Removal and Installation of Back Frame on Steelcase Series® 2 Chair

If you have a problem, question, or request, call your local dealer, or Steelcase Line 1 at 888.STEELCASE (888.783.3522) for immediate action by people who want to help you.

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1. Pull seat depth lever out (1a) (Optional: Insert paperclip wire as shown in 1b) and slide seat forward.

2. Push and hold two square black buttons near the rear of the seat (2a) as you slide the seat forward and off (2b).
3. Put boost knob in the “boost” position (middle knob position).

4. Recline the back and locate small black tab on beige camlock. Press black tab with Prybar until it’s in the groove.

5. Allow back to rock back to upright position while holding Prybar in place. Pry camlock up by pushing Pry bar down toward the chair control.

6. Hold frame as it starts to move back and release from the chair control.
7. Remove four (4) Back Shell screws.

8. Push bottom out (8a) and pull up on the Back Shell to remove (8b).

**NOTE:** If chair has a lumbar, refer to page 5 for installing the lumbar onto the Back Shell.

9. When lumbar is installed, center it between the two lower hooks.

10. Start with Back Shell top bosses in front of Back Frame top edge (10a) and Back Shell lower tabs in front of cross bar (10b).

11. Compress Back Shell to Back Frame to engage all six (6) Hooks, then slide the Shell down.

12. Reverse step 7 to install four (4) screws into the Back Shell. Torque to 1.45-1.95 Nm (13-17 in-lbs).
Removal & Installation of the Lumbar for Series 2 Chairs with Lumbar

1. Follow steps on page 4 for removal of the Back Insert.

2. With Back Shell removed, the Lumbar Handles can be removed from the Lumbar Pad. Rotate the Handle to 45° (2a), then shift the gap to one end (2b) and rotate Handle to unsnap from Lumbar Pad (2c).

3. Remove lumbar by sliding it out of the Back Shell slot (3a). Reverse step for installation of lumbar. Only Handle snaps should protrude from the Back Shell slot (3b).

4. Reverse step 2 to reinstall the Lumbar Handles.

NOTE: When adding a Lumbar Pad to a chair that was purchased without one, you will need to remove the Lumbar Filler pieces. To remove, pull out by hand or use a flat bladed screwdriver to pop-out.

5. Follow steps on page 4 for installation of the Back Shell.
Reinstall Seat Assembly and Back Assembly

1. Install seat by sliding seat on rails until it clicks and stops. Adjust seat to assure proper assembly.