## How To Master Facebook Advertising

and the Rise of Conversational Selling









- Sold first business by the age of 30
- Marketing Director of multi-million dollar tax firm
- Built TPM almost purely online and continue to see huge growth online
- Trusted by hundreds of tax and accounting clients































### Paid Traffic ...



#### Paid Traffic ...

Where small firms and businesses go to DIE.



### The problem isn't "the medium" ...



### The problem isn't "the medium" ...

It's the model.



### The Online Marketing Relationship Journey

- 1) Awareness
- 2) Engage/Subscribe
- 3) Convert
- 4) Ascend



### The Online Marketing Relationship Journey

- 1) Awareness Go to the bar
- 2) Engage/Subscribe Dating
- 3) Convert Marriage
- 4) Ascend Have kids



## TO CLAIM A FREE FACEBOOK ADS CONSULT:

WWW.JETFUELINFO.COM



## Here's where many tax and service professionals businesses have been online ...



### A brief illustration





- -% Match
- -% Friend
- -% Enemy

#### IWontMurderYou

30 / M / Straight / Single Boston, Massachusetts

About

Photos

#### My self-summary

I'm a fun loving guy and a self-starter who has absolutely no interest in committing murder. I'm looking for love, companionship, or just that one lovely evening (and rest assured that that one lovely evening will absolutely end with you back at your house, safe and sound!) Let me take you into my magical world of not murdering anyone, ever, for any reason.

#### What I'm doing with my life

I'll tell you this right up front: Certainly not murdering ANYONE, least of all you! Beyond that, mostly digging.



www

# Now, hopefully your "online profile" is a little bit more like this...







"Pay Per Click" (Paid Traffic) is simply putting your "profile" directly in front of people who would be most likely to respond.



#### It can be used for Awareness.



# It can be used for Awareness. It can be used for Subscribe/Engage.



It can be used for Awareness.
It can be used for
Subscribe/Engage.
It can even be used to Convert
and Ascend.



## Unfortunately, most tax and accounting firms still resort to this:







In order to pay for advertising on PPC (which can get expensive), businesses tend to go right for the jugular ...



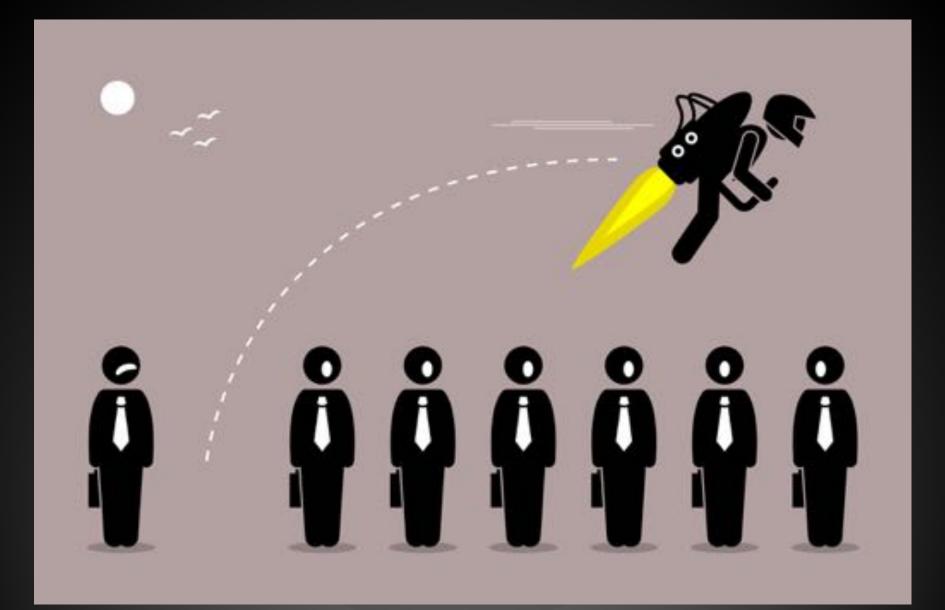
In order to pay for advertising on PPC (which can get expensive), businesses tend to go right for the jugular ...

and then if that doesn't work, they back off ... and try again.



