

LPWC Financial Policy



Thank you for choosing Lifetime Pet Wellness Center. Our primary mission is to deliver the best and most comprehensive veterinary care available for your pet. An important part of the mission is making the cost of optimal care as easy and manageable for our clients as possible, by offering several payment options. Our fees reflect the value of services provided. Lifetime Pet Wellness Center requires payment in full at the end of your pet's examination and/or at the time of discharge.

Payment Options:

You can choose from cash, Visa, MasterCard, American Express, Discover Card or CareCredit. Unfortunately we can no longer accept personal checks.

CareCredit allows convenient monthly payment plans, and can be approved the same day as application. Visit www.carecredit.com for more information.

Estimates are provided for most procedures and whenever requested. Cost updates on inpatients are provided during the treatment process as well as whenever requested. For some treatments or hospitalizes care, a deposit may be required. Healthcare plans requiring comprehensive care of more than \$300 or more, will require a 50% deposit to begin your pet's treatment. Remaining balances are due at the end of the treatment and at the time of checkout. Select special order products and services may necessitate pre-payment.

If for some reason a balance exists on your account, it will be subject to monthly billing fees, and unpaid balances will be sent to collections after 60 days. Lifetime Pet Wellness Center is happy to provide necessary documentation for insurance claims.

No Show Policy:

Please alert Lifetime Pet Wellness 48 hours ahead of time when canceling or rescheduling appointments. Lifetime Pet Wellness reserves the right to charge a \$46 "No Show" fee if a client does not keep their appointment, and fails to alert LPWC. Repeat cancellations or no shows may prompt LPWC to request deposits for future appointments.

For the convenience of all clients, your appointment may need to be rescheduled if you are 15 minutes late to your scheduled appointment. Please alert Lifetime Pet Wellness when running late so that we may advise you on scheduling. If you have questions, please do not hesitate to ask.

By my signature below, I certify that I have read and understand the above.

Full Name: _____ Signature: _____

Pet's Name: _____ Date: _____