheatham, Robertson, Rutherford, Sumner, Trousdale, Williamson & Wilson

Mid-East Community Action Agency
(865) 354-0450  Serving: Loudon & Roane

Northwest TN Economic Development Council
(731) 364-3228  Serving: Benton, Carroll, Crockett, Dyer, Gibson, Henry, Lake, Obion, & Weakley

Shelby County CSA
(901) 222-4315  Serving: Shelby

South Central HRA
(931) 433-7182  Serving: Bedford, Coffee, Franklin, Giles, Hickman, Lawrence, Lewis, Lincoln, Marshall, Maury, Moore, Perry & Wayne

Southeast Tennessee HRA
(423) 949-2191  Serving: Bledsoe, Grundy, Marion, McMinn, Meigs, Polk, Rhea & Sequatchie

Southwest HRA
(731) 989-5111  Serving: Chester, Decatur, Hardeman, Hardin, Haywood, Henderson, Madison, & McNairy

Upper Cumberland HRA
(931) 528-1127  Serving: Cannon, Clay, Cumberland, DeKalb, Fentress, Jackson, Macon, Overton, Pickett, Putnam, Smith, Van Buren, Warren & White

Upper East Tennessee HDA
(423) 246-6180  Serving: Carter, Greene, Hancock, Hawkins, Johnson, Sullivan, Unicoi & Washington