Android Zero-Touch Setup for Customers Using Cyber Device Manager®

Version 1.0

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1. Customer Portal Login

Login to Customer Portal: https://enterprise.google.com/android/zero-touch/customers

[Please note that Codeproof Technologies is now an authorized Android Enterprise device reseller, and the Codeproof team can create a customer portal for zero-touch enrollment—just let us know if you'd like one set up.]

2. Configuration:

Select configurations on left-side and configure MDM/EMM. In this case we will be configuring Codeproof Cyber Device Manager®

- In the dashboard, click on **"Add Configuration"**

Fill Out the MDM Configuration Form:

- **Name:** Enter "Codeproof"

- **Select EMM DPC:** Choose **"Codeproof MDM for Android"** from the list

Get DPC Extras blob from Codeproof Dashboard:

1. Log in to the **Codeproof Dashboard**

2. Navigate to:
   Enrollment → Enrollment by Admin

3. Under **Android**, choose:
   Enrollment Method = Android Zero Touch

    Select Enrollment Group Profile

4. Click **"Generate DPC Extra"**

5. Copy the generated **blob** and **paste** it into the **DPC Extras** field in the customer portal

DPC extras in customers portal (**paste blob here**)

Enter Remaining Fields:

- **Company Name:** (Your customer's company name)

- **Support Email & Phone Number:** (Contact info for help desk or IT)

- **Custom Message:**
  The default custom message is *"This device is protected by Codeproof Cyber Device Manager®"*

Click Save:

- Hit the **"Save"** button to apply the configuration to all future devices added to this account

Setting default configuration:

After saving the configuration, Under Default Configuration, change it from **"None"** to "Codeproof" - your newly created configuration name.

2. Devices

In the **Devices** tab, you'll see all devices uploaded by the reseller.

Here, you can:

- **Edit** a device to assign a different configuration if you have **multiple configurations available**

- Or **remove devices** from the portal if needed

3. Audit Logs

To see who made changes and when:

- Go to the **Audit Logs** section

- You'll find details like:

  - **Changed by** – who made the change

  - **Source** – where the change was made from reseller or customer portal

  - **Change type** – what was changed

  - **Change applied to** – which device or setting

  - **Date & time** – when the change was made

This helps keep track of all actions made in the portal.

4. Setting up MDM on device

New Device:

If it is a brand-new device, turn on the device and the MDM enrolment screen will appear.

Existing Device:

If the device has been used, please follow these factory-reset instructions.

Follow these easy steps to erase everything and start fresh:

1. Open Settings
   Tap the ⚙ Settings app on your phone.

2. Go to System
   Scroll down and tap System > then tap Reset options.

3. Choose Factory Reset
   Tap Erase all data (factory reset)
   OR

   - Tap the **search bar** at the top

   - Type "**reset**"

