



# ELEVATE YOUR PERFORMANCE WITH NEXTGEN<sup>®</sup> ENTERPRISE PM

Practice management to help improve practice revenue and performance

**It's critical to discover and fix billing and administrative problems before they damage your bottom line:**



90% of claim denials are preventable if a practice can correct flaws in denial management in advance<sup>1</sup>



\$125B is left on the table each year by US doctors due to insufficient billing practices<sup>2</sup>



2 hours can be saved daily on administrative functions if practices use medical practice management solutions<sup>3</sup>

## Managing your practice your way

To survive in today's demanding healthcare climate, practices need to accomplish more, in less time, with less overhead. Our practice management solution, NextGen Enterprise PM, reduces time-consuming tasks and facilitates data sharing. It helps users catch claim errors and denials early and fix them quickly, while supporting unique billing requirements. Patient satisfaction improves with our streamlined patient scheduling and registration processes. Practices can make better decisions using our on-target business intelligence. NextGen Enterprise PM unifies your workflow across the revenue cycle so your practice can run more profitably.

## Increased productivity

Our solution helps you achieve your business goals more quickly and easily, while freeing you to refocus on patients. Use it to automate scheduling, billing, claims processing, and other key operations. Manage claims and handle other routine tasks at a time you choose, using our Background Business Processor. Day or night, continually scrub claims, verify eligibility, send appointment reminders, and assign follow-up tasks to staff.

## Streamlined scheduling and registration

Using our advanced patient scheduling tools and auto-flow sequences, improve check-in and checkout processes:

- **Scheduling** – Connect multiple locations with centralized and flexible appointment booking tools, configured to physician calendar needs.
- **Registration** – Quickly capture demographics, medical history, HIPAA privacy notices, and insurance information in one place. Scan and store multiple insurance cards. Capture complete data using customized registration fields.
- **Checkout** – Easily schedule follow-up appointments or put patients on recall plans. Enter charges, run edits to check for claim errors, collect any outstanding balances, and produce electronic receipts.

## Reduced denials and faster payment

We've submitted millions of claims—leverage our collective knowledge. Create efficiencies and ensure tight financial control using our checks and balances. Our solution helps users reduce the time and costs to resolve claims, denials, and accounts receivable (A/R) challenges:

- Create, process, send, and adjudicate claims directly within our software.
- Automate manual claims processing and claims management tasks.
- Check claims for missing data and errors before electronic submission, and resolve issues faster by configuring our automated tasking to alert claims specialists about problems.
- Easily access the data needed to analyze, prevent, and manage denials.

“We’re spending less time reworking and resubmitting claims because NextGen Healthcare helps us achieve a terrific first-time adjudication rate—well into the nineties.”

Linda Scott, vice president of child and family solutions  
Jewish Family & Children's Service (JFCS)

“With NextGen Enterprise PM, our 200 providers and 30 practices now have unified processes and workflows. It’s amazing!”

Tina Buop, chief technology officer  
La Clinica de La Raza

## Informed decision making

The right practice management system for your practice will provide reliable, actionable metrics. NextGen Enterprise PM provides the real-time data and key performance indicators you need to make intelligent business decisions. Assess your A/R, manage your month-end closing, analyze your payer mix, and ensure a healthier cash flow using our customized financial reports.

Our comprehensive, highly configurable, custom reporting options enable you to:

- Leverage line-item-level drill-down capabilities within interactive reports.
- Track your enterprise-wide performance, and monitor workflow and user productivity.
- Easily print, save, and export any report to ASCII, Microsoft Excel, or HTML standard formats.
- Easily generate and deliver automatic daily, weekly, and month-end reports, and spend less time aggregating information.
- Gain powerful insights and eliminate guesswork by showing underperforming areas.

# BETTER STARTS HERE.

Join the more than 124,000 providers across the United States who use solutions provided by NextGen Healthcare to achieve their business goals. **Contact us at 855-510-6398 or results@nextgen.com.**

<sup>1</sup> “Rethinking Denials Management.” Healthcare Finance News. Last accessed February 14, 2018. <http://pages.healthcarefinancenews.com/Revenue-Cycle-Insights-Resource.html?site=revcycle&resource=2016>. <sup>2</sup> “Medical Practices Facing Woeful Collection Rates.” Bravado Health. Last modified February 13, 2017. <http://www.bravadohealth.com/2017/02/13/medical-practices-facing-woeful-collection-rates/>. <sup>3</sup> Katie Hollar. “Why Should You Consider a Medical Practice Management Solution?” Capterra Medical Software Blog (blog), Capterra, January 20, 2012. <https://blog.capterra.com/why-should-you-consider-a-medical-practice-management-solution/>.