

• 30 North King St. Northampton, MA. 01060 http://westernmassacupuncture.com

Welcome!

Acupuncture Instructions

- Please print and fill out these forms and bring them to your first treatment. If you are unable to print out these forms, I have them available at the office.
- Wear comfortable loose fitting clothes to your appointment.
- Eat a light small meal before the treatment.
- Try to arrive 10 minutes prior to your first treatment so that we can ensure that you fill out all the proper paperwork and get checked in.

What to expect on your first treatment

The initial treatment starts with a consultation which will cover your past, present and family health history. You then will receive an acupuncture treatment. We will discuss my report of findings, diagnosis, treatment plan and other modalities I suggest you using along with acupuncture. Your first appointment may last up to 90 minutes. Follow up visits average about 1 hour in length.

Financial Policy

All initial acupuncture appointments are \$110.00, follow up appointments are \$80.00. Payment is due in full at time of appointment unless discussed prior to treatment. All payment types accepted.

Cancellation Policy

I ask for at least a 24 hour notice of any cancellations. You will be charged a fee of \$25.00 if you cancel or miss an appointment without 24 hour notice, exceptions made for emergencies.

Location

30 North King St. Northampton, MA. 01060

Thank you for choosing us to be your acupuncturists!

Elizabeth Girard, MS, L.Ac. Nancy Grossman, L.Ac. Alexandra Andrew, MS, L.Ac.



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Full Name:			Today's	Today's Date:			
Address:			Primary	Primary Telephone Number:			
			Seconda	Secondary Telephone Number:			
			Email:	Email:			
Do you want	to be added to o	our email list? (ap	oproximately 6 emai	ls a year)	YES	NO	
How did you	hear about us?	Internet, Online,	Dr. referral, Friend?	(Please sp	pecify)		
Date of Birth	ı:	Age:		Occupation	n:		
Married	Single	Divorced	Co-habiting	Wi	idow(er)		
Primary Doctor (name/number):				Da	te of last physical	exam:	
Emergency (Contact (name/n	umber):					
Does your h	ealth insurance l	nave Acupunctur	e benefits? Yes	s No	Unsure		
Insurance co	mpany:						
Are you the p	primary policy h	older? Yes No	o if no please list i	name/DOE	3 ———		
Please list ID	card number:						
			vith you to your appoir			py on file	

Now or in the past have you ever suffered from: (please check all that apply)

Now	Past		Now	Past		Now	Past	
		AIDs/ HIV			Goiter			Polio
		Alcoholism			Gout			Rheumatic Fever
		Allergies			Herpes			Stroke
		Appendicitis			Measles			Thyroid Disorders
		Arteriosclerosis			Multiple Sclerosis			Ulcers
		Asthma			Mumps			Venereal Disease
		Chicken Pox			Pleurisy			Whooping Cough
		Emphysema			Pneumonia			Other (list)

Please describe y	our current condition	on and reasons for today's vis	it.	
List any surgeries	s or hospitalizations	you have had.		
List any mental o worry, anxiety)	or emotional issues t	hat you currently suffer from	or have in the past (i.e. g	grief, anger, depression
List any medicati	ons and supplement	ts you are currently taking (co	ontinue on back if necess	ary)
Medicine	Dosage	Reason	How Long	Prescribed by
	or food sensitivities			

Do you experience (check all that applies)

Female:	
Age of first menses	Duration of flow (how many days of bleeding)
Length of cycle (day 1 to day 1)	
Number of pregnancies	Number of births
Number of Children	
Age of menopause	

Have you ever had Acupuncture before?		
When?	From Whom?	
During the treatment do you like (check all	that applies)	
Music Conversation Quiet		
What level of pressure or strength do you lil	ke for massage?	
Light Medium Strong		
	Clinicians Notes	
CC:		
2nd CC:		
Tongue:		
Pulse:		
Diagnosis:		
Treatment Method:		
Treatment Plan:		

Disclosure Statement

In accordance with the State of Massachusetts Office of Professional Regulation rules, each new patient must read and sign the following disclosure:

A) The licensed acupuncturists' professional qualifications and experience:

Elizabeth Girard, MS, L.Ac.

Professional Credentials:

- Licensed Acupuncturist in the state of Massachusetts
- Nationally Board Certified in Acupuncture (National Certification Commission for Acupuncture & Oriental Medicine).
- Nationally Board Certified in Chinese Herbal Medicine (National Certification Commission for Acupuncture & Oriental Medicine).
- Master of Science degree in Acupuncture and Oriental Medicine from Pacific College of Oriental Medicine San Diego, CA.
- B.A. in Psychology from University of Massachusetts– Amherst, MA.
- National Clean Needle Technique certification (Council of Colleges of Acupuncture & Oriental Medicine).