- o   Select **Factory reset** or **erase all data**

4. Confirm Reset
   Tap Erase all data again, enter your PIN if asked, and confirm.

5. Wait for Restart
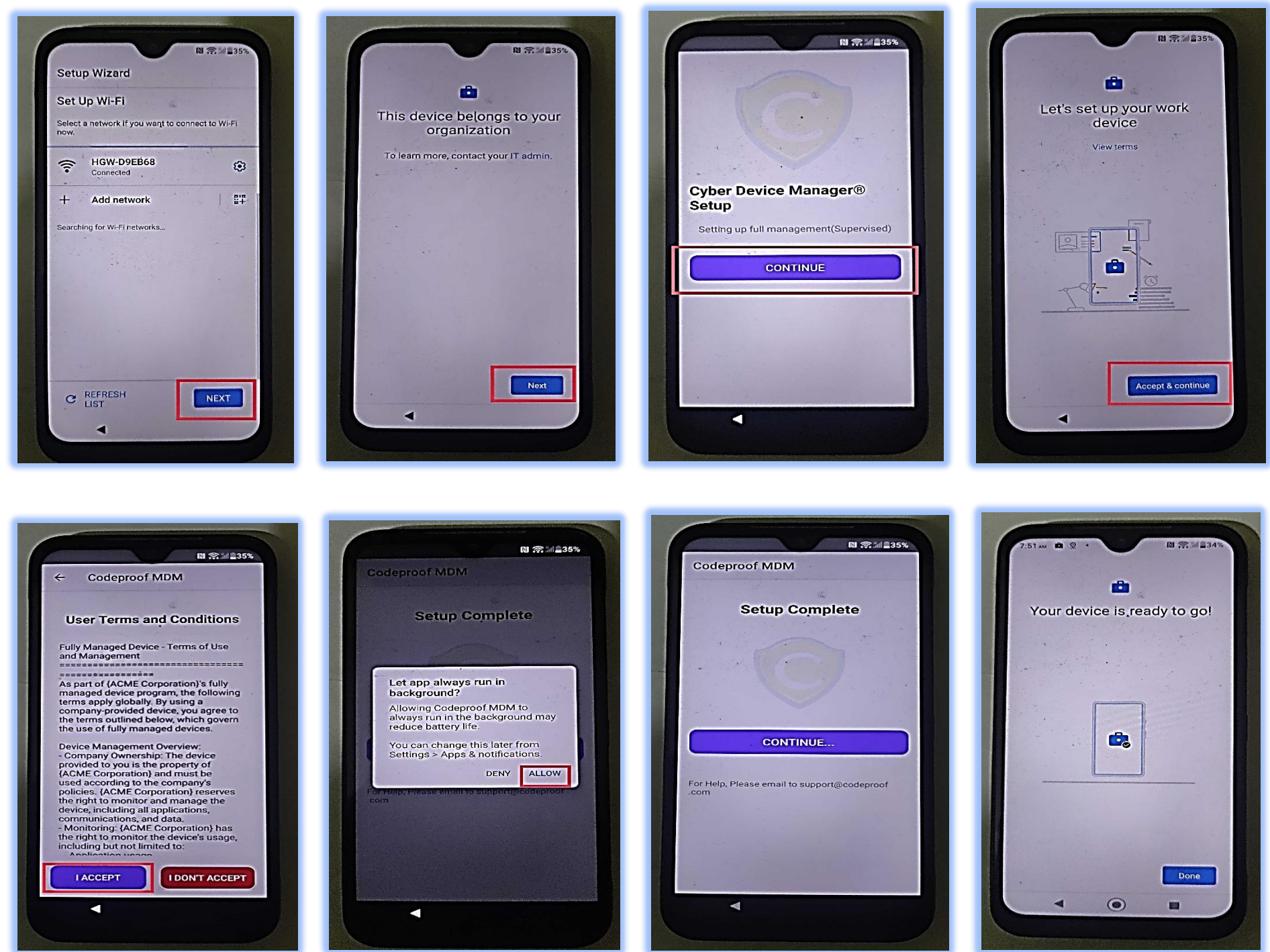   The phone will restart and reset everything. It may take a few minutes.

   The customer account is now ready for Android Zero Touch provisioning using Codeproof MDM.

MDM enrolment prompts:

Sample Reseller Invite Email – Sent to the Customer for Sign-Up:

Hi support@codeproof.com,

Codeproof Technologies Inc - TEST ONLY has created your zero-touch enrollment account. To get started, sign in to the zero-touch portal using your Google Account - this should be the email address you gave to Codeproof Technologies Inc - TEST ONLY when signing up for zero-touch enrollment.

For help with zero-touch enrollment, check out our help guide or visit the Customer Community.

What's next?

- Sign in to the zero-touch portal to accept the Terms of Service.
- Codeproof Technologies Inc - TEST ONLY will start assigning devices to your account.
- Create your EMM configurations for devices using the Configurations page in the zero-touch portal. (Tip: If you set up a default configuration, it'll apply to future devices assigned to your zero-touch account.)
- Link your EMM configuration to your devices using the Devices page.

Don't forget: A device won't be set up through zero-touch enrollment unless it's associated with an EMM configuration.

Thanks,
Zero-touch enrollment team

5. Zero-touch Enrolment Benefits

Zero-touch adds the Following Benefits:

1. **No QR Code Needed**
   No need to scan QR codes — the setup happens automatically. This saves time during device onboarding.

2. **Factory Reset Protection**
   If someone performs a **hard factory reset** using **Volume + Power buttons**, the **Cyber Device Manager MDM** will get reinstalled after the factory reset completes. The device will remain protected and managed at all times.

6. Additional Resources

Zero Touch Enrolment for IT admins
Zero Touch Customer Portal
Zero-Touch Reseller Portal
Zero-Touch EMM/MDM software's
Android Enterprise Recommended zero touch devices