

STORE CHECK-OUT

STORE SATISFACTION


After completing the reset, ensure the aisle is clear and you have discarded all trash

Find the manager and demonstrate what you executed on your store visit then administer the store exit survey.

If there are any issues, please work with the manager to correct on your visit before leaving.

If outstanding issues you cannot resolve remain, be sure to have the manager address in the comments section of the exit survey and/or call the Frito Lay reset hotline

Make sure all questions in survey have been answered

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| Date _____ | Store # _____ |
| Team Lead: Please provide this survey to your store manager upon final walk-through. Responses must be entered and uploaded with your project survey questions. | |
| Store Manager: Please rate the retail representative(s) on the following performance metrics by checking the rating that best fits. Work with the team to resolve any issues before dismissing the team for the day. | |
| Store manager printed name (FIRST & LAST) _____ | |
| Store manager signature _____ | |
| Overall Satisfaction: <input type="checkbox"/> 5 Stars (Best) <input type="checkbox"/> 4 Stars <input type="checkbox"/> 3 Stars <input type="checkbox"/> 2 Stars <input type="checkbox"/> 1 Star (Worst) <input type="checkbox"/> N/A | Cleanliness of Aisle After Reset: <input type="checkbox"/> 5 Stars (Best) <input type="checkbox"/> 4 Stars <input type="checkbox"/> 3 Stars <input type="checkbox"/> 2 Stars <input type="checkbox"/> 1 Star (Worst) <input type="checkbox"/> N/A |
| Planogram set correctly: <input type="checkbox"/> 5 Stars (Best) <input type="checkbox"/> 4 Stars <input type="checkbox"/> 3 Stars <input type="checkbox"/> 2 Stars <input type="checkbox"/> 1 Star (Worst) <input type="checkbox"/> N/A | Shelf Tags/Strips Placed Correctly <input type="checkbox"/> 5 Stars (Best) <input type="checkbox"/> 4 Stars <input type="checkbox"/> 3 Stars <input type="checkbox"/> 2 Stars <input type="checkbox"/> 1 Star (Worst) <input type="checkbox"/> N/A |
| Additional Comments/Notes (OPTIONAL): | |
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Questions/Concerns Call Frito Lay Reset Hotline at (866) 830-2123