

Education Days FAQ's



- **Is there a minimum order requirement?** There is a minimum order requirement of 15 tickets. **If your group is over 100 please fill in the request Information section and one of our sales representatives will contact you to discuss options for groups of 100+.*
- **How far in advance do I need to place an order?** Orders received 21 days prior to the event will have their tickets shipped in advance. Orders received under 21 days, will have to pay via credit card online and will not be tax exempt. Please note: Sending a check via regular mail can take 7-10 business days to reach the payment lockbox. We recommend sending a check via FedEx, UPS, Priority or Express Mail to the following address:
JP Morgan Chase – Lockbox Processing, Attn: Six Flags Over Georgia – PO Box 732302, Dallas, TX. 75373-2302
If you have last minute additions after you've submitted your original order, you can show your original receipt at the front gate and purchase additional tickets by credit card.
- **What forms of payment do you accept?** Education Day tickets can be purchased on-line or via PayPal using a credit card. School checks can be mailed to our address on the order form. Please note: Order forms will not be processed until payment is received.
- **What is included in the Catered Package?** Your catered ticket includes park admission, all-you-can-eat meal and unlimited beverages during your meal time.
- **What time is the catered meal served?** The catered meal will be served from 11:00am-1:00pm EST on April 19 and 26. The catered meal on May 10 will be served from 11:00am-2:00pm CST. Each school is given an arrival time to eat, so please check your meal tickets when you receive your ticket package. This meal time is a suggestion and can be adjusted based on your schedule. Once you arrive to the pavilion, you are welcome to stay until meal service time is over.
- **What is the catered meal menu?** Chicken strips, hot dogs, potato salad, pasta salad, Frito Lay chips, ice cream novelty and Coca-Cola beverages.
- **What if someone in my group has dietary restrictions?** Anyone wishing to enter the picnic area MUST have a purchase picnic ticket regardless of if they plan to eat the picnic meal or not. If there are questions regarding allergy related inquiries or ingredients please contact your Six Flags events team. Guests who suffer from sensitivities or life-threatening allergies may bring food into the park if they do not feel comfortable with the menu options available. Please see Security to receive a medical sticker.
- **Where is the picnic grove located in the park?** Towards the back of the park near Pandemonium.
- **Do I need to pay for my bus driver?** Bus Drivers with a valid CDL can show their license at Guest Relations to receive a free admission ticket. If the school purchased the catered package, additional meal tickets for the bus driver can be purchased at Guest Relations.
- **What if we have additional students who want to come, but we have already submitted an order?** Bring your original confirmation to Guest Relations on the day of your event and you can purchase additional tickets at the same rate. Tax exemption is only valid on advance purchases and cannot be honored on event date. CHECKS ARE NOT ACCEPTED AT THE GATE. CARD PAYMENT ONLY!
- **What are the park hours for Education Days?** 10:00am – 5:00pm on April 19 and 26. 9:00am-4:00pm on May 10.

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- **What happens if it rains?** In the event that it rains, the park will still be open but certain attractions may temporarily close but will resume operation as soon as the weather clears. If you wish to visit a different date other than your originally planned date, please contact the Six Flags events team to discuss your options.
- **Are outside food and beverages permitted in the park?** No outside food or beverages are allowed in the park unless for allergy or religious reasons. All bags will be searched by park security upon entry into the park.
- **Can I bring a cooler/bag with medications needed for students?** Yes. First Aid has refrigerators and storage available for medications. All bags will be searched by park security upon entry into the park.
- **What if my group is tax exempt?** Tax exempt status only applies to schools with a GA ST-5 form. This form must be submitted with the order form and payment 10 business days in advance. Tax exemption does not apply when ordering on-line or at the gate the day of the event.
- **Will Season Passes be accepted on Education Days?** No, this is an exclusive event. All participants must have the event specific ticket.
- **What are my payment options in the park?** All Six Flags parks are now cashless. In the park we accept credit/debit cards and mobile payment. We do have cash to card kiosks in the park.
- **Is the Water Park included for this event?** No. When open, the water park requires a separate admission ticket.