



GESTURE CONTROL ARMBAND

## Important Information Guide

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*This Important Information Guide contains safety, operating, disposal, regulatory, and warranty information for your Myo armband. Read all safety information and operating instructions below before using your Myo armband to avoid injury and/or damage. For the latest version of this Important Information Guide visit [getmyo.com/start](https://getmyo.com/start)*

### High-Risk Activities

THE MYO ARMBAND IS NOT RECOMMENDED OR WARRANTED FOR USE IN ANY APPLICATION (SUCH AS VEHICULAR CONTROL OR CONTROL OF INDUSTRIAL/MEDICAL EQUIPMENT) FOR WHICH A FAILURE OR FAULT MAY RESULT IN DEATH, PERSONAL INJURY, OR DAMAGE TO PROPERTY. ANY SUCH USE IS ENTIRELY AT YOUR SOLE DISCRETION AND RISK.

YOUR USE OF THE MYO ARMBAND MUST ALWAYS BE IN COMPLIANCE WITH APPLICABLE LAWS AND REGULATIONS COVERING USE OF PORTABLE ELECTRONIC DEVICES, SUCH AS TRAFFIC LAWS, AIRPORT REGULATIONS, ETC. IF YOU CHOOSE TO USE A MYO ARMBAND WHILE ENGAGED IN A LEGAL ACTIVITY DURING WHICH A REDUCTION IN YOUR ATTENTION COULD PUT YOU AND/OR THOSE AROUND YOU AT RISK (E.G., DRIVING, SKIING, ETC.), PLEASE DO SO SAFELY AND RESPONSIBLY.

### Operating Environment

*The Myo armband is not intended to be worn while plugged in (e.g., while charging the battery) and is specifically designed to be non-operational while plugged in. Please do not wear or attempt to operate the Myo armband while it is plugged in.*

It is recommended that the Myo armband be operated within an ambient temperature range of 0 to 35°C. This is the standard operating range for lithium-ion batteries, and is commonly applied to many portable electronic devices such as smartphones. As you may have experienced with your smartphone, a Myo armband will, in all likelihood, function perfectly

well at ambient temperatures outside of this range; however, Thalmic Labs can and does only warrant the Myo armband for operation within this temperature range.

The Myo armband is designed to be resistant to perspiration and a variety of environmental humidity conditions. However, it is not waterproof. Exposure of the Myo armband to water or excessive amounts of moisture (e.g., sweat) could affect performance. In case of such exposure causing poor performance, allow the Myo armband to dry before further use.

For best performance, maintain a distance of less than 15m (50ft), and a clear field of view, between your Myo armband and the device with which you are trying to communicate.

To ensure a long life for your Myo armband, avoid using it in environments with significant airborne particulates, such as dust, smoke, salt, dirt, etc.

## **Cleaning your Myo Armband**

Dust, dirt, and foreign materials on the sensors may degrade the performance of your Myo armband. When cleaning the outside of the device, use a dry cloth to wipe the surface. A small amount of rubbing alcohol on a cloth or cotton swab may be used to wipe the sensors if necessary. Do not use detergents or other cleaners as these may scratch the surface and harm performance.

## **Wearing your Myo Armband**

When using your Myo armband, position it just below your elbow on the thickest part of your forearm where your muscle signals are strongest. If the device is loose when worn on the thickest part of your forearm, use the Myo Sizing Clips to tighten the device until it fits snugly. It should not be uncomfortably tight, but should also not slide on your arm when you move. The Myo armband is designed to fit any arm having a circumference in the range of 23-34cm (9-13 inches; without Clips) and the Clips are designed to tighten the Myo armband to fit an arm having a circumference as small as 19cm (7.5 inches). The Myo armband is designed to be worn by users aged 12 and up.

The sensors of the Myo armband require direct contact with your skin. You can wear your Myo armband under clothing, but do not wear your Myo armband on top of clothing.

