

## PLTW Kite Student Portal Installation Guide for iPads

Welcome to the PLTW Kite Student Portal installation guide for iPads.

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**Note:** iPad Minis do not support the PLTW Kite Student Portal.

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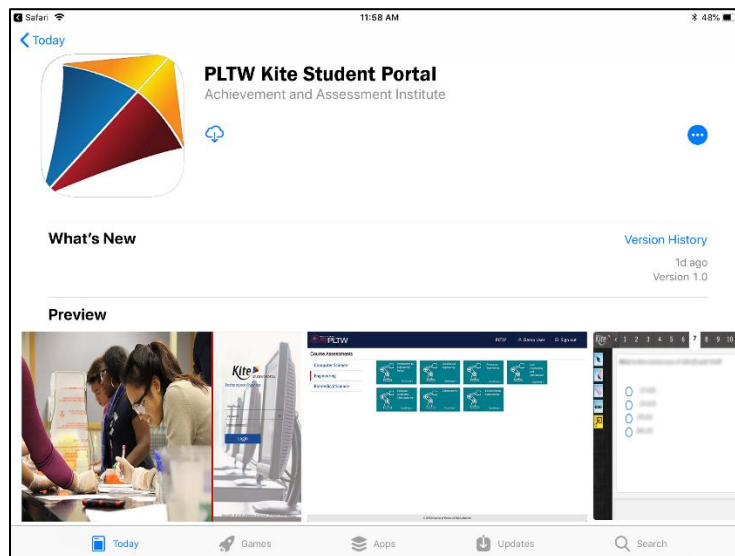
Students use the PLTW Kite® Student Portal to take tests. When running, the PLTW Kite Student Portal covers the full screen of the hardware, preventing students from accessing outside information during the test. This installation guide is for the people responsible for installing the PLTW Kite Student Portal on testing machines before students take tests.

This installation guide assists in the installation of the PLTW Kite Student Portal on iPad® devices.

### Downloading the PLTW Kite Student Portal

To download the PLTW Kite Student Portal, perform the following steps.

1. Search for the PLTW Kite Student Portal app in the Apple App Store.
2. Download the PLTW Kite Student Portal app.



## Securing the iPad

### Automatic Assessment Configuration

The PLTW Kite Student Portal supports Apple® Automatic Assessment Configuration (AAC), which locks and configures the iPad for testing.

Refer to the “Assessment with iPad” information sheet available at [https://www.apple.com/education/docs/Assessment\\_with\\_iPad.pdf](https://www.apple.com/education/docs/Assessment_with_iPad.pdf).

This demo contains several types of questions. For example, you may be asked to move something on the screen or to choose a word or phrase from a sentence or paragraph. You may be asked to choose one or more answer choices from a list. You might have to scroll to see the rest of a passage, the question, or the answer choices. Directions have been added to the questions in this demo to help explain the ways to answer different types of questions.

**GENERAL DIRECTIONS**

- Answer all of the questions. Use the **Next** and **Back** buttons to move between questions, use the **Flag** icon next to the question number to flag a question for review. You can go to a specific question by clicking the question number at the top of the screen.
- If you want to return to a question, click the question number.
- At the top of the screen, unanswered question numbers are **gray**, answered question numbers are **green**, and question numbers you flagged for review are **blue**.

**Confirm App Self-Lock**

PLTW Kite SP wants to start Single App Mode. You will be unable to use other apps on iPad until PLTW Kite SP ends Single App Mode. Do you want to allow this?

No Yes

**GO BACK** **BEGIN**

## Guided Access

The PLTW Kite Student Portal also supports the use of Guided Access, an iPad accessibility feature designed to help students with disabilities.

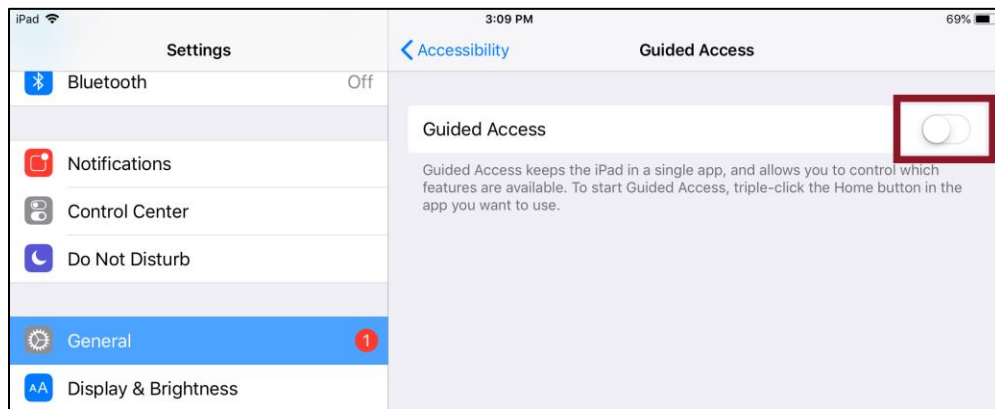
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**Note:** You must configure guided access individually on each iPad that students will use for testing.

