

Ugly American.



MENU

Menú Mediodía

Starters

Soups and Salads

Burgers

Mains

Sandwiches

Desserts

Kids

Brunch

Beers

Cocktails

Drinks

Wines

Liquors

CHOOSE AN APPETIZER, A MAIN COURSE AND A SIDE.
\$68.000

STARTERS

MAC & CHEESE

Gratin pasta elbows with cheese.

HALF TOMATO SOUP

With roasted fennel, gratin toast with quesillo and pecan nuts.

CARPACCIO

Beef carpaccio served with chipotle mayonnaise, arugula, parmesan cheese, olive oil and black pepper.

MAIN COURSE

STREET CHEESEBURGER

100g thin-cut beef burger with cheddar cheese, lettuce, tomato, and pickles with house mayonnaise.

CALENTADO UGLY AMERICAN

Chunks of corned beef, ripe plantain, sweet corn, tomato, and cilantro. With a fried egg (optional); served with hogao criollo sauce.

FRIED CHICKEN CESAR BURGER

Breaded and fried chicken, chopped Caesar salad, tomato, and Parmesan cheese.

GRILLED SALMON (200g)

SIDES

GREEN SALAD

Mix of lettuce, cherry tomatoes and avocado with honey and rosemary dressing.

FRENCH FRIES

RICE

DESSERT

MINI BANANA CREAM PIE

DRINKS

LUNCH MENU + JAMAICA / WATERMELON WATER	
OR MANANTIAL WITH OR WITHOUT GAS	\$71.000
LUNCH MENU + CLUB COLOMBIA 330ML	\$76.000
LUNCH MENU + IRISH LEMONADE COCKTAIL	\$94.900

*MENU AVAILABLE ONLY FOR CONSUMPTION IN THE RESTAURANT FROM MONDAY TO FRIDAY BETWEEN 12:00 PM AND 3:00 PM WHILE SUPPLIES LAST. DOES NOT APPLY ON HOLIDAYS.

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FRIED MOZZARELLAS

Panko breaded buffalo mozzarella served with honey mustard.

\$31.900

SPINACH AND ARTICHOKE DIP

Made with three cheeses, and accompanied with tortilla chips.

\$38.900

SHRIMP COCKTAIL

Classic shrimp cocktail with a spicy kick.
Served with pita crisps.

\$42.900

WINGS

(SPICY BUFFALO, MEDIUM BUFFALO, BBQ, RANCH)

Marinated in buttermilk and tossed in your choice of sauce.
Served with celery and carrots in a blue cheese dressing on the side.

\$51.900
Small order
\$42.900

BEEF CARPACCIO

Served with chipotle mayonnaise, arugula, parmesan cheese, olive oil and black pepper.

\$42.900

HOUSE NACHOS

Classic fried corn tortilla chips, ground beef, cheddar cheese sauce, pico de gallo, pickled jalapeños, guacamole, and sour cream.

\$52.900
Small order
\$39.900

BREADED SHRIMP

Battered shrimp with red & white BBQ sauces.

\$39.900

MINI FAT KID CHEESEBURGER

70g of our Fat Kid cheeseburger. Choose a sauce: criolla, smoked bacon and pepper, or chimichurri.

\$24.900

MINI LOBSTER ROLL

Lobster tail, sriracha, and mayonnaise on a brioche bun with clarified butter.

\$56.900

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 **TOMATO SOUP** **\$28.900**
With roasted fennel, gratin toast with quesillo and pecan nuts.

LENTIL SOUP **\$25.900**
With bacon and chips.
(for vegetarians can be served without bacon).

 **GREEN SALAD** **\$14.900**
Mixed lettuce, cherry tomatoes and avocado with honey and rosemary dressing.

CAESAR SALAD **\$28.900**
The classic, romaine lettuce with its traditional anchovy dressing, croutons and Parmigiano Reggiano.
*With chicken **\$38.900**

HOUSE CHOPPED SALAD **\$41.900**
Chicken, smoked bacon, buffalo mozzarella, Batavia lettuce, kale, avocado, radicchio, dates, and tomato. With an oregano and Parmesan dressing.

 **HEART OF PALM AND TOMATO SALAD** **\$41.900**
Cherry tomatoes, fresh hearts of palm, avocado, mixed greens, lentils crisps, cheese, sweet corn, and boiled egg with sesame vinaigrette.