## There is no accounting for the Online Marketing Relationship Journey







### Why is Facebook so effective?

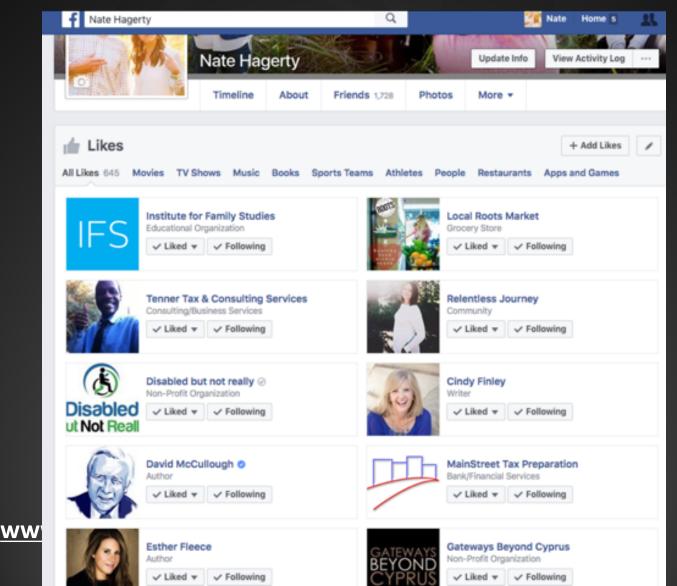




### Behavior and Interest Targeting



### Also, Facebook knows A LOT about us... more than any other traffic platform out there



## Facebook also even knows what you do when you LEAVE Facebook (retargeting)





#### **Strategy:**

Move Prospects From Cold -> Warm -> Client





#### **Strategy:**

Move Prospects From Cold → Warm → Client

Automatically



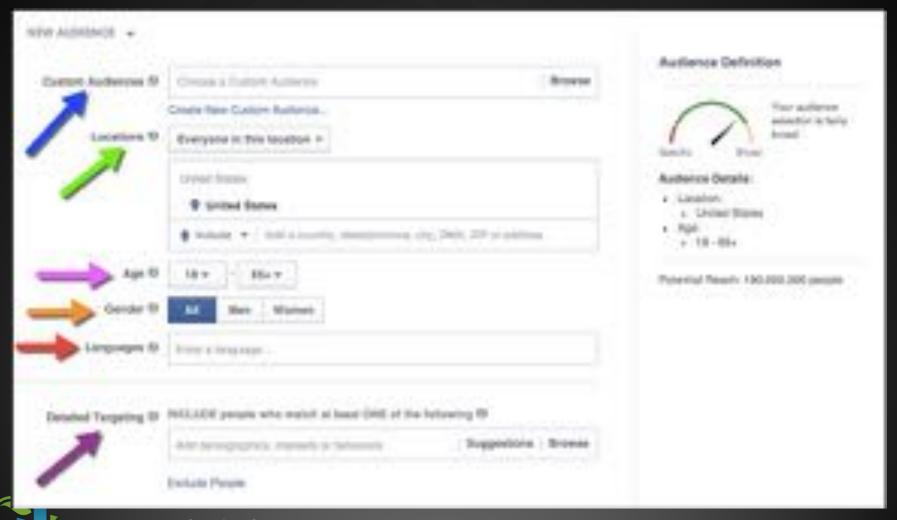
Cold = "Awareness" Stage

Warm = "Engagement" Stage

Client = "Convert" Stage



### Every time you create a Facebook ad, you'll see these categories:





#### Locations

Huge for local tax and accounting firms Enter...

one or more countries regions states cities postal codes addresses Designated Market Areas®...





### Detailed Interest and Demographic Targeting

Where some magic can happen





### **Detailed Targeting**

- What's their education level? (Associate degree, college grad, Master's degree, Doctorate degree, high school grad, in college, in grad school, in high school, professional degree, some college, some grad school, some high school, unspecified)
- What was/is their field of study? (Marketing, culinary, finance, etc.)
- What school did they attend? (High schools, colleges, etc.)
- What years were they in undergrad? (Select a range of years people graduated)
- Ethnic Affinity (African American (US), Asian American (US), Hispanic (US All), Hispanic (US – Bilingual), Hispanic (US – English dominant), Hispanic (US – Spanish dominant))





- What is their income range? (\$30,000 \$40,000, \$40,000 \$50,000, \$50,000 \$75,000, \$75,000 \$100,000, \$100,000 \$125,000, \$125,000 \$150,000, \$150,000 \$250,000, \$250,000 \$350,000, \$350,000 \$500,000, Over \$500,000)
- What is their net worth? (\$1 \$100,000, \$1,000,000 \$2,000,000, \$100,000 \$200,000, \$200,000 \$500,000, \$500,000 \$750,000, \$750,000 \$1,000,000)
- What generation do they belong to? (Baby Boomers (US), Generation X, Millennials)
- Are they: Renters, Homeowners or First time homebuyers?
- What type of home do they reside in? (Apartment, condo, multi-family home, single)
- What is their home worth? (10 different segments from fewer than \$50,000 to over \$2,000,000)



www.Jetfuelinfo.com



- How many acres is their property? (11 different segments from .26 .59 acres to > 40 acres)
- What's the square footage of their home? (13 different segments from fewer than 750 sq. ft. to 6,000 6,999 sq. ft.)
- When was their home built? (11 different segments from 1900-1909 to >2011)
- What is their household composition? (Family-based households, grandparents, housemate-based households, new parents, veterans in home, working women, young & hip, young adults in home)
- Life events? (Anniversary within 30 days, away from family, away from hometown, long distance relationship, new job, new relationship, newly engaged (3 months), newly engaged (6 months), newly engaged (1 year), newlywed (3 months), newlywed
   (6 months), newlywed (1 year), recently moved, upcoming birthday)



- Who are their friends? (friends with the newly engaged, friends with the newlywed, friends with someone who has an anniversary within 30 days, friends with someone who recently moved, friends with someone who has an upcoming birthday)
- Are they a parent? ((0-12 months) new parents, (01-02 Years) parents with toddlers, (03-05 Years) parents with preschoolers, (06-08 Years) parents with early school age children, (08-12 Years) parents with pre-teens, (13-18 Years) parents with teenagers, (18-26 Years) parents with adult children, expectant parents, parents (All))
- Are they a mom? What type? (Big-city moms, corporate moms, fit moms, green moms, moms of grade school kids, moms of high school kids, moms of preschool kids, new moms, soccer moms, stay-at-home moms, trendy moms)
- What's their view on US politics? (Are they likely to engage in liberal or conservative politics? Are they likely to donate to liberal or conservative causes?



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- Do they identify as: conservative, liberal, moderate, very conservative or very liberal?)
- Who are they interested in? (Unspecified, men, women, men and women)
- What's their relationship status? (Civil union, complicated, divorced, domestic partnership, engaged, in a relationship, married, open relationship, separated, single, unspecified, widowed)
- Who is their employer? (Apple, Target, Dell, etc.)
- What industry do they work in? (28 categories from administrative to legal to US veterans)
- What is their job title? (Doctor, store manager, marketing coordinator, etc.)
- What type of office do they work in? (Home office, small office, small business)

You can waste a LOT of time with different targeting options, so when starting out, the best advice:

K.I.S.S.



#### YOU can do this.

### What are the top characteristics of your prospects?





## What works best for cold / "awareness" stage prospects?





### Create something to register SOME kind of interest ...





### Thereby compiling your <u>WARM</u> audience.





VIDEO Easy.

Low commitment engagement.

But still interested.





VIDEO Easy.

Low commitment engagement.

But still interested.

We track this.





Website Traffic
Higher level of commitment.
People are interested enough to click away from their newsfeed to look at your content.





Website Traffic Higher level of commitment. People are interested enough to click away from their newsfeed to look at your content. We track this.





#### Email Opt-Ins

They've raised their hand. They like you and what you have to offer - **relationally**.

They don't mind listening to what you have to say or you following up with them.

These people are your greatest opportunities.





# Warm "Engagement" Stage Prospects





The targeting is already done.





We tracked engagement from the ads we showed to our prequalified, interest-targeted audience (video, blog, opt-in).