The Myo armband needs a reasonable level of contact pressure between the sensors and the skin of forearm. This may cause some markings/indentations in the skin which remain visible after the Myo armband has been removed. This is normal and the markings/indentations should naturally fade away while the device is not worn.

If you are experiencing discomfort while wearing the Myo armband it is suggested that you adjust the orientation of the device. Changing the orientation can be done by slipping the armband down your forearm towards your wrist, rotating the device slightly, then sliding the

armband back onto the thickest part of your forearm. Taking short breaks and fully removing the Myo armband from the arm is also recommended. If you have persistent or recurrent discomfort after use, stop use and see a physician.

## Dermatological Sensitivity

The Myo armband is made of a flexible, durable elastomer similar to that used in many wearable wristbands. The sensors are made of stainless steel and contain trace amounts of nickel. In light of recent dermatological issues with other wearables, we have been very careful with the selection of our materials. Materials were chosen to have as little potential to react with the skin as possible. However, as with any type of jewelry, some people may experience skin irritation. Numerous factors can cause an allergy, such as nickel sensitivity, reactions to bacteria that can accumulate on the surface of the band material (as is the case for other wearable bands as well), a reaction between the armband and your soap or perspiration, or an allergy to the material of the band.

## Disposal and Recycling Information

Disposal of the Myo armband and/or packaging must be in compliance with any applicable laws or regulations of your jurisdiction.

This symbol on the product (and on its packaging) is in accordance with the European Union's Waste Electrical and Electronic Equipment (WEEE) Directive. The symbol indicates that this product must be recycled/disposed of separately from other household waste. It is the end user's responsibility to dispose of this product by taking it to a designated WEEE collection facility for the proper collection and recycling of the waste equipment. The separate collection and recycling of waste equipment will help to conserve natural resources and protect human health and the environment. For more information about recycling, please contact your local environmental office, an electrical/electronic waste disposal company or the store where you purchased the product.

## Device Information

To get information about your Myo armband, use the "About" menu item in your Myo Connect application. It shows you what software/firmware versions are installed and more.

## FCC Compliance Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two

conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: THE GRANTEE IS NOT RESPONSIBLE FOR ANY CHANGES OR MODIFICATIONS NOT EXPRESSLY APPROVED BY THE PARTY RESPONSIBLE FOR COMPLIANCE. SUCH MODIFICATIONS COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

*Warning: Where shielded interface cables or accessories have been provided with the product or specified additional components or accessories elsewhere defined to be used with the installation of the product, they must be used in order to ensure compliance with FCC limits. Changes or modifications to the product not expressly approved by Thalmic Labs, Inc. could void your right to use or operate your product.*

## Canada Compliance Statement

RSS210 and RSS102

Certification of equipment means only that the equipment has met the requirements of the above noted specifications. License applications, where applicable to use certified equipment, are acted on accordingly by the issuing office and will depend on the existing radio environment, service and location of operation.

This certificate is issued on condition that the holder complies and will continue to comply with the requirements of the radio standards specifications and procedures issued by Industry Canada.

La certification du matériel signifie seulement que le matériel a satisfait aux exigences de la norme indiquée ci-dessus. Les demandes de licences nécessaires pour l'utilisation du matériel certifié sont traitées en conséquence par le bureau de délivrance et dépendent des conditions radio ambiantes, du service et de l'emplacement d'exploitation.

Le présent certificat est délivré à la condition que le titulaire satisfasse et continue de satisfaire aux exigences et aux procédures d'Industrie.

## European Compliance Statement

The Myo armband meets all legal requirements for the CE marking, which means that the product can be sold throughout the European Economic Area (EEA, the 28 Member States of the EU and European Free Trade Association (EFTA) countries Iceland, Norway, Liechtenstein).

## Software License Agreement

Use of the Myo armband in conjunction with the Myo Connect application (including but not limited to the version of Myo Connect that is included in the Myo SDK) constitutes acceptance of any applicable Thalmic Labs and/or third-party software license terms covering use of the Myo Connect application.