 Vegetarian

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ALL BURGERS ARE SERVED WITH FRENCH FRIES OR A GREEN SALAD.
OUR BREAD IS HOMEMADE POTATO BREAD.

CALLEJERA WITH CHEESE

100g thin-cut beef burger with cheddar cheese, lettuce, tomato, and pickles with house mayonnaise.

\$38.900

Double Option: Double meat and cheese.

\$49.900

FAT KID CHEESEBURGER

Our Classic: 200g burger with cheddar cheese, romaine lettuce, tomato, and pickles on the side.

\$52.900

THE UGLY

250g burger with provolone cheese, romaine lettuce, avocado, and caramelized onion.

\$59.900

GRILLED DOUBLE CHEESE BURGER

200g grilled burger with Monterrey cheese, spring onions, pickles, crispy onions, and smoked bacon mayonnaise.

\$50.900

JUICY LUCY

200g burger stuffed with buffalo mozzarella and sun-dried cherry tomatoes, with basil pesto, lettuce, tomato, and pickles.

\$58.900

SMOKED BACON AND PEPPER

200g beef burger with pepperjack cheese, romaine lettuce, tomato, and red onion rings. Served with smoky peppercorn sauce and bacon bits.

\$55.900

WAGYU CHEESEBURGER

250g domestic Wagyu beef burger with cheddar cheese, romaine lettuce, tomato, and pickles.

\$59.900

FRIED CHICKEN BURGER

Marinated, breaded, and fried chicken, Batavia lettuce, homemade mayonnaise, and tomato.

\$44.900

FRIED CHICKEN CESAR BURGER

Breaded and fried chicken, chopped caesar salad, tomato, and parmesan cheese.

\$45.900



VEGGIE

Falafel burger with cucumber, tomato, and raita sauce.

\$38.900

**Ask about our burger kits
to finish at home!**



Vegetarian

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CHICKEN PARMESAN

Chicken milanese topped with gratinéed parmesan cheese and marinara sauce. Served with an arugula salad.

\$56.900

LEMON CHICKEN BREAST

Thin grilled lemon chicken breast with pesto butter. Served with avocado and tomato salad.

\$44.900

STEAK FRITES

200g cut of domestic Angus beef sirloin, grilled and served with smoked pepper and bacon sauce and chimichurri. Served with french fries.

\$69.900

BEEF STROGANOFF

Chunks of beef tenderloin sautéed with mushrooms and onions in wine. With mashed potatoes, french fries, or a house salad.

\$65.900

BISTEC A CABALLO

200g cut of grilled domestic Angus beef loin, topped with hogao criollo sauce and two fried eggs.

\$69.900

CALENTADO UGLY AMERICAN

Chunks of corned beef, plantain, sweetcorn, tomato, and cilantro. Served with a fried egg (optional) and hogao criollo sauce.

\$43.900

NEW YORK STEAK

300g. national cut, served with French fries or house salad.

\$74.900

GRILLED SALMON WITH CAESAR SALAD

\$73.900

Sides

FRENCH FRIES
\$12.900

GREEN SALAD
\$14.900

MASHED POTATOES
\$12.900

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TURKEY

Turkey breast, buffalo mozzarella, roasted garlic mayonnaise, lettuce, and tomato on potato bread.

\$49.900

BEEF RIBS

Shredded beef ribs with tucupí barbecue sauce, with zucchini roasted in spicy root butter.

*With cheddar or pepper jack cheese.

\$49.900

CORNED BEEF

Morrillo brined for 15 days and then boiled, with Swiss cheese, served with coleslaw and country bread.

\$51.900

PHILLY CHEESESTEAK

Finely sliced Wagyu beef, grilled with white onions. Served with provolone and cheddar cheeses between soft traditional bread.

\$51.900

Half / Half

Choose two options to make your plate

\$46.900

SOUP

Tomato or lentil soup.

SALAD

House chopped salad, salad with fresh hearts of palm or Caesar salad.

HALF SANDWICH

Corned beef, Philly cheesesteak, beef rib or turkey.

Kids

MAC AND CHEESE

\$23.900

Gratin pasta elbows with cheese.

*With smoked chicken **\$31.900**

CHICKEN TENDERS

x5 uds. \$46.900

Breaded in panko, served with French fries and honey mustard sauce.

x3 uds. \$33.900

CHEESEBURGER

\$32.000

100g of meat and cheddar cheese, served with french fries. Order it with or without sauces.