### **Custom Audiences**

Segment them based on content they engage with





Custom Audiences are also created by uploading your customer database of...

\*email addresses

\*phone numbers \* And more...

...Facebook will match this data to as many user profiles as possible.



Now give them a call to action.





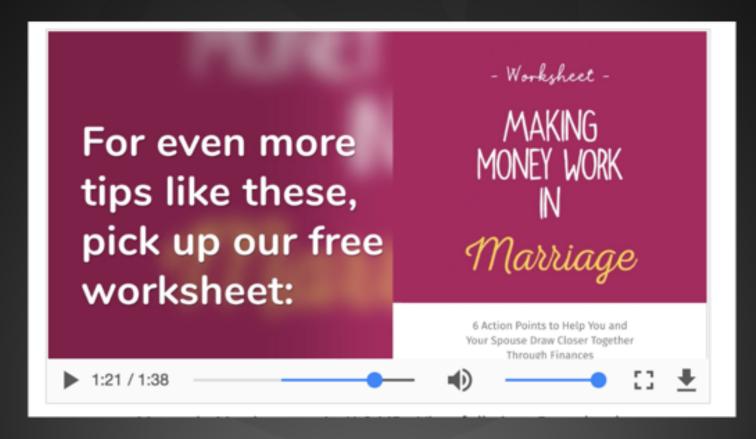
Now give them a call to action.





www.Jetfuel....











- Worksheet -

MAKING MONEY WORK IN Marriage

6 Action Points to Help You and Your Spouse Draw Closer Together Through Finances



www.Jetfuelinfo.com



And what should that "action" be?





### Buyer / "Convert" Stage





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# A New digital marketing tool Conversational Selling and CHATBOTS



## What robots are we talking about?

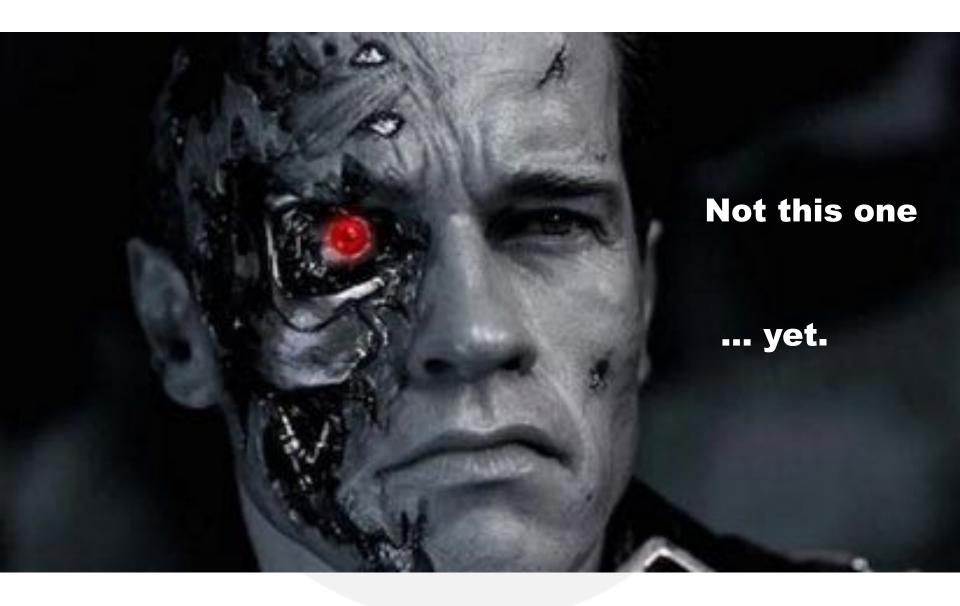






















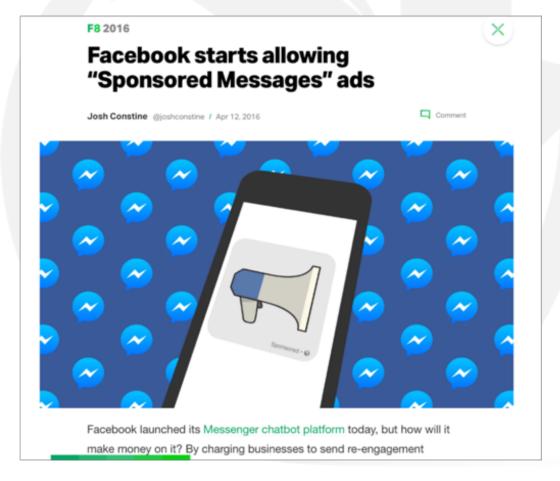




### **History and facts**



### 2016: FB Messenger launched ads









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#### 1.3 billion users now...





# 8 billion messages between people and businesses each month



# 8 billion messages between people and businesses each month

— up 4X since last year



# Conversational leads + chatbots

## How can Messenger bots help a Tax Firm?



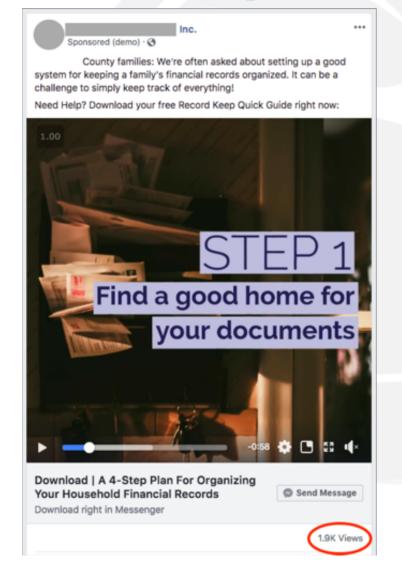
## Conversational leads + chatbots

How about I just show you a chat bot I made.



#### 1. Video-to-PDF Ad

#### Desktop

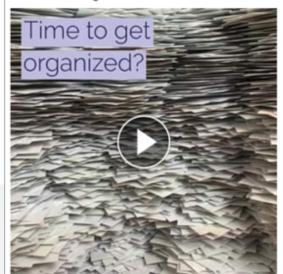


#### **Mobile**



County families: We're often asked about setting up a good system for keeping a family's financial records organized. It can be a challenge to simply keep track of everything!