Personal:

Elizabeth enjoys spending time with her husband, daughters and pug, Rosie. Elizabeth enjoys cooking, reading and learning everything related to health.

Nancy Grossman, L.ac.

Professional Credentials:

- Licensed Acupuncturist in the state of Massachusetts
- Certified Chinese Herbalist.
- Graduated from New England School of Acupuncture
- Graduate d from University of Massachusetts with a BA in Economics.

Personal:

Nancy is the parent of a college student and an advocate for single-payer health-care reform and civic engagement. In her spare time, she enjoys running, biking, hiking, writing, and gardening as well as practicing yoga, Dragon and Tiger qigong, and Wu-style t'ai chi.

Alexandra Andrew, MS, L.Ac.

Professional Credentials:

- Licensed Acupuncturist in the state of Massachusetts
- Nationally Board Certified in Acupuncture (National Certification Commission for Acupuncture & Oriental Medicine).
- Master of Acupuncture, Chinese and Japanese Styles from New England School of Acupuncture at MCPHS University
- B.A. in Communication Studies from Bridgewater State University.

Personal:

Alex is an avid cat lover, and when she isn't snuggling up with her two kitties Caspian and Salem, you'll find her outdoors enjoying nature, hiking, skiing, and staring at the sky. She loves family, a good book, and will never pass up a deep spiritual conversation.

B) A copy of the statutory definition of unprofessional conduct.

3410. UNPROFESSIONAL CONDUCT

- (a) A licensed acupuncturist, or applicant shall not engage in unprofessional conduct.
- (b) Unprofessional conduct means any of the conduct listed in this section and section

129a of Title 3, whether committed by a licensed acupuncturist or an applicant:

- (1) Using dishonest or misleading advertising.
- (2) Addiction to narcotics, habitual drunkenness or rendering professional services to a patient if the acupuncturist is intoxicated or under the influence of drugs.
 - (3) Sexual harassment of a patient.
- (4) Engaging in sexual intercourse or other sexual conduct with a patient with whom the licensed acupuncturist has had a professional relationship within the previous two years.
- (c) After a hearing and upon a finding of unprofessional conduct, an administrative law officer appointed under 3 V.S.A. 129 (j) may take disciplinary action against a licensed acupuncturist or applicant.

129a. UNPROFESSIONAL CONDUCT

- (a) In addition to any other provision of law, the following conduct by a licensee constitutes unprofessional conduct. When that conduct is by an applicant or person who later becomes an applicant, it may constitute grounds for denial of a license or other disciplinary action.
 - (1) Fraudulent or deceptive procurement or use of a license.
 - (2) Advertising that is intended or has a tendency to deceive.
 - (3) Failing to comply with provisions of federal or state statutes or rules governing the practice of the profession.
 - (4) Failing to comply with an order of the board or violating any term or condition of a license restricted by the board.

- (5) Practicing the profession when medically or psychologically unfit to do so.
- (6) Delegating professional responsibilities to a person whom the licensed professional knows, or has reason to know, is not qualified by training, experience, education or licensing credentials to perform them.
- (7) Willfully making or filing false reports or records in the practice of the profession; willfully impeding or obstructing the proper making or filing of reports or records or willfully failing to file the proper reports or records.
- (8) Failing to make available promptly to a person using professional health care services, that person's representative, succeeding health care professionals or institutions, upon written request and direction of the person using professional health care services, copies of that person's records in the possession or under the control of the licensed practitioner.
- (9) Conviction of a crime related to the practice of the profession or conviction of a felony, whether or not related to the practice of the profession.
- (10) In the course of practice, gross failure to use and exercise on a particular occasion or he failure to use and exercise on repeated occasions that degree of care, skill and proficiency which is commonly exercised by the ordinary skillful, careful and prudent professional engaged in similar practice under the same or similar conditions, whether or not actual injury to a client, patient or customer has occurred.
- (11) Exercising undue influence on or taking improper advantage of a person using professional services, or promoting the sale of services or goods in a manner which exploits a person for the financial gain of the practitioner or a third party.
- (b) Failure to practice competently by reason of any cause on a single occasion or on multiple occasions may constitute unprofessional conduct. Failure to practice competently includes:
 - (1) performance of unsafe or unacceptable patient or client care: or
 - (2) failure to conform to the essential standards of acceptable and prevailing practice.
- (c) The burden of proof in a disciplinary action shall be on the state to show by preponderance of the evidence that the person has engaged in unprofessional conduct.
- (d) After hearing, and upon a finding of unprofessional conduct, a board or an administrative law office may take disciplinary action against a licensee or applicant, including imposing an administrative penalty not to exceed \$1,000.00 for each unprofessional conduct violation. Any money received from the imposition of an administrative penalty imposed under this section shall be deposited in the general fund.
- (e) In a case where a standard of unprofessional conduct as set forth in this section conflicts with a standard set forth in a specific board's statute or rule, the standard that is most protective of the public shall govern. (added 1997, No. 40, 5.)

