



COLLECT MORE OF WHAT YOU'VE EARNED WITH NEXTGEN[®] FINANCIAL SUITE

Simplified billing, collections, and claims services

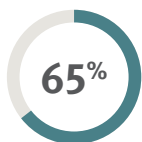
Every missed revenue opportunity hurts your bottom line:



of denied claims are never addressed due to support staff's lack of time or knowledge¹



of medical practice income is lost due to improper billing²



of denied claims remain unresolved³

Combining advanced technology with personal support

NextGen Healthcare takes a two-pronged approach: We place both advanced medical billing software and billing professionals at your service. Our experts in practice economics analyze issues from all angles and implement best practices through technology, consulting, and education, allowing you to:

- Keep pace with regulatory changes
- Reduce administrative burden on your practice
- Manage your revenue cycle for optimal financial performance

Proactive, reliable account management

Our account management team personally makes sure your billing is on track. Your account manager can help you:

- Understand and improve your financial performance
- Keep a step ahead of industry changes
- Resolve practice-specific issues and meet business goals

“My account manager from NextGen Healthcare is incredible. She’s so knowledgeable. When there’s an issue with any of my offices, my account manager lets me know so that I can address the issue. The line of communication is very open.”

- KLAS Ambulatory Billing Services 2016 Report

Costs go down, ROI goes up

Reduce your total health IT costs by combining best-in-class service with innovative technology. All core offerings include:

- An EHR solution tailored to your practice's needs
- Practice management
- e-Prescribing
- A predictive rules engine
- A clearinghouse
- Software hosting
- Training and education
- Analytics
- Best practices
- A mobile workflow app

We scale our services to meet your specific practice needs. We'll help you maximize operational efficiency, optimize reimbursement, and achieve full regulatory compliance.

- Stop revenue leakage – Our rules engine reviews 100% of charges at the front end of the process.
- Appreciate the support of true experts – Specialty billing directors help deliver results that exceed industry benchmarks.
- Gain freedom to focus on care – Our solutions help take tedious, time-consuming tasks off your plate.

“We've found NextGen® solutions to be excellent. Their billing services are very good, and they make life easier.”

- MedStar Good Samaritan Hospital

BETTER STARTS HERE.

Join the more than 124,000 providers across the United States who use solutions provided by NextGen Healthcare to achieve their business goals. **Contact us at 855-510-6398 or results@nextgen.com.**

¹ Tina Graham. "You Might Be Losing Thousands of Dollars Per Month in 'Unclean' Claims." *MGMA Connection Magazine*, February 2014. <https://www.greenwayhealth.com/wp-content/uploads/2014/03/MGMA-Connection-Tina-Graham.pdf> ² "Mind Boggling Medical Billing Facts," Medical Billing Blog (blog), MedicalBillersandCoders.com, August 2, 2016. <http://www.medicalbillersandcoders.com/blog/mind-boggling-medical-billing-facts.html> ³ Bryan Hufnagle. "Reduce Claims Underpayments and Denials Through Integration," Financial/Revenue Cycle Management (blog), Healthcare IT News, January 21, 2016. <http://www.healthcareitnews.com/blog/reduce-claims-underpayments-and-denials-through-integration>.

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Additional services to help your practice succeed

NextGen® Financial Suite Plus

NextGen Healthcare professionals manage your insurance accounts receivable (A/R), alleviating tedious staff duties like combating denials, which can cause detrimental interruptions in cash flow.

A dedicated team of NextGen Healthcare experts:

- Aggressively analyzes unpaid and underpaid claims
- Follows up with insurance companies
- Monitors A/R aging
- Reworks denied claims
- Maintains contact with insurance companies to ensure claims are settled as quickly as possible
- Oversees insurance credits and refunds

NextGen® Financial Suite Pro

Don't put patient satisfaction at risk because of a poor billing experience. NextGen® billing and collections services help improve the patient experience by providing clarity and convenience. Knowledgeable, courteous billing professionals answer all inbound calls, responding to questions and prompting payment when appropriate.

We also provide:

- Appointment and balance due reminders
- An easy-to-access patient portal
- Convenient eStatements and online payments

