



**BARRY VETERINARY
HOSPITAL, INC.**

Boarding Policies

Thank you for choosing our hospital for your pet's care.
Please read our policies and sign below.



Vaccinations: Vaccines should be administered by your veterinarian who can then provide a vaccination certificate to be sent to our hospital **prior** to arrival. Canines must be vaccinated against Rabies, DHLPP, kennel cough (Bordetella), and H3N8 flu and must have a negative fecal check for intestinal parasites. Felines must be vaccinated against Rabies and FVRCP. If proof cannot be shown, a doctor's exam, vaccinations, a fecal check, and deworming if needed will be done at our hospital.



Medications: Additional daily nursing care fees may apply should your pet(s) need medication or special medical attention. Please inform the receptionist of any special medical needs at the time of check in.



Pet Inspection: All pets will be inspected for fleas and ticks upon arrival and treated accordingly at the owner's expense. All canines must have proof of a negative fecal check for intestinal parasites. If proof is not available, the pet will be checked at the owner's expense.



Belongings: Bedding, toys, and blankets should be labeled with the pet's name and should be machine washable. Belongings such as carriers and collars should be kept with the owner. We cannot be responsible for those items damaged or lost while boarding.



Diet: We provide Science Diet Adult dry food for all canine and feline boarders. Owners may provide other diets for pets. We will also give treats provided by the owner, but reserve the right to withhold any rawhide chews, bones or other chewable items that could be a choking hazard. If multiple pets are boarded but cannot be fed together, they must be boarded in separate spaces.



Bathing: Some pets tend to develop kennel odors after a few days. If you would like your pet bathed upon departure, let the receptionist know at time of check-in. If the date of departure is on Saturday, your pet will be bathed on Friday.

We will do everything possible to make your pet(s) comfortable and happy while they are with us, however boarding can be stressful to a pet. Boarding stress symptoms can be manifested as diarrhea, itching, chewing, inappetance, destructive behavior and other minor symptoms. Diseases that are asymptomatic may also be "brought to the surface" by boarding stress. Cats may begin sneezing after boarding, but this will usually resolve uneventfully in a few days.

Reservations: All reservations must be secured by a credit card and are subject to a **cancellation fee**. Cancellation may be made up to 48 hours before the scheduled date without penalty. Any cancellation after the 48 hour period will be charged a \$50.00 cancellation fee. Any reservations made, but not honored, will be charged to the securing credit card **in full**.

Admitting/Discharge: Pets must be admitted and discharged between the hours of 7:30 am - 4:30 pm Monday through Friday and 8:00 am - 11:00 am on Saturday.

Please be aware that as of close of business at 12:00 noon on Saturday, phone contact to our facility will not be available until 8:00 am on Monday morning.

Admissions or discharges are **not available on holidays** unless after hours arrangements are made. Technicians are here on weekends and holidays to care for our boarders but are **NOT** authorized or available to admit or discharge pets.

After Hours Admission: We offer **pre-arranged** after hours admission and discharge service for an additional fee of \$65.00 when a qualified staff member is available. After-hours staff is NOT on call and is not expected to be available at any other time than the pre-arranged specific time. All after-hours discharge appointments must be paid for in advance.

Health Problems: If medical problems are present at the time of admission or if they develop while boarding, a veterinarian will evaluate and treat accordingly at owner's expense. If your pet's medical condition warrants as determined by our veterinarians, the pet will be taken to the Emergency Clinic in Niceville for after hours care at the owner's expense including a \$120.00 transportation fee each way. We reserve the right to refuse admission to any pet that is presented with a condition that may endanger or be contagious to other boarders. Also, pets that display signs of aggression or cannot be properly cared for by the kennel technician will not be permitted to board. Again, please have all pertinent medical history faxed to the hospital and inform the receptionist of any pre-existing conditions for our veterinarians.

Signature of Owner/Agent

Date