C. Information on the process for filing a complaint with, or making a consumer inquiry to, the Director.

Each profession or occupation is governed by laws defining professional conduct. Upon receipt of a complaint, an administrative review determines if the issues raised are covered by the applicable professional conduct statute. If so, a committee is assigned to investigate, collect information, and recommend action or closure to the appropriate governing body. All complaint investigations are confidential. Should the investigation conclude with a decision for disciplinary action against a professional's license and ability to practice, the name of the license holder will then be made public. Complaint investigations focus on licensure and fitness of the licensee to practice.

Disciplinary action, when warranted, ranges from waning to revocation of license, based on the circumstances. As a result of the process, you should not expect a return of fees paid or additional unpaid services as part of the results of this process. If you seek restitution of this nature, consider consulting with the Consumer Protection Division of the Office of the Attorney General, seeing an attorney, or filing a case in Small Claims Court.

By signing below, I acknowledge reading the above disclosure in accordance with the rules outlined by the State of Massachusetts Office of Professional Regulation.

(Patient Signature)	(date)
(Patient Printed Name)	
,	
(Acupuncturist Signature)	(date)



Consent for Use or Disclosure of Health Information

We at Whole Body Healing, Acupuncture and Oriental Medicine are committed to protecting your privacy.

The purpose of this consent form is to give Elizabeth Girard, MS, L.Ac.and Nancy Grossman, L.ac. permission to use your health information to provide treatment, collect payment (from you or a third-party entity) and conduct general administrative business.

There are several circumstances in which we may have to use or disclose your health care information:

- We may have to disclose your health information to another health care provider or a hospital if it is necessary to refer you to them for the diagnosis, assessment, or treatment of your health condition.
- We may have to disclose your health information and billing records to another party if they are potentially responsible for the payment of our services.
- We may need to use your health information within our practice in our effort to provide you with quality health care.

You have the right to limit uses or disclosures

You have the right to request that we do not disclose your health information to specific individuals, companies, or organizations. If you would like to place any restrictions on the use or disclosure of your health information, please let us know in writing. We are not required to agree to your restrictions. However, if we agree with your restrictions, the restriction is binding on us.

You have the right to revoke your authorization

You may revoke your consent to us at any time; however, your revocation must be in writing. We will not be able to honor your revocation if we have already released your health information before we receive your request to revoke your authorization. If you were required to give your authorization as a condition of obtaining insurance, the insurance company may have a right to your health information if they decide to contest any of your claims.

I have read the consent policy and agree to ceived a copy of this notice.	its terms. I am also acknowledging that I have access to or have re
Signature of Client and/or Guardian	Date
Client Name (Printed)	



Consent to Treatment Form

I hereby authorize Whole Body Healing to treat me using Chinese medicine. I understand that this includes the use of acupuncture, acupressure, Oriental bodywork, moxibustion, cupping, and other methods to stimulate acupuncture points and meridians, as well as dietary and herbal recommendations based on Oriental medical theory. I recognize that there are potential risks involved with acupuncture, such as discomfort, minor bruising, or infection at the site of needle insertion, needle sickness, and temporary worsening of my symptoms. I also recognize that while acupuncture and Oriental medicine provide the potential benefits of painless and drugfree relief of my presenting condition and prevention of recurrences, there is no implicit guarantee of a cure from this therapeutic approach.

Printed Name:	Date of Birth:
Signature:	Date:
(Note: messages usually concern appointment times or answers to ye	our questions)
Can we leave messages for you with people who answer your pl	• ` ` ` ` ` ` ` ` ` ` ` ` ` ` ` ` ` ` `
Can we leave messages for you on your answering machine? ci	rcle: no yes (home) yes (work) yes (cell)
Client Name (printed)	
Signature of Client and/or Guardian date	
Please initial in spaces above and sign below:	
I have read the Consent for Use or Disclosure of Heaknowledging that I have access to this notice.	lth Information and agree to its terms. I am also ac-
The regulations regarding unprofessional conduct The method for filing a complaint The Notice of Privacy Practices for Protected Health	Information
I acknowledge that I have been shown and have access to:	
I understand all the information on this page and give	my permission and consent to treatment.
uns therapeutic approach.	