BANANA CREAM PIE

\$21.900

A traditional North American dessert featuring banana pastry cream, Nutella, and Chantilly cream.

BEIGNETS

\$20.900

Traditional New Orleans dessert with frosting and chocolate ice cream.

APPLE PIE

\$23.900

Classic with vanilla ice cream.

CHOCOLATE CAKE

\$24.900

Three layers with chocolate frosting and vanilla ice cream.

NUTELLA CRÈME BRÛLÉE

\$20.900

Brûlée made with nutella and cookie.

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SATURDAYS, SUNDAYS AND HOLIDAYS 9:30 AM TO 2:00 PM

Kids

FRIED EGGS **\$13.900**
2 fried eggs.

SINGLE FRENCH TOAST **\$23.900**
A slice of French toast cut into triangles. Served with chocolate ganache.

PANCAKES **\$21.900**

BREAD BASKET **\$27.900**

FRUIT BOWL **\$22.900**
Fresh seasonal fruit.
With yogurt +\$3.500

HOUSE GRANOLA **\$28.900**
Rolled oats, pecans, pumpkin seeds, coconut, almond honey, blueberries and yogurt.

BAGEL WITH SMOKED SALMON **\$41.900**
Cream cheese, mini capers, red onion, and pickled cucumber and fennel.

CHALLAH BREAD FRENCH TOAST **\$26.900**
With chocolate ganache and maple syrup.

CHILAQUILES **\$33.900**
Two fried eggs on tortilla chips and red sauce with whey and grated white cheese.

PANCAKES **\$32.900**
Pancakes with soursop sauce and whipped cream.
• With bacon. **+\$8.500**
• With fried egg. **+\$3.500**

AVOCADO TOAST **\$27.900**
Poached egg on a slice of country bread with mashed avoca-do, paprika, and olive oil.

SHAKSHUKA EGGS

\$28.900

A traditional Middle Eastern recipe, two eggs cooked in a sauce of tomatoes, bell peppers, onion, Mediterranean spices, cilantro, and tahini. Served with pita bread.

BENEDICTINES

2 poached eggs, homemade muffins, hollandaise sauce, and chives, with:

- Pork ham.
- Corned beef.
- Smoked salmon.
- Turkey ham.
- Spinach.

\$37.900

\$41.900

\$41.900

\$41.900

\$33.900

BISTEC A CABALLO

\$69.900

200g beef tenderloin with Creole hogao sauce and 2 eggs on top.

OMELETTES

\$26.900

- Corned beef, Swiss cheese and spinach.
- Pork ham and cheddar cheese.

EGGS TO TASTE

\$24.900

2 eggs to taste. You may choose a maximum of 2 options from among:

- Mushrooms.
- Onions
- Spinach.
- Tomatoes.
- Ham.
- Cheddar.

CALENTADO UGLY AMERICAN

\$43.900

Chopped corned beef, ripe plantain, tender corn, egg, tomato, cilantro served with hogao criollo.

Draft beer

	330ml	473ml
BBC Lager	\$14.900	\$16.900
BBC Cajicá Miel (Pale Ale)	\$14.900	\$16.900
BBC Chapinero (Porter)	\$14.900	\$16.900
BBC Monserrate (Ale)	\$14.900	\$16.900
Club Colombia Dorada (Lager)	\$13.900	\$15.900

Bottled beer

ARTISAN	
Macha Helles Lager	\$16.900
Moonshine Zipa (IPA)	\$14.900
Pola del Pub Nitro Coffee Stout (Pint)	\$24.900
Pola del Pub IPA (Pint)	\$24.900

CIDER	
Golden Lion	\$14.900

INTERNATIONAL	
Michelob 330ml	\$12.900
Stella Artois 300ml	\$16.900
Corona	\$14.900
Corona cero	\$13.900

Ugly Cocktails

REFRESHING AND LONG	
Redheaded Devil	\$47.000

Del Maguey, raspberry, ginger, lemon, Schweppes soda, mint.

Bogotá Burro	\$38.000
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Absolut, ginger, lemon, blackberry, Schweppes soda.

Venetian Spritz	\$42.000
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Aperol, Luxardo Bitter Rojo, sparkling wine, Schweppes soda, orange, green olive.

Rosé Spritz	\$42.000
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Lillet Rosé, sparkling, Juniper Rose Cider, pink liana.

Elderfower G&T	\$67.000
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Monkey 47, St. Germain, Juniper elderberry tonic, fresh rose.