Need Help? Download your free Record Keep Quick Guide right now:

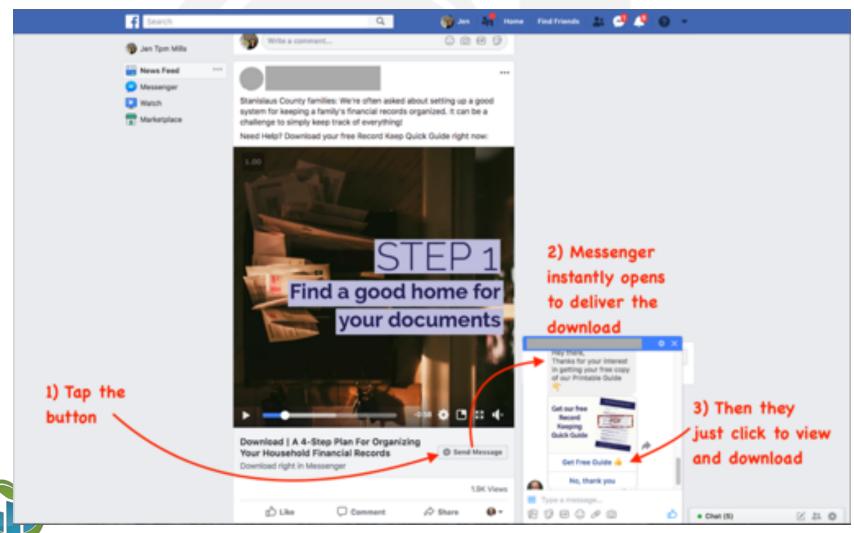


Download I A 4-Step Plan For Organizing Your... Download right in Messenger

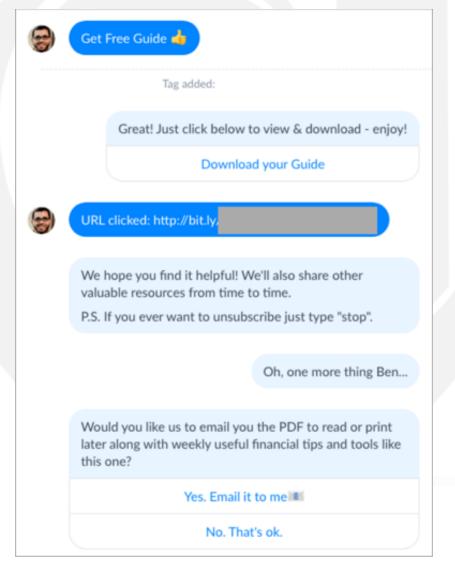
SEND MESSAGE



### 2. Instant Delivery & interaction in Messenger

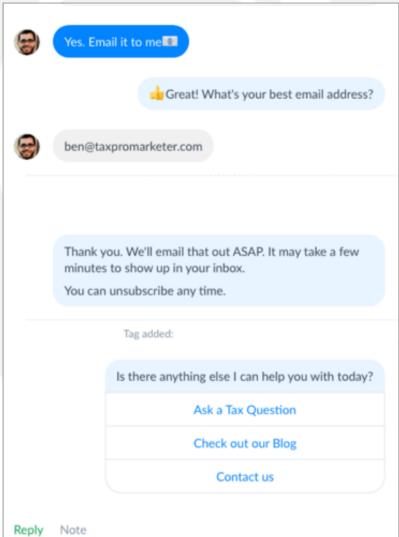


### 3. Delivery + Automatic Follow up





### 3. Delivery + Automatic Follow up





Facebook Ad





Facebook Ad User Click



Facebook Ad User Click Landing page\*

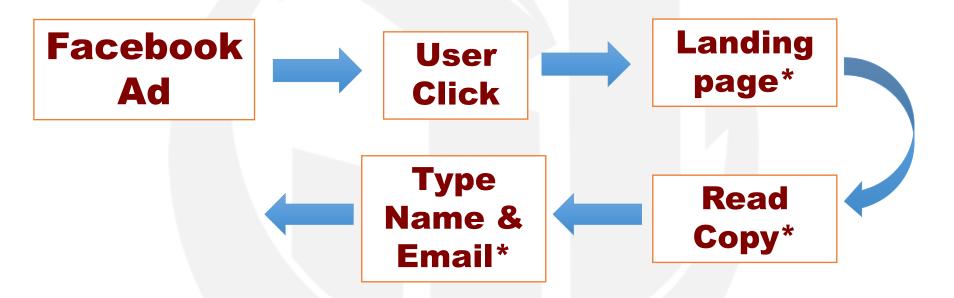


Facebook Ad

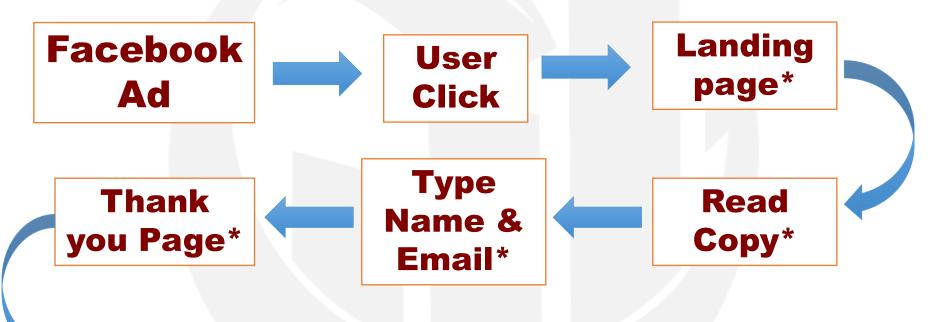
User Click

Read Copy\*

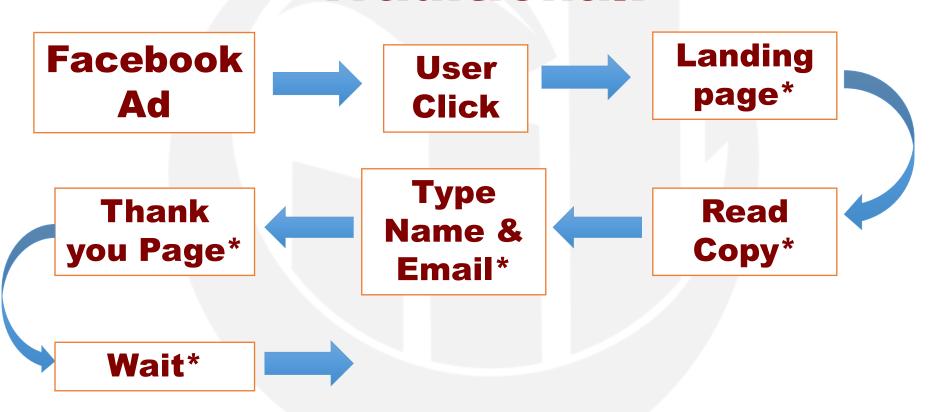




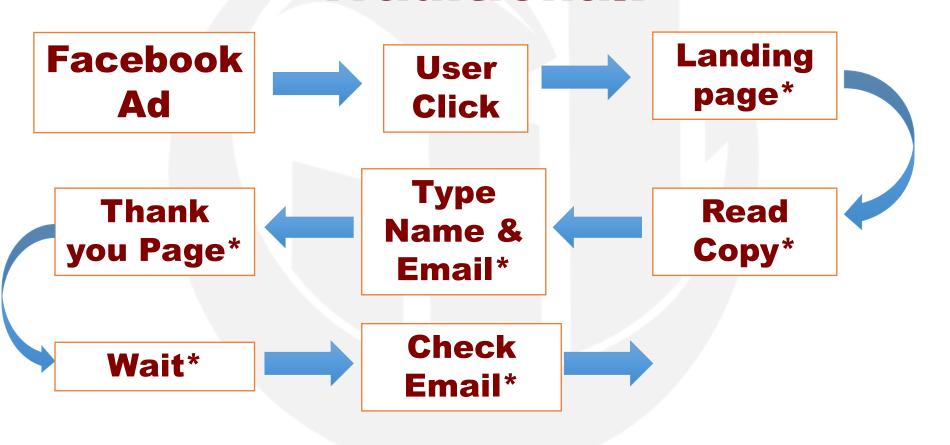




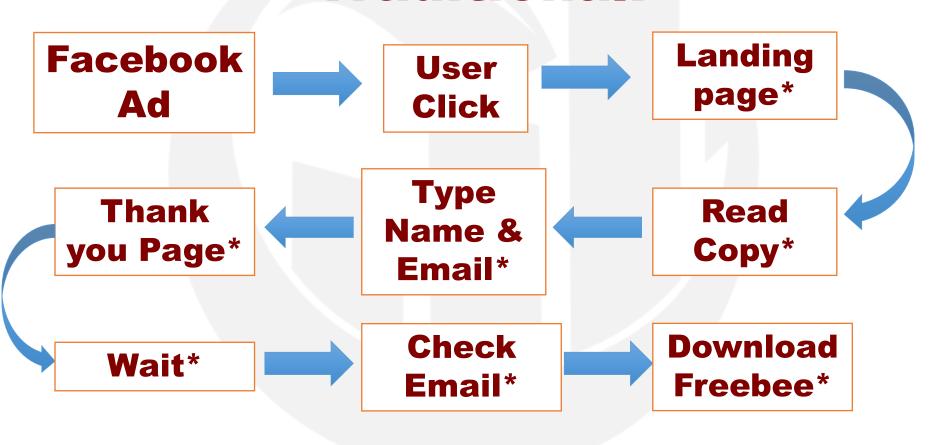




