TALOS

Cisco Talos Email Status Portal

BETTER EMAIL CLASSIFICATION, COURTESY OF YOU

Cisco customers with Email Security Appliances (ESA) or Cloud Email Security (CES) accounts already know the benefits of Cisco's email filtering. Every day, millions of malicious emails are automatically sent to the trash bin, and obnoxious spam messages are sequestered to the Junk folder. Despite this, the persistent nature of bad actors means this is easier said than done, and occasionally emails are classified incorrectly. Now you can help us improve our detection by reporting spam, phish and wrongly-classified legitimate email (ham) our algorithms have not identified correctly.

Customers can suggest classifications for emails either through the Cisco Security email plug-in or by directly emailing the appropriate classification address with the email sample attached. Customers who take advantage of this opportunity have the ability to view any email samples they have submitted for classification. Administrators can see all email samples submitted through their email domain, giving them unique insight into their network's email traffic. Previously known as the Email Submission and Tracking Portal, the new Cisco Talos Email Status Portal has moved to Talosintelligence.com and offers a more robust experience, including streamlined management for admins and new reporting features.

CLEAR INSIGHT INTO EMAIL TRAFFIC AND CLASSIFICATION

Customers can get a clear picture of emails that have gone through the network and may have been flagged as incorrectly classified by members of the company. This may help customers fine-tune their ESA or CES settings, in addition to helping Cisco improve its ability to catch pesky niche-case malicious emails that may have slipped through the cracks.

EASY MANAGEMENT OF DOMAINS AND USERS

The portal provides a clear and simple interface for users to manage the domains associated with their company and ESA or CES account. Administrators can control permission levels of users who request access to their domains. Users with administrative privileges can control permission levels for users who request access to their domain by granting or revoking access, within and outside of their company, to view all emails submitted on a domain.

IMPROVED EMAIL CLASSIFICATION

Participating customers help Cisco by providing us with insight into emails we may have mis-classified, leading to improved machine learning to predict future malicious email samples and better detection.

The new portal goes live September 1, 2020. Customers with accounts on the legacy portal will no longer be able to access that account, but all data associated with their account should transition to the new portal seamlessly.

> Check out the new portal by logging into talosintelligence.com with your Cisco ID.