

Cancellation Policy for Blue Lotus Acupuncture

Thank you for trusting your health and wellness to Blue Lotus Acupuncture – we appreciate your business. An acupuncture appointment at our clinic is viewed as a commitment between the acupuncturist and patient. We respect your time and ask you to do the same for ours.

Cancellation Policy:

We request 48 hours' notice for all rescheduled appointments and cancellations; due to the nature and size of our business we REQUIRE 24 hours' notice in order to not accrue a forfeiture fee. While we understand that situations come up and emergencies happen, we do not double-book the schedule and late cancellations and missed appointments greatly impact our business.

Fees for missed appointments:

You may cancel or change your appointment up to 24 hours in advance of your treatment. For changes or cancellations less than 24 hours in advance, you will be charged a forfeiture fee of \$75 for any acupuncture appointment.

I, _____ understand that any change or cancellation of a scheduled appointment is preferred 48+ hours in advance and requires AT LEAST 24 hours' notice not to incur forfeiture fees. I understand that if changes or cancellation to my appointment are not made prior to this timeframe or if I fail to show up for the scheduled appointment I will remain financially responsible for the payment in full prior to the next treatment.

Signed (patient signature):

Date: _____