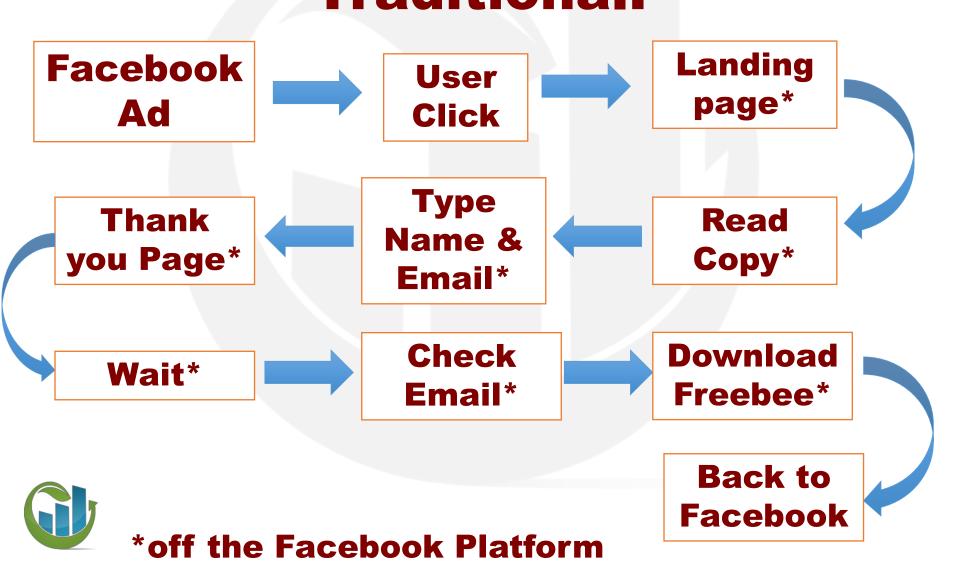












Facebook Ad





Facebook Ad User Click



Facebook Ad User Click Messenger Opens



Facebook Ad

User Click

Messenger Opens

Tap for Freebee



Facebook Ad



User Click



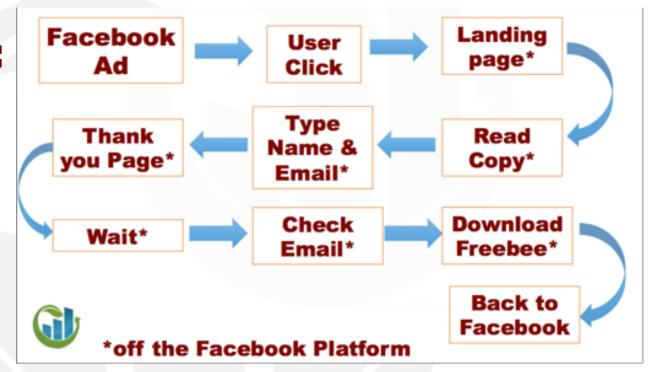
Messenger Opens

Tap for Freebee

Never Left Facebook



**Traditional:** 





#### **Traditional:**



#### Messenger Bot:



#### **Traditional:**





#### Messenger Bot:



#### **Traditional:**





#### Messenger Bot:





#### So, what happened?



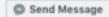


County families: We're often asked about setting up a good system for keeping a family's financial records organized. It can be a challenge to simply keep track of everything!