SHORT AND CITRUS

Bees’ Knees	\$48.000
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Monkey 47, Beefeater, acacia honey, lemon, honeycomb.

Clover Club	\$46.000
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Beefeater, Lillet Blanc, raspberry, lemon, egg white.

Mezcalita	\$47.000
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Del Maguey, ginger, agave, lemon.

Strawberry Margarita	\$47.000
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Altos Plata, strawberry, lemon, Peychaud's, black salt.

Telegram	\$46.000
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Chivas Extra 13 Años, lemon, honey, mint, Angostura.

Penicilin	\$46.000
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Chivas 12 Años, lemon, ginger, honey, smoked single malt.

PICK ME UPS AND STRONG DRINKS

Irish Coffee	\$30.000
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Jameson, hot coffee, whipped cream, a touch of brown sugar.

Negroni	\$43.000
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Beefeater, house vermouth, Campari, orange.

Old Fashioned	\$46.000
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Bulleit Bourbon, brown sugar, Angostura.

Vesper Martini	\$44.000
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Plymouth, Absolut, Lillet Blanc, orange bitters.

Classic Cocktails

Aperol Spritz	\$43.000
Boulevardier	\$45.000
Carajillo	\$37.000
French 75	\$38.000
Jungle Bird	\$38.000
Margarita	\$47.000
Martini Clásico	\$46.000
Vodka Martini	\$40.000
Mai Tai	\$38.000
Mezcal Negroni	\$44.000
Mojito Clásico	\$38.000
New York Sour	\$44.000
Pisco Sour	\$39.000
Pisco Punch	\$39.000
Tinto de Verano	\$37.000
Moscow Mule	\$38.000
Bloody Mary	\$39.000

Mimosas

Mimosa Sparkling wine and orange juice.	\$24.000
Strawberry Mimosa Sparkling wine and fresh strawberry.	\$24.000
Watermelon Mimosa Sparkling wine and watermelon extract.	\$24.000
Raspberry Tangerine Mimosa Sparkling wine, raspberry and tangerine.	\$24.000

Spritz & Aperitivos

Venetian Spritz Aperol, Luxardo Red Bitter, sparkling wine, Schweppes soda, orange, green olive.	\$42.000
Rose Spritz Lillet Ros��, sparkling, Juniper Rose Cider, rose vine.	\$42.000
Garibaldi Campari and fresh orange juice.	\$29.000
Tinto de Verano Red wine, Juniper grapefruit soda, a touch of Havana 7 rum.	\$37.000

Pick Me Ups

Irish Coffee Jameson, hot coffee, whipped cream, a touch of brown sugar.	\$30.000
Bloody Mary Absolut, fresh tomato juice, Worcestershire sauce, Tabasco sauce, lemon, salt, black pepper, celery, olives.	\$39.000
Bloody Maria Altos Plata, fresh tomato juice, Worcestershire sauce, Tabasco sauce, lemon, salt, black pepper, celery, olives.	\$47.000

Brunch Cocktails

Redheaded Devil From the agave, raspberry, ginger, lemon, Schweppes soda, and mint.	\$47.000
Strawberry Margarita Altos Plata, strawberry, lemon, Peychaud's, black salt.	\$47.000
Bogot�� Burro Absolut, ginger, lemon, blackberry, Schweppes soda.	\$38.000

Non Alcoholic

Selvática cold teas	\$8.500
Açaí Arazá Camu Camu	
Natural Lemonade	\$7.900
Natural Juices	\$9.900
Tangerine juice	\$10.500
San Pellegrino Water Glass 505ml	\$20.900
Coca Cola	\$9.500
Manantial with or without gas	\$8.500
Fever Tree Tonic	\$19.900
Juniper Craft Beverages	\$14.900
Grapefruit Soda Rose Cider Elderberry Tonic	

TEMPERANCE (Non-alcoholic cocktails)

Berry Iced Tea	\$16.900
Bitaco black tea, raspberry, blackberry and lemon.	
Iced Tea clásico	\$14.900
Bitaco black tea served over ice.	
Burro Santo	\$13.900
Fresh ginger, blackberry, lemon and Schweppes soda.	
Redheaded Angel	\$18.900
Raspberry, lemon and Schweppes soda.	
Passion Fizz	\$13.900
Passion fruit, orange, mint and Schweppes soda.	
Watermelon Cooler	\$10.900
Watermelon juice with a touch of lemon.	
Summer Spritz	\$16.900
Strawberry, Schweppes soda, Juniper rose cider and rose vine.	\$9.900
Virgin Irish	
Hot Devoción coffee with whipped cream, a touch of brown sugar, and nutmeg.	

