



**Scrum.org™**

*The Home of Scrum*

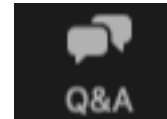
# 50 Frequently Asked Scrum Master Questions Answered

## Evelien Roos & Laurens Bonnema

DATE

# Quick Guidelines

- Your microphones will be muted throughout
- This session is recorded. The recording and slides will be available after the webinar within 24 hours.
- Please ask questions!
- Submit questions by selecting the Q & A icon:



# Who is Scrum.org

Mission:  
*Helping People and  
Teams Solve  
Complex Problems*



**Ken Schwaber**  
Scrum.org Founder,  
Chairman and  
Co-creator of Scrum





# Your Hosts

- Professional Scrum Trainers with Scrum.org at Xebia Academy
- Scrum Masters to Management Teams
- Scrum Boosters at large



Evelien Roos

Laurens Bonnema

# Our Top-10

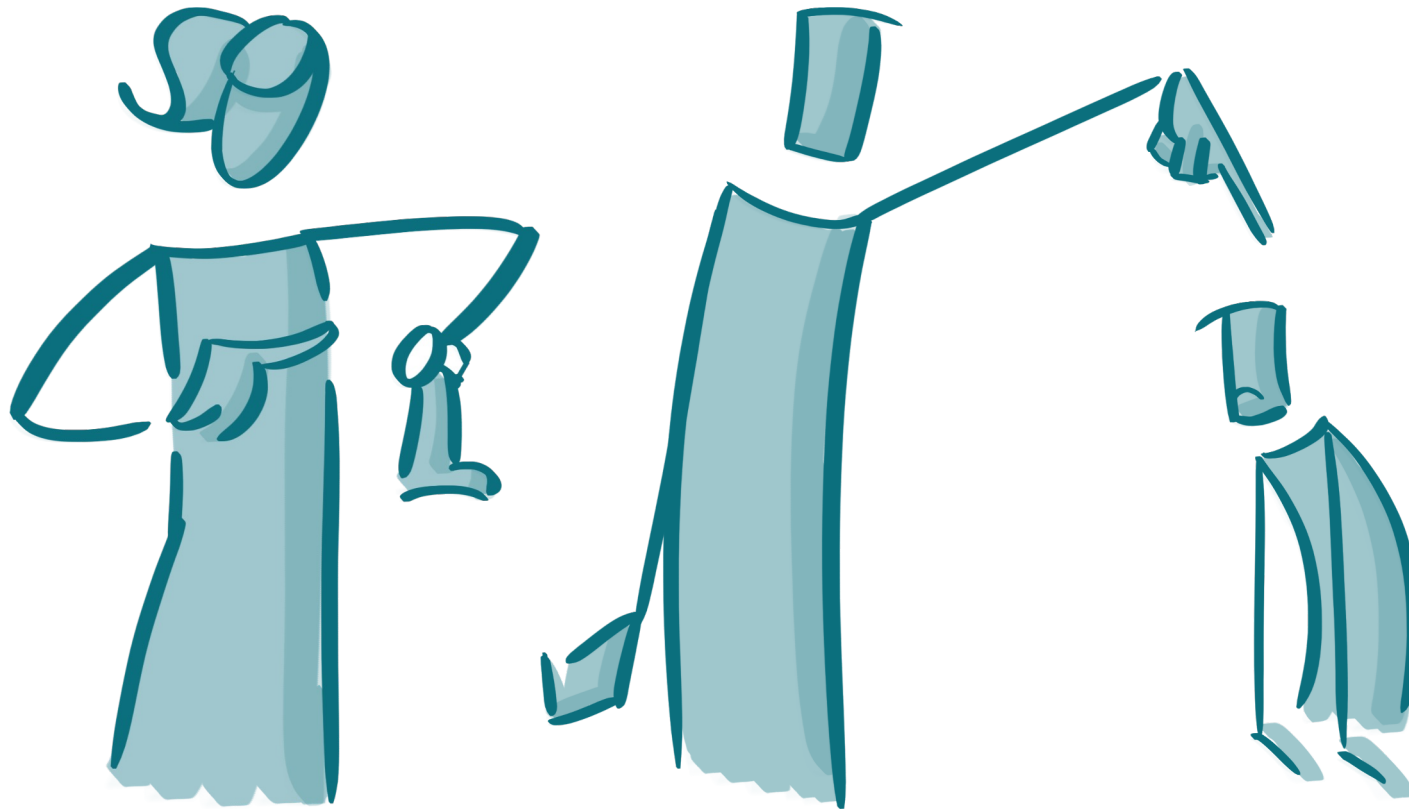
# 50 FAQs of a Scrum Master Distilled

1. How does Scrum deal with traditional management and deadlines?