Need Help? Download your free Record Keep Quick Guide right now:



Download | A 4-Step Plan For Organizing Your Household Financial Records



Download right in Messenger





#### So, what happened?

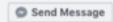


County families: We're often asked about setting up a good system for keeping a family's financial records organized. It can be a challenge to simply keep track of everything!

Need Help? Download your free Record Keep Quick Guide right now:



Download | A 4-Step Plan For Organizing Your Household Financial Records



Download right in Messenger

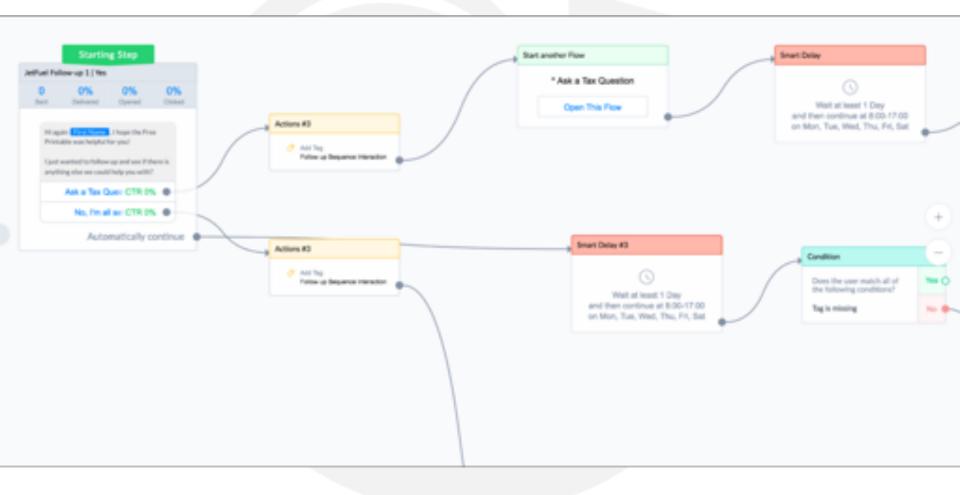


### So, what happened?

- Spent \$125
- 4,281 Qualified
   people reached locally
- 6,333 Impressions
- 222 Ad Interactions
- 24 new Messenger
   Conversations
   Started voluntarily



#### 4. Sequences / Follow up



#### 5. Broadcasts / Nurturing

Ben, we hope your holiday is filled to overflowing with those people and memories you are most thankful for.



Tuesday 2:52 PM

2019 is approaching, Ben. How are you doing on your financial goals? Are you making progress, or do you just need to get started? Either way, we're here to help when you need us.

Contact Us





#### 5. Broadcasts / Nurturing

Ben, we hope your holiday is filled to overflowing with those people and memories you are most thankful for.



Tuesday 2:52 PM

2019 is approaching, Ben. How are you doing on your financial goals? Are you making progress, or do you just need to get started? Either way, we're here to help when you need us.

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**Open Rate:** 63 – 89%

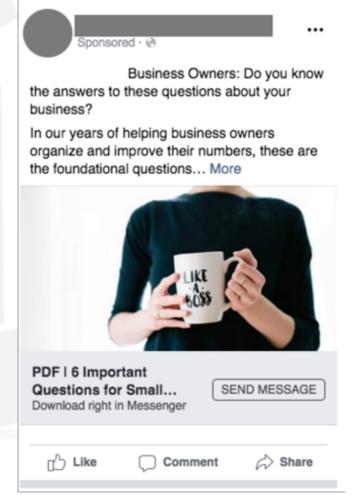


#### 1. Long Content Post -to-PDF Ad

#### Desktop



#### Mobile



#### 1. Long Content Post -to-PDF Ad

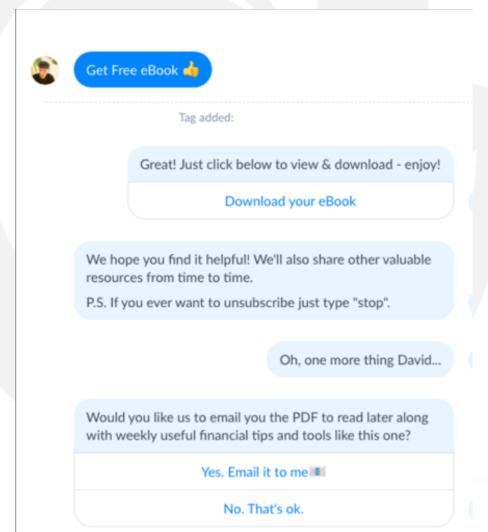




### 2. Instant Delivery &



# 3. Delivery + Automatic Follow up





### So, what happened?





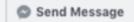
Business Owners: Do you know the answers to these questions about your business?

In our years of helping business owners organize and improve their numbers, these are the foundational questions that emerge again and again, and which, when answered well, make the biggest gains in our clients' decision-making, operations ... and sleep.

