Autodesk IT Resources

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Listed below are several resources that may be helpful in your installation process and troubleshooting.

1. AUTODESK Preparing your system for installation
   http://knowledge.autodesk.com/customer-service/installation-activation-licensing/get-ready

2. AUTODESK YouTube channel for installation and licensing
   Autodesk’s IT team has created a helpful video series for IT professionals
   https://www.youtube.com/playlist?list=PL_6ApchKwjN8QmecyK-Hb8vJ8zlgyqj7d

3. AUTODESK Professional IT team site
   Autodesk’s IT team is constantly updating their site with advice on troubleshooting anti-virus issues, system failures, licensing issues, etc.
   http://upandready.typepad.com/

4. AUTODESK Software Activation Process
   http://knowledge.autodesk.com/customer-service/installation-activation-licensing/activate-register/onlineactivation-registration

5. PLTW Installation Guides
   PLTW’s installation guides are documents that contain screens shots and show the step by step process required to install software.
   www.pltw.org/software

   Select ‘Login as a guest’
   Select ‘Yes’
   Select ‘Technical Support Guides’
   #2 is the Autodesk documentation section