## Data Collection

In order to continually innovate and improve the Myo armband experience, Thalmic Labs may collect certain usage statistics related to the Myo armband and/or applications that make use of the Myo Connect application, including without limitation: a unique identifier of the Myo armband being used, an associated IP address, a version number of the Myo Connect application, and/or gesture data collected and stored during use of the Myo Connect application. Any or all of this information may be transmitted to Thalmic Labs from you unless you opt out of data collection in the Myo Connect application. The data collected is examined in the aggregate to improve the Myo armband experience and is maintained in accordance with the Thalmic Privacy Policy, available at [thalmic.com/privacy](http://thalmic.com/privacy).

## Warranty

Thalmic Labs warrants that, for a period of one (1) year from the date that the Myo armband is delivered to you: (a) the Myo armband will comply with Thalmic's specifications therefor, and (b) the Myo armband will be free from material defects in material, design and workmanship. This warranty is valid only for the original purchaser of a new Thalmic Product obtained from Thalmic or its authorized distributor, and shall not survive any transfer of ownership of the Thalmic Product.

The foregoing warranty shall not apply to defects, faults, failures, or non-conformities resulting from: (a) use of the Myo armband in a manner contrary to, or not in accordance with, the documentation, guidelines or instructions provided by Thalmic (including without limitation use of the Myo armband at ambient temperature outside of 0 to 35°C and/or use of the Myo armband to control industrial equipment), (b) any modification, maintenance or repair of the Myo armband by anyone other than Thalmic, (c) normal wear and tear, (d) external causes such as, but not limited to, power failure or electrical power surges, or (e) your breach of Thalmic's

Terms of Sale, available at [thalmic.com/terms\\_of\\_sale](http://thalmic.com/terms_of_sale) or Thalmic's General Product Terms, available at [thalmic.com/general\\_product\\_terms](http://thalmic.com/general_product_terms)

Thalmic does not warrant that the operation of the Myo armband will be uninterrupted or error-free. Additionally, the foregoing warranty does not apply to any software provided to you, except to the extent that the Myo armband does not comply with this warranty solely due to firmware issues that are not excluded here. Any and all Thalmic software is provided "AS IS", and subject only to the license terms applicable to such software.

This warranty is the exclusive warranty made by Thalmic to you. Thalmic disclaims all other representations, warranties and conditions, whether express or implied, including but not limited to any express or implied representations, warranties or conditions of merchantability, merchantable quality, fitness for a particular purpose, durability, title, non-infringement, or any other warranty or condition arising by statute, custom or usage of trade related to the Myo armband provided hereunder. Some jurisdictions may not allow the exclusion or limitation of implied warranties and conditions. To the extent permitted by law, any implied warranties or conditions relating to the Myo armband to the extent that they cannot be excluded as set out above are limited to one (1) year from the date that the Myo armband is delivered to you.

## **No Other Warranties**

No Thalmic Labs dealer, agent, or employee is authorized to make any modification, extension, or addition to this warranty. Your seller is solely responsible for any other warranties.

## **Returns**

Your Myo armband may be returned to Thalmic for complete refund within thirty (30) days of delivery. In order to be eligible for refund, returned products must not be damaged by misuse, abuse, or disassembly. Shipping of all returns is your responsibility and at your sole expense. You acknowledge that this 30 day return policy is considered in satisfaction of applicable statutory "withdrawal rights" or "cooling off periods", and you waive all such statutory rights. Please consult Thalmic for details about its return procedures.

## **How to Obtain Warranty Support**

Before submitting a warranty claim, we recommend you visit [support.getmyo.com](http://support.getmyo.com) for technical assistance. Valid warranty claims are generally processed through the point of purchase during the first 30 days after purchase; however, this period of time may vary depending on where you purchased your product – please check with Thalmic Labs or the retailer where you purchased your product for details. Warranty claims that cannot be processed through the point of purchase and any other product related questions should be addressed directly to Thalmic Labs.

## Service and Support

Your Myo armband does not contain any user-serviceable parts. If you need service, contact Thalmic Labs at [support.getmyo.com](http://support.getmyo.com)



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