Hot Beverages

Filtered coffee (Available only during Brunch hours)	\$7.000
Americano	\$7.500
Cappuccino	\$8.500
Latte	\$8.500
Macchiato	\$7.500
Double espresso	\$7.500

*With almond milk **+\$3.000**

Harney & Sons Teas and Infusions	\$8.900
Ask the waiter for the box and choose the best flavor from our tea box	
Amazonian Fruit Infusion (Jungle)	\$8.500
Milo (Available only during Brunch hours)	\$11.900

Sparkling

Cava Agustí Torelló Mata
Macabeo, Xarel-lo, Penedés, Es.

Bottle: \$234.000

Rosé

Callia
Shiraz, San Juan, Ar.

Bottle: \$138.000

White

Astobiza
Ondarrabi Zuri, Txacoli d`Alava, Es.

Bottle: \$224.000

Sibaris Gran Reserva
Chardonnay, Leyda, Cl.

Bottle: \$234.000

Monteabellon
Verdejo, Rueda, Es.

Bottle: \$150.000
Glass: \$30.000

Callia
Chardonnay, San Juan, Ar.

Bottle: \$155.000
Glass: \$31.000

Portillo
Sauvignon Blanc, Mendoza, Ar.

Bottle: \$205.000
Glass: \$41.000

Red

Ochoa "La Foto de 1938"
Tempranillo, Navarra, Es.

Bottle: \$175.000
Glass: \$35.000

De Martino "347"
Carmenere, Maipo, Cl.

Bottle: \$178.000
Glass: \$36.000

Killka "Art"
Malbec, Mendoza, Ar.

Bottle: \$220.000

Avaniel
Tempranillo, R del Duero, Es.

Bottle: \$141.000

El Enemigo
Malbec, Mendoza, Ar.

Bottle: \$406.000

La Posta" Armando"
Bonarda, Mendoza, Ar.

Bottle: \$205.000
Glass: \$41.000

Whisk(e)y

	Shot	Bottle	1/2
SINGLE MALT			
The Glenlivet 18 Años	\$193.000	\$1.889.000	
The Glenlivet 15 Años	\$70.000	\$688.000	
The Glenlivet Captain’s	\$52.000	\$502.000	
The Glenlivet Caribbean Reserve	\$49.000	\$470.000	
The Glenlivet 12 Años	\$51.000	\$492.000	
The Glenlivet Founder’s Reserve	\$46.000	\$447.000	
The Macallan 15 Años Double Cask	\$135.000	\$1.321.000	
The Macallan 12 Años Sherry Cask	\$74.000	\$731.000	
Balvenie Doublewood 12 Años	\$87.000	\$906.000	
Baldevine Caribbean Cask 14 Años	\$67.000	\$699.000	
Glenfiddich 12 Años	\$45.000	\$470.000	
Glenfiddich 15 Años	\$55.000	\$579.000	
Glenfiddich 18 Años	\$91.000	\$950.000	
Glenmorangie The Original	\$46.000	\$447.000	
Glenrothes 12 Años	\$71.000	\$699.000	
Highland Park 12 años	\$58.000	\$568.000	
BLENDED SCOTCH			
Chivas Regal 18 Años	\$81.000	\$797.000	
Chivas Regal Mizunara	\$61.000	\$601.000	
Chivas Regal Extra 13 Años	\$45.000	\$437.000	\$273.000
Chivas Regal 12 Años	\$40.000	\$393.000	\$262.000
Monkey Shoulder	\$36.000	\$383.000	
Buchanan's 18 Años	\$76.000	\$797.000	
Buchanan’s Deluxe	\$45.000	\$437.000	
Johnnie Walker Black Label	\$38.000	\$371.000	
IRISH			
Jameson	\$37.000	\$360.000	\$186.000
AMERICAN			
Michter's American Whiskey	\$55.000	\$579.000	
Michter's Straight Bourbon	\$55.000	\$579.000	
Michter's Straight Rye	\$55.000	\$579.000	
Woodford Reserve	\$46.000	\$447.000	
Jack Daniel’s	\$37.000	\$360.000	
Gentleman Jack	\$41.000	\$404.000	
Bulleit Bourbon	\$38.000	\$404.000	
Bulleit Rye	\$40.000	\$426.000	