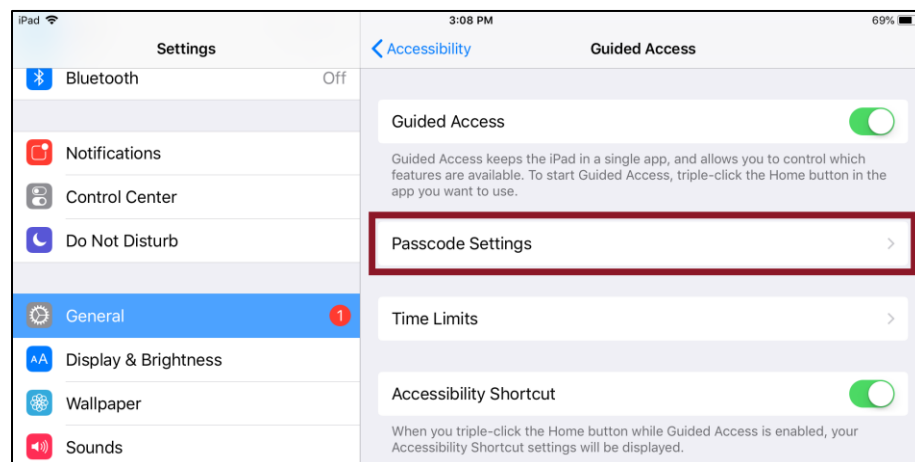
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To turn on Guided Access, perform the following steps.

1. Tap **Settings**.
2. On the Settings screen, tap **General**.
3. Tap **Accessibility**.
4. Tap **Guided Access**.
5. Tap the button to the right of **Guided Access**.



6. To set a passcode, tap **Passcode Settings**.



7. Tap **Set Guided Access Passcode**.
8. Use the keypad to type a passcode.
9. Type your passcode a second time.
10. Close Settings.

**Note:** For the last steps in configuring Guided Access, the iPad should be running the PLTW Kite Student Portal. If testing will not begin immediately, you can stop configuring Guided Access and return to the following steps before testing will begin.

11. Open the PLTW Kite Student Portal app.
12. Triple-click the Home button.
13. Enter the Guided Access passcode.
14. At the bottom of the iPad screen, make changes to the settings using the table below for reference.

