

Dear ProSoc and USYS Families,

June 2nd, 2021

UPDATED COVID-19 – POLICY

If we find ourselves once again in a situation where our trainings must be cancelled because of government-mandated lockdowns in a response to COVID-19, the following policy regarding refunds of 'lost' training/camps will be implemented to address and ease any uncertainty in relation to training fees for the 2021-2022 season.

If ProSoc Academy ('PSA') determines to the best of their abilities that the total number of training sessions missed can be made-up prior to the end of the season the following rule shall apply: PSA will prioritize to make-up all missed training sessions caused by a mandatory COVID-19 related lockdown ordered by the German (Italian) government effective from the day as published and executed by the individual 'Bundesland' (Federal State or responsible Government District Authority) in which the training takes place and until the day the lockdown has been lifted. Once it is permitted to return to the field, the missed sessions will be made-up in the form of additional practices, camps, local scrimmages/tournaments, and/or a combination of previously mentioned options.

If PSA determines that the total number of training sessions missed would not be able to be made-up prior to the end of the season the following rule shall apply: PSA will provide a credit of the training fees based on the number of missed training sessions which have not been previously made-up due to a mandatory COVID-19 related lockdown ordered by the German (Italian) government and as executed by the individual 'Bundesland' (Federal State or responsible Government District Authority). The credit will be prorated based on number of missed training sessions and will be a calculated percentage of the total fee for the 2021-22 season and can be applied to any of the following options:

- 2022-23 Club Training Fees
- 2022 Summer Camps
- 2022 Summer Program
- Individual / Group Training
- ODP District Training

In such an event, the specific COVID-19 related cancellation policy will supersede PSA's regular terms and conditions, which will otherwise remain in full force and effect. Once the lockdown is lifted, the regular terms and conditions shall again apply.

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A break in training due to a COVID-19 ordered lockdown shall not constitute grounds for cancellation of original PSA contracts.

The above referenced Covid-19 policy does not apply to a decision by a parent or player that has signed up for the 2021-22 season, but then changes his/her mind and decides not to train stating COVID-19 as a reason, but only as referenced above as mandated by 'Bundesland' (Federal State or responsible Government District Authority).

As a reminder, in the PLAYER & PARENT AGREEMENT it states, *"A refund will be only accepted when you PCS with proof of orders or a Doctor's note. In case of an event cancellation due to force majeure and/or "Acts of God" an outstanding refund of the participation fee, ProSoc still has the right to a compensation claim for payments already received or payments still outstanding for the cancellation of the event."*

Those families who PCS prior to the end of the season will receive a refund for the number of sessions missed calculated from the PCS date until the end of the season. This shall include a prorated amount for any make-up sessions and/or credit deemed applicable due to a COVID-19 lockdown.

With this we want all our players and families to be confident in registering for the upcoming 2021- 2022 season. On behalf of all ProSoc staff and coaches we appreciate all our families and look forward to a strong and uninterrupted season of soccer!



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