Gin

	Shot	Bottle	1/2
Monkey 47 (500ml)	\$80.000	\$557.000	
Beefeater 24	\$54.000	\$524.000	
Beefeater Pink	\$46.000	\$447.000	
Beefeater	\$39.000	\$383.000	\$241.000
Plymouth	\$48.000	\$459.000	
Bombay Sapphire	\$39.000	\$383.000	
Bulldog	\$42.000	\$447.000	
Citadelle	\$35.000	\$360.000	
Hendrick’s	\$51.000	\$535.000	

Vodka

	Shot	Bottle	1/2
Absolut	\$34.000	\$328.000	\$158.000
Grey Goose	\$50.000	\$480.000	
Ketel One	\$41.000	\$437.000	

Tequila

	Shot	Bottle
Altos Reposado	\$49.000	\$470.000
Altos Plata	\$49.000	\$470.000
Herradura Ultra	\$57.000	\$601.000
Herradura Plata	\$49.000	\$470.000
Herradura Reposado	\$52.000	\$502.000
Don Julio 70	\$75.000	\$742.000
Don Julio Reposado	\$60.000	\$589.000
Maestro Dobel Diamante	\$63.000	\$612.000

Mezcal

	Shot	Bottle
Del Maguey Vida	\$49.000	\$502.000
Ojo de Tigre	\$46.000	\$480.000
Amores Espadín	\$55.000	\$535.000
Los Nahuales	\$55.000	\$579.000
Siete Misterios Doba-Yej	\$51.000	\$524.000

Rum

	Shot	Bottle
La Hechicera	\$55.000	\$535.000
Havana Club Selección de Maestros	\$55.000	\$535.000
Havana Club 7 Años	\$35.000	\$360.000
Havana Club Añejo Especial	\$32.000	\$305.000
Havana Club 3 Años	\$27.000	\$262.000
Dictador 12 Años	\$51.000	\$492.000
Dictador XO Insolent	\$78.000	\$775.000
Diplomático Mantuano	\$38.000	\$371.000
Santa Teresa 1796	\$51.000	\$524.000

Aguardiente

	Shot	Bottle
Antioqueño sin azúcar	\$19.000	\$196.000
Desquite	\$20.000	\$208.000

Cognac & Grappa

	Shot	Bottle
Hennessy VS	\$63.000	\$612.000
Cellini Blanca	\$43.000	\$426.000

Liquors

	Shot	Bottle
Aperol	\$30.000	\$305.000
Bailey’s	\$31.000	\$295.000
Campari	\$35.000	\$360.000
Cointreau	\$33.000	\$317.000
Drambuie	\$36.000	\$383.000
Dubonnet	\$30.000	\$284.000
Grand Marnier	\$53.000	\$513.000
Jack Daniel’s Honey	\$37.000	\$360.000
Jägermeister	\$42.000	\$414.000
Licor 43	\$35.000	\$360.000
Sambuca Lucano	\$30.000	\$371.000
St. Germain	\$37.000	\$393.000

Cualquier trago hecho coctel: Precio del trago +\$4.000



PROHÍBASE EL EXPENDIO DE BEBIDAS EMBRIAGANTES A MENORES DE EDAD
EL EXCESO DE ALCOHOL ES PERJUDICIAL PARA LA SALUD

Advertencia propina: Este establecimiento de comercio sugiere a sus consumidores una propina del 10% del valor de la cuenta antes de impuestos, porcentaje que podrá ser aceptado, rechazado o modificado por usted según la valoración del servicio prestado. Al momento de solicitar la cuenta usted deberá indicar al mesero si quiere que dicho valor sea incluido o no en la factura, o señalar el valor que dará como propina.
En este establecimiento de comercio los recursos recogidos por concepto de propina se destinan única y exclusivamente a reconocer el trabajo de las personas que hacen parte de la cadena de servicio En caso de presentarse algún inconveniente con el cobro de la propina, podrá radicar su queja en la línea de atención al ciudadano de la Superintendencia de Industria y Comercio 601 592 0400 o 018000910165, o en contactenos@sic.gov.co cuyo asunto debe ser “Queja cobro de propina”. En cumplimiento de la normatividad vigente sobre factura electrónica, nos permitimos recordar que el deber de expedirla se ejecuta con la entrega de la misma, de manera física o electrónica, siempre que esta comprenda todas las operaciones en que consistió la venta de bienes y/o servicios a nuestro cargo.

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