#1: Is the value of your business firmly established?... See More



PDF | 6 Important Questions for Small **Business Owners to Answer in 2018** 







Comment



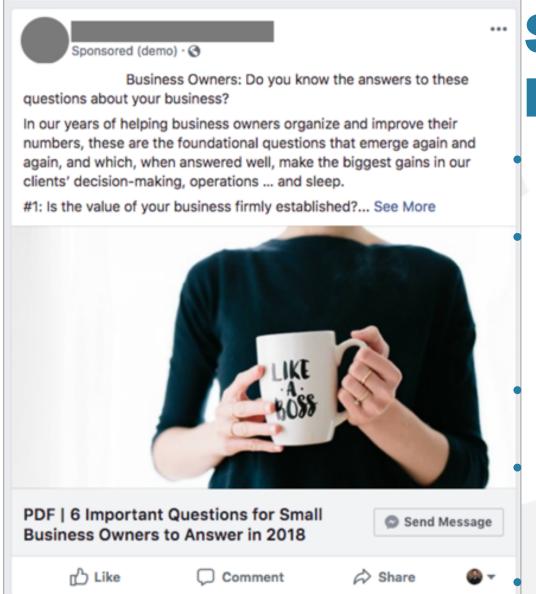
⇔ Share





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### So, what happened?



So, what happened?

**Spent \$125** 

3,891 Qualified people reached locally

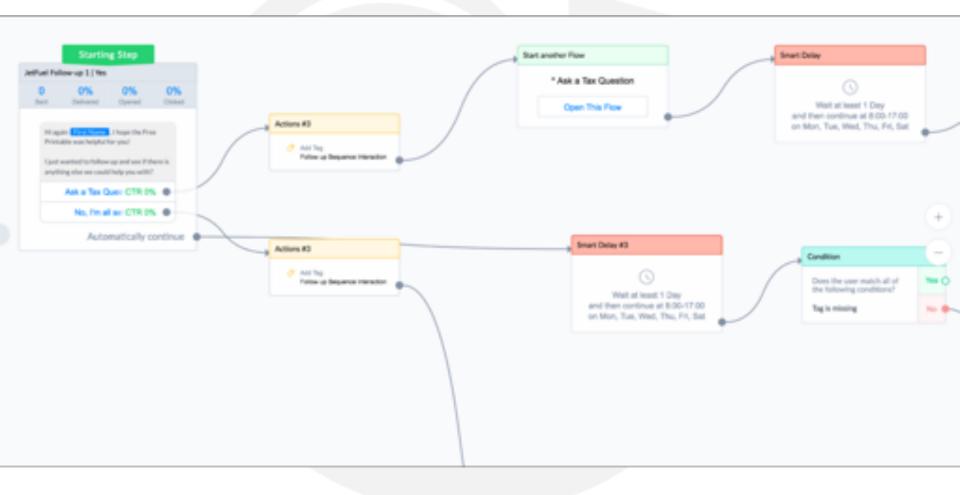
6,592 Impressions

68 Ad Interactions (Read More)

21 new Messenger Conversations **Started - voluntarily** 

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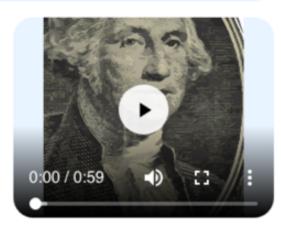
### 4. Sequences / Follow up



### 5. Broadcasts / Nurturing

David, we do a lot of work this time of year preparing our clients for year-end. If any of the scenarios in this video apply to you, let us know right here. We can help you make any necessary changes before year-end so you can take full advantage of the tax benefits.

1.00



Nov 15th

If you're thinking of starting a new business or already have one in the works, we applaud you! It's a worthwhile investment.

Start thinking about taxes in your earliest planning stages -it will make things easier for you. Here's a good place to
start understanding the basics: http://bit.ly/2Mo0Vqg



### 5. Broadcasts / Nurturing

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# **Open Rate:** 60 – 100%



Is this legit?

or

a flash in the pan?



# By 2020, the average person will have more conversations with bots than with their spouse.

- Gartner Research

### **Chatbot Engagement**

JAN 29, 2018 BY MATHEW SWEEZEY

69% of Consumers Prefer Chatbots For Quick Communication with Brands



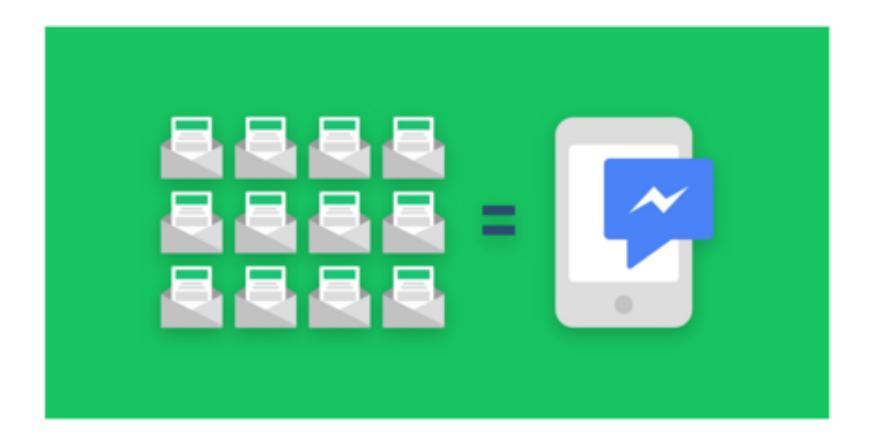
IN INTELLIGENCE, MARKETING, CUSTOMER SERVICE





### Messenger chatbots can lead your campaigns to a 98% open rate

Have you ever had a similar result by sending emails? It's time to change the media.



## Imagine ...



## lmagine ...

Every aspect of your successful Facebook advertising program managed:

completely done for you.



## Announcing ...







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www.FacebookJetfuel.com







2 Ad Campaigns Per Month, Targeting Both "Warm" and "Cold" Prospects; Done For You.

Demographic and geographically target your

BEST prospects, and have us create a "Cold >

Warm > Convert" system for your advertising 
- the only system of its kind in the tax and
accounting industry for Facebook advertising.





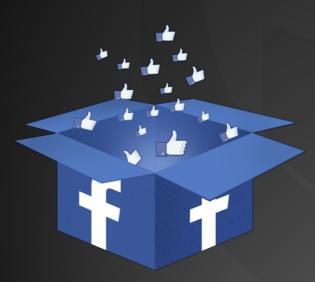
## Your "Messenger Bot" Sells Your Services

Have our team create a <u>customizable</u> chat-flow within Facebook Messenger for automatic prospect intake, presales relationship building and event appointment scheduling.