2. What is the best way to start working with Scrum?
3. Who is responsible for Product Backlog refinement and when should this be done?
4. How are last-minute requests and other unplanned work dealt with?
5. How are Sprint Goals created?
6. What happens to the work that is not “Done” within the Sprint?
7. Can the accountabilities of Scrum Master and Developer be combined?
8. What is the difference between an Agile Coach and a Scrum Master?
9. How do I deal with a team that works on multiple projects?
10. What if stakeholders will not come to my Sprint Review?

# General Questions



# How does Scrum deal with traditional management and deadlines?





# Getting Started

# What is the best way to start working with Scrum?



# Product Backlogs

# Who is responsible for Product Backlog refinement and when should this be done?



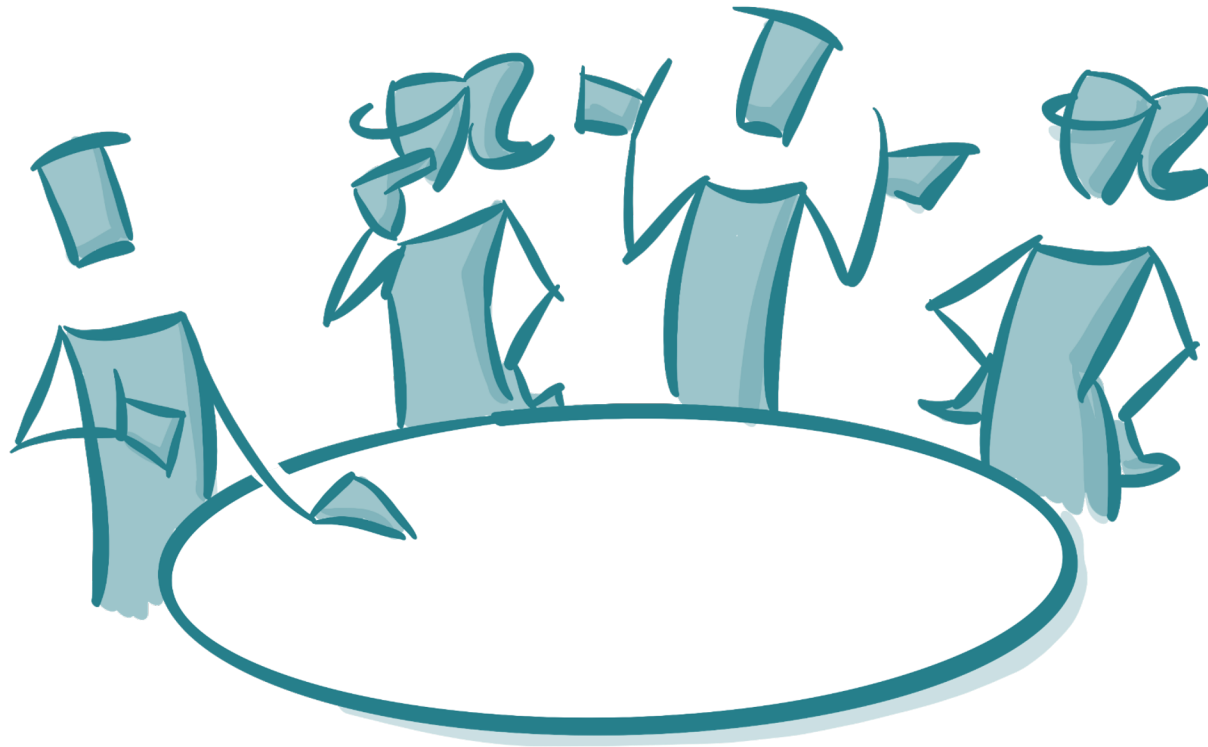
# How are last-minute requests and other unplanned work dealt with?





