



Counter Service Guarantees

Time is money. You can count on us.

You need your orders filled quickly, completely and accurately – every time. That’s why Summit developed our trademark service guarantees.



30-Second Counter Service Guarantee®

Through our 30-Second Counter Service Guarantee®, you’ll never have to wait for service. Just press the button at our sales counter and you’re guaranteed service within 30 seconds or you’ll get a \$5 Summit Buck®. Use the coin on your next purchase or redeem it whenever you like.

This signature service began more than 30 years ago when Summit made a commitment to serve our customers the right way. At Summit, you are never just a number.



20/20 Will Call Guarantee®

Need your order fast, but can’t come by our counter right away? Order ahead with our 20/20 Will-Call Guarantee®. Simply place your order by phone or online at Summit.com and we guarantee it’ll be ready for pick up in just 20 minutes or we’ll give you a \$20 credit on your account.*

We know the importance of filling your orders quickly and accurately – every time. That’s why Summit was one of the first distributors to offer trademark service guarantees to our customers.

**Cut product, backordered product, and COD accounts excluded.*

“At Summit, I feel I’m among friends. I walk in and everybody calls each other by name. Not only is there a friendly atmosphere, counter service is fast and accurate.”

Rick E. Carter, project manager
SUMMIT CUSTOMER SINCE 1991

*Gruber Power Services
Electrical Services Dept.
Phoenix, AZ*

See all the ways Summit can serve you at summit.com/solutions.