# ALL Your Facebook Page Posts Deployed Every Day. All Replies Handled.

Everything about your Facebook page is handled. Your personally-assigned TaxProMarketer team member posts daily on your behalf (in addition to your customized ad campaigns), with content posts designed to provoke engagement, further build your audience and drive leads to call or email your office to take advantage of your services.



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# Original, Customized Video Content, Designed Specifically For Lead Generation.

Video is dominating Facebook news feeds, and shows no trend towards slowing down. That's why our in-house team creates original, content-driven videos that drive lead generation









## Direct Appointment Scheduling With Prospects.

No longer need to correspond back and forth with possibly-interested prospects (whether they come from our campaigns or from other sources) with an optionally- included calendar-synced solution for appointment-setting and meeting reminders.



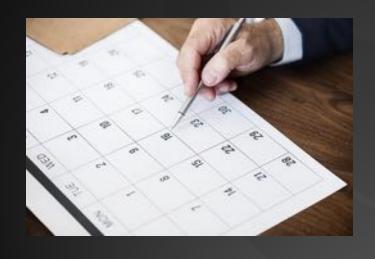
#### **Budget-Friendly Flat Billing.**

Avoid the ballooning costs of variable pricing, as your advertising costs are fully-included in your flat, monthly fee.









## Ongoing Audience, Targeting, and Media Optimization

The Facebook ads platform allows us to target your ads toward the specific type of client you're after. Our program directors are constantly evaluating "cold" targeting for YOUR account, and making regular adjustments to continuously target fresh prospects, as well as to ensure that you are getting the exact, right leads for YOUR business (1040, write-up, tax resolution, high net worth, etc.)



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### "What is my investment?"



#### TIER 1

If your Facebook advertising is \$5,000-\$19,999 a month

Free Account Setup

\$0 Setup Fee

Full Service Facebook & Instagram Ads

Facebook & Audience Network Retargeting

Dedicated Account Manager

Creatives and Copywriting team

1 on 1 Strategy Consultations

Return on Ad Spend Tracking

Real Time Analytics

Email, Skype, Phone Contact

Bi-weekly Reporting

DED MONT

20% of Ad Budget

Choose Plan

#### TIER 2

If your Facebook advertising is \$20,000-\$49,999 a month

Free Account Setup

\$0 Setup Fee

Full Service Facebook & Instagram Ads

Facebook & Audience Network Retargeting

Dedicated Account Manager

Creatives and Copywriting team

1 on 1 Strategy Consultations

Return on Ad Spend Tracking

Real Time Analytics

Email, Skype, Phone Contact

Bi-weekly Reporting

DED MONTH

15% of Ad Budget

Choose Plan

#### TIER 3

If your Facebook advertising is greater than \$50,000 a month

Free Account Setup

\$0 Setup Fee

Full Service Facebook & Instagram Ads

Facebook & Audience Network Retargeting

Dedicated Account Manager

Creatives and Copywriting team

1 on 1 Strategy Consultations

Return on Ad Spend Tracking

Real Time Analytics

Access to Personal Phone

On Demand Reporting

DED MONTH

10% of Ad Budget

Choose Plan





#### Ian Lurie, social media believer and skeptic



Answered Jul 19, 2016

We set a base fee for really small campaigns (under \$2500). I mean really small.



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#### Ian Lurie, social media believer and skeptic



Answered Jul 19, 2016

We set a base fee for really small campaigns (under \$2500). I mean **really** small.



Deyder Cintrón, CEO & Chief Marketing Technologist at Https://www.availdm.com (2016-present)



Answered Mar 22

Facebook Ad campaigns done by **results driven**, **reputable and credible agencies with proven results** range from \$5000 a month to \$20,000 a month +

with an added % of revenue. Facebook Ads budget not included.





### \$997 Flat Monthly Investment





### \$997 Flat Monthly Investment

## No Contracts





### **\$897** For Machine Clients





www.FacebookJetfuel.com





#### Jet Fuel Funnel v1

SME Clients

TOFU

MOFU

Machine Clients

#### Mideo / Article > UN

- have related content Video ad CTA will be ManyCha
- Article Ad CTA will be click to LeadPage, Direct link to ManyChat will be at end of LP
- Pixel LP & Build custom

#### Video / Blog Post

- Video and Blog may/may not have related content
   Video ad CTA will be ManyChat
- Blog Ad CTA will be click to Blog. Direct link to Many-Dist will bit at end of Blog Post Pixel Blog post & Build custom Audience

#### GOALS:

- Pixel or Track Audience
- 10 sec video view
- Click to LP / Blog Post ManyChat Follow up Option

#### Lead Mag DL

### - Retargeted Ad will have harder CTA directly to

- ManyChat
   ManyChat convo will have access to original video/FB Note if desired
   Download delivered via Google Drive.

#### Lead Magnet DL

- Retargeted Ad will have harder CTA directly to
- ManyChat.

   ManyChat convo will have access to original video / Bog if desired.

   Download delivered via stockcated with page or Emal.

#### GOALS:

- Download Lead Magnet Via Manychat
- Capture email for EMR & download delivery (Zapier) - Build MC (and EMR list)

#### Carendly

### schedule an appointmen - Ask for more information for client to contact directly

#### Calendly

- Tactfully ask to schedule an appointment - Ask for more information for client to contact directly

#### GOALS:

- Appointment on Calendar
- Opt-in for follow-up with

#### SME Clients

BOFU

#### Machine Clients

#### Many Chat Sequence

- Add to Many Olie delayed follow up sequence for nurturing - Send Regular ManyOhat Broadcasts

#### EMR / Many Chart Seq

- Add to ManyChat deleyed follow up sequence for
- Broadcast in Manychat weekly about new blog

#### GOALS:

- ManyChat Nurture Sequence
- ManyChat Subscription
- EMR Nurture Opt-in



www.Je



# "What kind of results can I expect?"





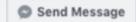
Business Owners: Do you know the answers to these questions about your business?

In our years of helping business owners organize and improve their numbers, these are the foundational questions that emerge again and again, and which, when answered well, make the biggest gains in our clients' decision-making, operations ... and sleep.

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Page Visits	239	26	†819.2%
Weekly Total Reach	10.9K	61	†17,782.0%
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