# Sprints & Goals

# How are Sprint Goals created?

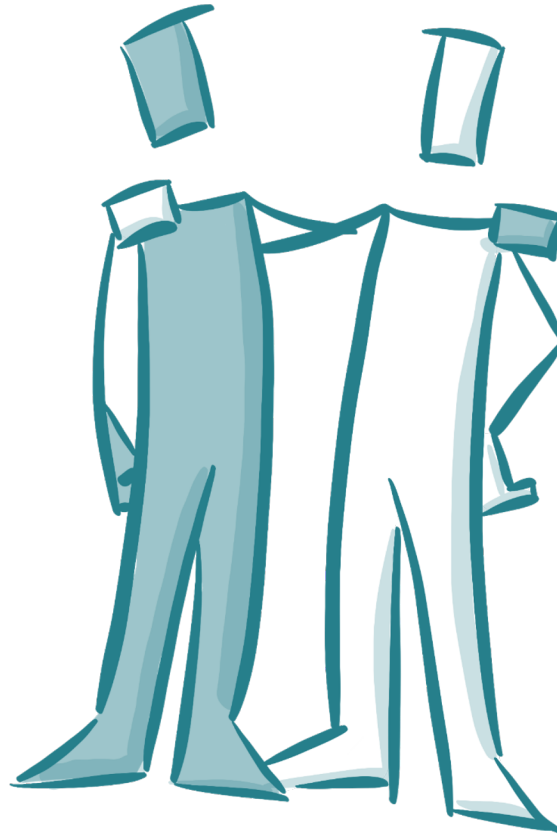


# What happens to the work that is not “Done” within the Sprint?



# Scrum Mastery & Product Ownership

# Can the accountabilities of Scrum Master and Developer be combined?





# What is the difference between an Agile Coach and a Scrum Master?



# Scrum Teams

# How do I deal with a team that works on multiple projects?



# Stakeholders

# What if stakeholders will not come to my Sprint Review?







<https://bit.ly/50faq-sm>

# Questions

# Each role has a clear Learning Path

Product Owner

Developers

Scrum Master

Agile Leaders

## Product Owner Learning Path

★★★★★ 4.9 from 5 ratings

Unwatch

As described in the [Scrum Guide](#), a Scrum Product Owner is responsible for maximizing the value of the product resulting from the work of the Development Team. How this is done may vary widely across organizations, Scrum Teams, and individuals.

The learning path is organized by a set of [Professional Scrum Competencies](#) which each contain a number of focus areas. Resources are laid out in a prescribed order, however it is your journey, so follow in the best way that helps you learn.

Understanding and Applying the Scrum Framework

Empiricism

Scrum Values

Scrum Roles

Scrum Events

Scrum Artifacts


Sprint Goal

Done

Scaling Scrum

Managing Products with Agility


### Understanding and Applying the Scrum Framework / Empiricism

The Agile Manifesto

Created by 17 visionaries in 2001, the Agile Manifesto was developed to look at the core principles and values for Agile software development. [0:04:00]

★★★★★ 4.8 from 6 ratings


Completed

Empiricism, the Act of Making Decisions Based on What Is

Ken Schwaber writes about commitment and Scrum as an empirical process. [0:03:30]

★★★★★ 4.8 from 7 ratings

Completed

The Three Pillars of Empiricism (Scrum)

READ THE SCRUM GUIDE

VIEW THE SCRUM FRAMEWORK

THE SCRUM GLOSSARY

FIND TRAINING

GET CERTIFIED

- <https://www.scrum.org/pathway/scrum-master>
- <https://www.scrum.org/pathway/product-owner-learning-path>
- <https://www.scrum.org/pathway/team-member-learning-path>
- <https://www.scrum.org/pathway/agile-leader-learning-path>



# Thank you!