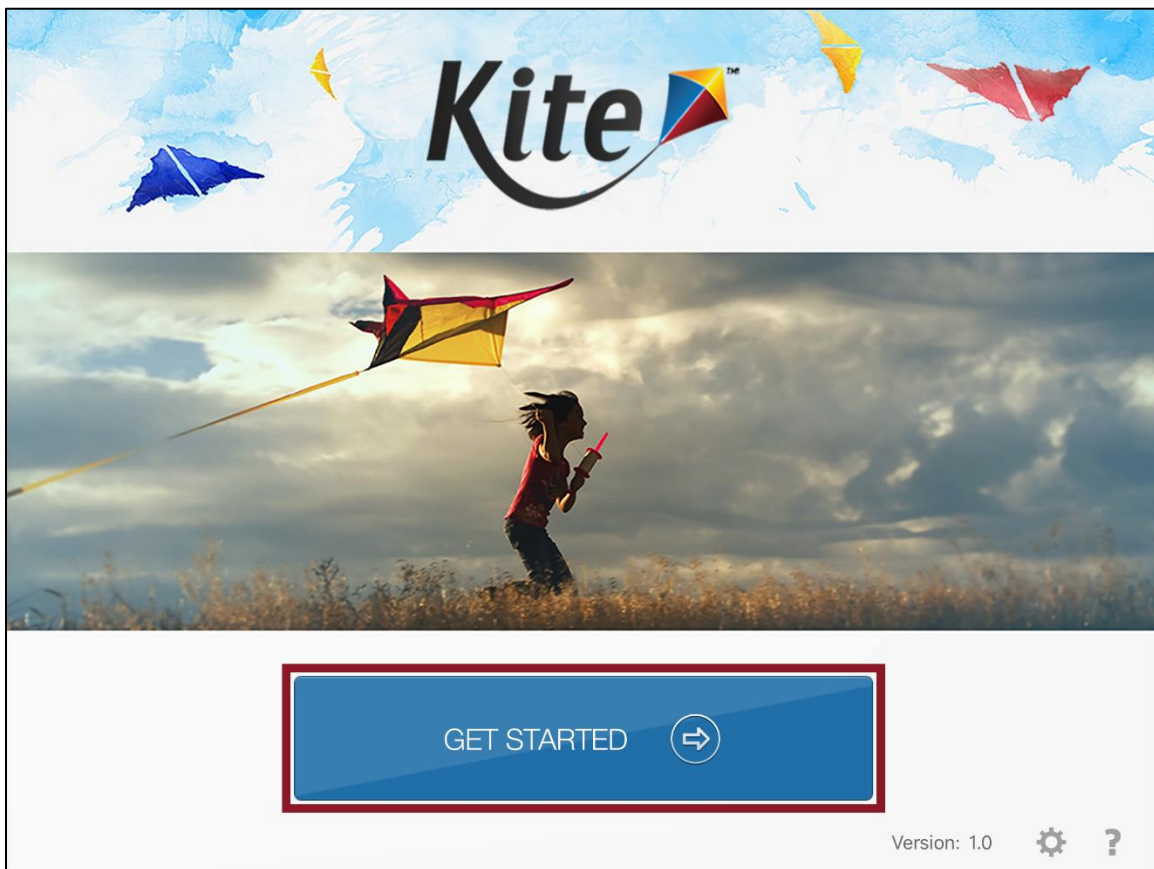
Option	Recommended Setting	Notes
Sleep/Wake Button	OFF	Disable the sleep/wake button. <div style="border: 1px dashed gray; padding: 5px; margin-top: 5px;"> <b>Hint:</b> Tap Hardware Buttons to locate this setting.                 </div>
Volume Buttons	OFF	Disable the volume buttons. <div style="border: 1px dashed gray; padding: 5px; margin-top: 5px;"> <b>Hint:</b> Tap Hardware Buttons to locate this setting.                 </div>
Touch	ON	Enable the touch controls.
Motion	OFF	Disable the response to motion.

15. When you are finished changing settings, tap **Resume** in the upper right of the screen.

## Accessing the PLTW Kite Student Portal

### Starting the PLTW Kite Student Portal

1. To start the PLTW Kite Student Portal, open the application.
2. Tap **Get Started**.



## Ending a Test Session – Guided Access Only

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**Note:** If the iPad uses Guided Access to secure the testing session, use the following procedure to close the app.

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If the iPad uses Guided Access, perform the following steps.

1. When the Sign In screen displays, triple-click the home button.
  2. Enter the Guided Access passcode.
  3. Tap the End button in the upper left.
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**Note:** The Sign In screen will reappear with a warning that you have turned off the Guided Access.

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4. Click the home button to close the app.
5. Double-click the home button to enter multi-tasking mode.
6. Swipe up on the PLTW Kite Student Portal to fully close the app.

## Closing the PLTW Kite Student Portal

To close the PLTW Kite Student Portal, perform the following steps.

7. Click the **Sign Out** button.



8. Double-click the home button to enter multi-tasking mode.
9. Swipe up on the PLTW Kite Student Portal to fully close the app.

## Troubleshooting

If you encounter any errors while using the PLTW Kite Student Portal, you can always contact the PLTW Solution Center. Some common issues and their solutions are below.

***“App Version Error. An unexpected error occurred while verifying the app version. Please check the network connection and try again.”***

To resolve this issue, perform the following steps.

1. Uninstall the PLTW Kite Student Portal.

**Hint:** Delete the app from the iPad.

2. Reinstall the app using the instructions in this guide.

***“Network Issues Cause PLTW Kite Student Portal Software to Stop Responding”***

To resolve this issue, perform the following steps.

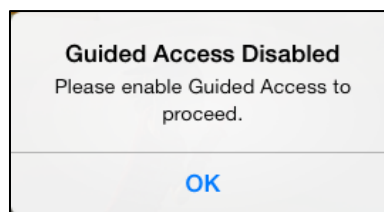
1. Use the instructions in this guide to Close PLTW Kite Student Portal.
2. Reopen the app using the instructions in this guide.

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**Note:** Losing internet connectivity during testing will occasionally result in a completely locked system. You must correct this type of lock with a “hard reset” by holding the home and power buttons down at the same time.

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***“Guided Access Disabled”***



If you start PLTW Kite Student Portal without securing the iPad using AAC or Guided Access, you will receive an error message at some point. To resolve the issue, close the PLTW Kite Student Portal and secure the device using AAC or Guided Access.